2022 Jade Commercial Warranty Policy

Limited Warranty

The liability of Jade Range LLC (hereinafter referred to as "Jade") under this warranty is limited to the products sold to the original commercial user and is non-transferrable. Commercial equipment sold for and/or used in residential applications is EXCLUDED from this warranty.

When installed, operated, and maintained according to all instructions supplied with the product, will replace any parts which fails due to a defect in materials or workmanship as approved. During this limited Warranty, Jade will provide, free of charge, normal labor and related service costs to replace the defective part by an Authorized Service Agency.

- **Jade Titan Ranges – Two (2) years parts and labor**
  - **Door – Five (5) years parts only**
  - **Frame – Ten (10) years parts only**
  - **Standard steel open burner grates – Lifetime parts only**
- **Custom Suites/Line-Ups – Two (2) years parts and labor**
- **Beech Ovens – Two (2) years parts and labor**
- **Jade Bistro Ranges, JCO's and all other – One (1) year parts and labor**
- **International (except Canada) – One (1) year parts only**
- **JSB and JCM mounted over open broilers – Thirty (30) days**
- **Refrigeration compressors and coils - Four (4) years parts only**
- **Broiler Radiants and Briquettes – One Hundred Eighty (180) days parts only**
- **All other new products provided by Jade Range – One (1) year parts and labor**

From the date of original installation, not to exceed Six (6) months from the date of shipment from Jade's distribution point.

Limitations/Exclusions

Jade shall have no obligation as to any damage due to any Product(s) which have been unmaintained, improperly maintained, misapplied, mishandled, abused, misused, modified by unauthorized service personnel, improper installation, insufficient gas or electrical supply, improper ventilation, removal or altering of Serial #, damaged during transit (freight damage), and/or any acts of God. Installation, maintenance, customization and wearable items are not covered by this Warranty.

THE FOREGOING WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS, AND CONSTITUTES THE ENTIRE LIABILITY OF JADE.

The specific warranties expressed above are the ONLY warranties provided by the manufacturer. These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

***Effective on all new purchases as of July 1, 2015**