

Where Rapid Response
Meets Trusted Results



Capability Statement

forefrontrestoration.com.au



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Forefront Restoration is a specialist partner for managing high-stakes restoration and decontamination challenges across South East Queensland and Northern New South Wales. In environments where speed, precision, and accountability are critical, our team provides an end-to-end solution designed to restore not just properties, but confidence. We act as a seamless extension of our clients, protecting reputations, supporting duty of care, and delivering certainty through every stage of the process.

We are structured to meet the exacting requirements of the government, insurance, and commercial sectors by delivering a service built on three core advantages:



Unmatched Speed and Scale

We provide genuine 24/7 emergency response, with the capacity to rapidly mobilise a large, highly trained team of 18 technicians and an extensive fleet of 16 vehicles.

01



Integrated Technical Expertise

We offer the rare and powerful combination of forensic-level remediation and in-house, QBCC-accredited structural expertise. This single-vendor model streamlines project delivery, eliminates critical delays, and provides a single point of accountability from assessment to rebuild.

02



Absolute Accountability

Our director-led culture of professionalism and reliability ensures every project is delivered to the highest standard. We understand that our performance reflects directly on our clients, and we operate with the integrity and transparency required to safeguard your reputation.

03



The Forefront Advantage

Minimising Disruption Through Rapid Mobilisation

Capability

Forefront Restoration is built for urgency. Our 24/7 operational readiness is supported by a dedicated team of 18 trained technicians and a fleet of 16 vehicles, ensuring we can respond to emergency call-outs within hours.

Evidence

Our fleet includes dual cabs and utes equipped for all terrains, ready for immediate deployment to any location across our service area. This speed and availability of service are rare in the industry and critical for high-pressure environments.

Benefit

This capability means we are on-site mitigating damage while others are still planning their response, preventing secondary damage, reducing the total scope and cost of restoration, and significantly minimising business interruption.

Ensuring Certainty with an Integrated End-to-End Solution

Capability

Forefront Restoration uniquely combines IICRC-aligned specialist remediation services with in-house, QBCC-accredited construction expertise. This integrated model provides a true one-stop solution from assessment to rebuild.

Evidence

Our QBCC-accredited expertise empowers us to manage and execute all aspects of structural repair without relying on third-party contractors. This eliminates the common practice of engaging separate companies for remediation and rebuilding, a process often fraught with handovers, delays, and costs.

Benefit

You gain a single point of contact and a unified line of accountability for the entire project lifecycle, providing greater control over project timelines and costs.



A successful restoration project is defined not only by the services delivered but by the methodology and operational rigour behind them. Our capabilities are the proven systems and strategic advantages that enable us to manage risk, ensure compliance, and deliver trusted results in high-pressure environments.

Managing Risk with Forensic-Level Precision

Capability

Our certified specialists deliver forensic-level remediation for fire, mould, trauma, and complex biohazard events using processes that are evidence-based, meticulous, and designed for environments where there is no margin for error.

Evidence

Our methodologies are aligned with IICRC standards, governed by strict contamination protocols, and supported by investment in cutting-edge equipment and modern processes, including thermal imaging, moisture detection, and forensic-level containment systems.

Benefit

Our rigorous forensic-level approach protects your duty of care obligations, providing stakeholders with absolute peace of mind.

Protecting Reputations Through a Culture of Accountability

Capability

Our company culture is founded on accountability, energy, and respect. This ethos is driven from the top down, with our directors actively leading by example and holding our team to a high standard on every job.

Evidence

Every technician is handpicked for their attitude as much as their skill. We prioritise communication that is above reproach with property occupants and owners, understanding that our performance reflects directly on you.

Benefit

As a seamless and professional extension of your company, critical relationships are safeguarded and nurtured, reinforcing the trust you have built with them.

Comprehensive Service Portfolio

Our complete portfolio of certified restoration solutions is engineered for specialist remediation, paired with in-house, QBCC-accredited structural expertise for a single point of accountability, from initial assessment to final rebuild.



Mould Remediation

We address mould not merely as a surface issue, but as a complex environmental and structural threat. By deploying advanced diagnostics in moisture detection and air quality testing, we identify the causal factors of contamination. Our IICRC-aligned methodologies ensure the contained, systematic removal of mould and, critically, the implementation of preventative measures to safeguard against recurrence.



Flood & Water Damage Restoration

Our fire damage response is a comprehensive recovery process, beginning with immediate 24/7 site stabilisation, followed by the complex, secondary challenges of smoke and soot infiltration. From advanced smoke deodorisation to full-scale structural repairs, our integrated team can manage every facet of the restoration.



Forensic Restoration & Testing

Operating in environments where there is no margin for error, our forensic restoration services address the critical demands of trauma, biohazard, and complex contamination events. Our certified specialists are governed by strict, evidence-based protocols that meet all regulatory and duty of care standards to provide a verifiably safe and compliant environment.



