

## **Bamboo Community Guidelines**

Bamboo Systems Technology Limited (“We” or “Bamboo” or “bamboo”) is an investment platform that gives users access to a wide range of global investment options, all in one place. As part of our mission to help Africans build wealth, we created this community to help investors connect, share general information and learn from one another. We believe that open conversations can improve the investing experience and help users feel part of something meaningful.

This being said, maintaining a safe, respectful, and professional environment is our utmost priority and while we encourage diverse opinions and perspectives, conversations must take place within clear boundaries. As a member of this community, you are required to engage responsibly and contribute to a space that is respectful, authentic, and safe for all.

## **Disclaimer**

The Bamboo Community is intended solely for general discussions around publicly available investment information. Nothing shared within this community should be interpreted as financial advice, investment recommendations, or an endorsement by Bamboo.

Bamboo is not a financial advisory service and does not provide personalized investment advice. All members are responsible for conducting their own research and seeking independent professional advice before making any investment decisions. Bamboo does not endorse any member of this community as its agent, representative, partner, affiliate or in any way able to make any statements or act on behalf of Bamboo, except explicitly stated otherwise. Bamboo furthermore disclaims any and all liability for content, statements, or advice posted by users and does not endorse or guarantee the accuracy of any user-generated content.

By participating in the Bamboo Community, you acknowledge and accept that any actions taken based on community discussions are done at your own risk.

We will **not** ask for your password or request payments via the Bamboo Community. To ensure your safety, do not share any personal or sensitive information, such as your login credentials or details related to your investment account within the Community

## **Language Standard**

All posts and comments must be written in English language to ensure all members can participate and moderators can effectively enforce the guidelines. We encourage respectful and constructive communication. Avoid sarcasm, trolling, passive-aggressive comments, or offensive language. Personal attacks or disrespectful behaviour will not be tolerated

## **Enforcement**

Any content that violates these guidelines will be removed. Depending on the nature of the violation, we may issue a warning, temporarily restrict your account, de-rank your content, or permanently remove your account from the community. Members may appeal moderation decisions by contacting [support@investbamboo.com](mailto:support@investbamboo.com), which consideration shall be at the sole discretion of Bamboo.

If you see content that you believe breaches these guidelines, please report it by clicking the relevant post, comment, or profile. Serious matters, particularly those relating to safety or harm, may be referred to law enforcement.

## **What You Can Discuss**

This community is strictly intended for conversations relating to the following:

- Nigeria Exchange Group' listed stocks
- US-listed stocks
- General investment education and publicly available market insights

Discussions outside of these topics including cryptocurrencies, forex, unregulated schemes, political or religious topics, personal life updates, entertainment gossip, and/or trending news are strictly prohibited and will be deleted. Repeated posting of off-topic content may lead to account restrictions.

## **Prohibited Conduct/Content**

The following conduct and content are strictly prohibited within the Bamboo Community. Violations may result in content removal, account restrictions, suspension, or permanent removal from the community. Severe cases may be reported to law enforcement or regulatory authorities where necessary.

### **1. Abuse and Harassment**

Content that bullies, intimidates, humiliates, or otherwise harms another member will be removed immediately. Repeated violations may result in account suspension.

### **2. Sexual Harassment**

Comments, messages, images, or emojis of a sexual nature directed at any member are strictly prohibited. Accounts found engaging in this behaviour will be permanently removed.

### **3. Hate Speech**

We do not tolerate discriminatory or hateful language targeting race, ethnicity, religion, gender, sex, sexual orientation, nationality, disability, or immigration status. Offending content will be removed and accounts may be permanently banned without prior warning.

4. **Graphic or Inappropriate Content**

Any content referencing or depicting nudity, sexual content, drug use, or graphic imagery will be taken down. Serious or repeated breaches may lead to permanent suspension.

5. **Soliciting Financial Advice and Spam**

The Bamboo Community is not a forum for offering, soliciting, or requesting financial advice. Content promoting investment schemes, sharing misleading information, or spamming will result in removal. Persistent offenders will face suspension or permanent removal.

6. **Impersonation**

Impersonating another person, public figure, company, or institution is not permitted. Offending accounts will be removed without notice.

7. **False or Misleading Information**

Posting false, misleading, unverifiable, or deceptive information is not allowed. Content that could cause confusion, panic, or real-world harm will be removed. Accounts spreading such content may be restricted or banned.

8. **Terrorism, Extremism, and Violence**

Promotion of hate groups, criminal organizations, terrorist activity, violent extremism, or any form of threat or incitement to violence will result in immediate account termination and may be reported to relevant authorities.

9. **Referral Links, Personal Links, and Self-Promotion**

Sharing referral codes, affiliate links, personal websites, or any promotional content is strictly prohibited. This includes direct and indirect promotions of products, services, or platforms. Violating content will be removed, and repeat offenders risk account suspension.

10. **Platform Security and Privacy Violations**

Members must not share personal or sensitive information, attempt to compromise Bamboo's platform security, share accounts, create multiple accounts, or impersonate Bamboo. Any attempts to deceive, defraud, or harm others will result in immediate removal and possible legal action.

11. **Other Harmful or Disruptive Behaviour**

Any behaviour that Bamboo, in its sole discretion, deems harmful, disruptive, or otherwise unacceptable within the community may result in content removal and account suspension or permanent removal.

Bamboo reserves the right to take action, including legal action where necessary, to protect the safety and integrity of the community and may at its sole discretion remove any content that is considered harmful, disruptive, or otherwise unacceptable within the community as well as suspend or remove any members of the community.

We reserve the right to update these guidelines as needed to ensure the safety, integrity, and reputation of the Bamboo community. Participation in this community is conditional upon compliance with these guidelines. If you do not agree, you should refrain from using the Bamboo Community.

By remaining in the community, you acknowledge and accept these terms as well our Terms of Use which shall include any relevant policies and guidelines issued by Bamboo from time to time, with or without notice to you.