

PERSONAL DATA PROTECTION POLICY

Who is Responsible for processing your personal data?

Banco Bilbao Vizcaya Argentaria, S.A. ("BBVA"), with registered office at Plaza de San Nicolás nº 4, 48005 Bilbao (Spain). You can contact BBVA by sending an email to the following email address: portalproveedores.es@bbva.com

Who is the Data Protection Officer? How can you contact BBVA's Data Protection Officer?

Data Protection Officer is the person in BBVA in charge of assuring the fundamental right of protection of personal data, being in charge of the fulfilment of personal data regulations. You can contact BBVA's Data Protection Officer by sending an email to the following email address: dpogrupobbva@bbva.com

What do we use your personal data for?

BBVA needs to process the following personal data: name and family name, ID card number or equivalent document, position in your company, phone number and email address.

You are responsible for the veracity of personal data provided to BBVA and to keep them duly updated.

What do we use your personal data for and why?

BBVA will manage your personal data (as contact person) with the aim that the company you represent can opt to be BBVA's provider. We will also manage your data for requesting info and notification purposes. The applicable legitimation basis is the execution of you request (pre contractual measures).

How long will we keep your data?

We keep your data until you communicate us or you revoke your authorization. After that, we keep blocked your data during the applicable legal prescription term. When such term is elapsed, we will destroy your data.

To whom will we communicate your data?

We will not pass on your personal data to third parties unless we are required to do so by law or you provide your consent.

In order to provide you with a suitable service and manage the relationship we maintain with you as a user, we might communicate your data to other companies that belong to BBVA Group when your request is related with the acquisitions of goods or provision of services in other geographies where BBVA has presence.

You can check the countries where BBVA Group manage its purchase needs at the following link: <https://suppliers.bbva.com/en/bbva-in-the-world/>

What are your rights when you provide us with your details?

Access You will be able to consult your personal data included in BBVA files.

Correction You can modify your personal data when they are inaccurate.

Suppression You may request your personal data be deleted.

Opposition You may request that your personal data not be processed.

Portability You will be able to receive, in electronic format, the personal data you have provided to us, as well as to transmit them to another entity.

Limitation of processing You can request a limitation on the processing of your data in the following cases:

- While the dispute over the accuracy of your data is being checked.
- When the processing is illegal, but you object to your data being erased.
- When BBVA does not need to process your data but you need it to exercise or defend claims.
- When you have objected to your data being processed to undertake a task in the public interest or to satisfy a legitimate interest, while checking whether legitimate reasons for processing prevail over your own.

You can exercise your rights at the following link: gdprproveedores.es@bbva.com. To exercise your rights, attach a copy of your ID card or equivalent document accrediting your identity to your application. These rights can be exercised at no cost.

If you believe that we have not processed your personal data in accordance with the regulations, you can contact the Data Protection Officer at the following address: dpogrupobbva@bbva.com. Nevertheless, you are entitled to submit a complaint to the Spanish Data Protection Agency (www.agpd.es)