Fire Damage Restoration

Our fire damage response is a comprehensive recovery process, beginning with immediate 24/7 site stabilisation, followed by the complex, secondary challenges of smoke and soot infiltration. From advanced smoke deodorisation to full-scale structural repairs, our integrated team can manage every facet of the restoration.



Other Services

To ensure we can deliver a truly end-to-end solution, we also provide a suite of ancillary services designed to address every contingency, ensuring that all aspects of your site's recovery can be managed by a single, accountable partner, including:

- Hoarding and Squalor Restoration
- Meth Testing and Remediation
- Rubbish Removal
- Odour Control
- Graffiti Removal
- Pressure Washing
- Hazardous Needle Disposal
- Infectious Disease Control
- External Maintenance (mowing, slashing and yard works)

Service Locations

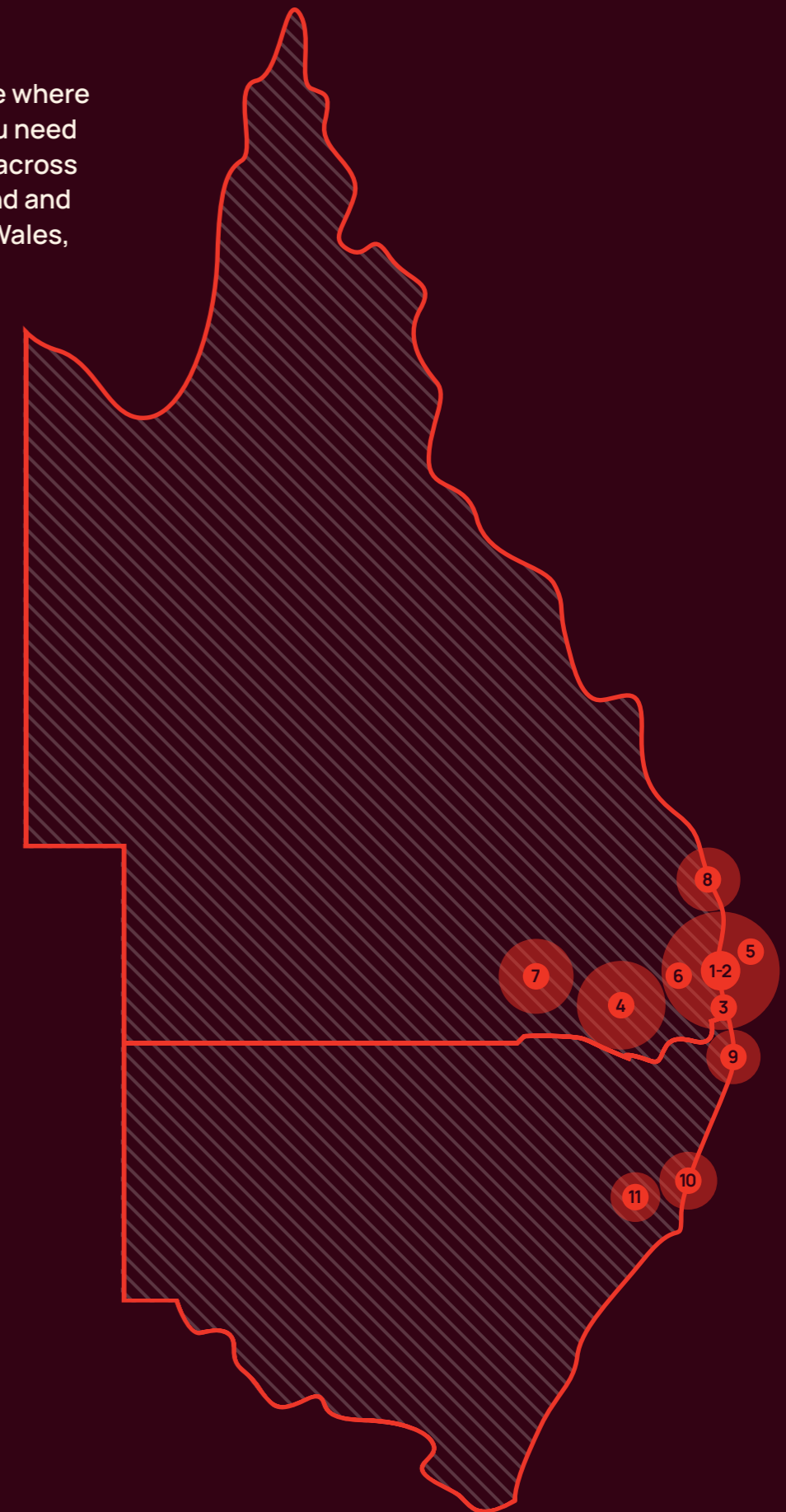
Making sure we can be where you need us, when you need us, we cover all areas across South East Queensland and Northern New South Wales, including:

QLD

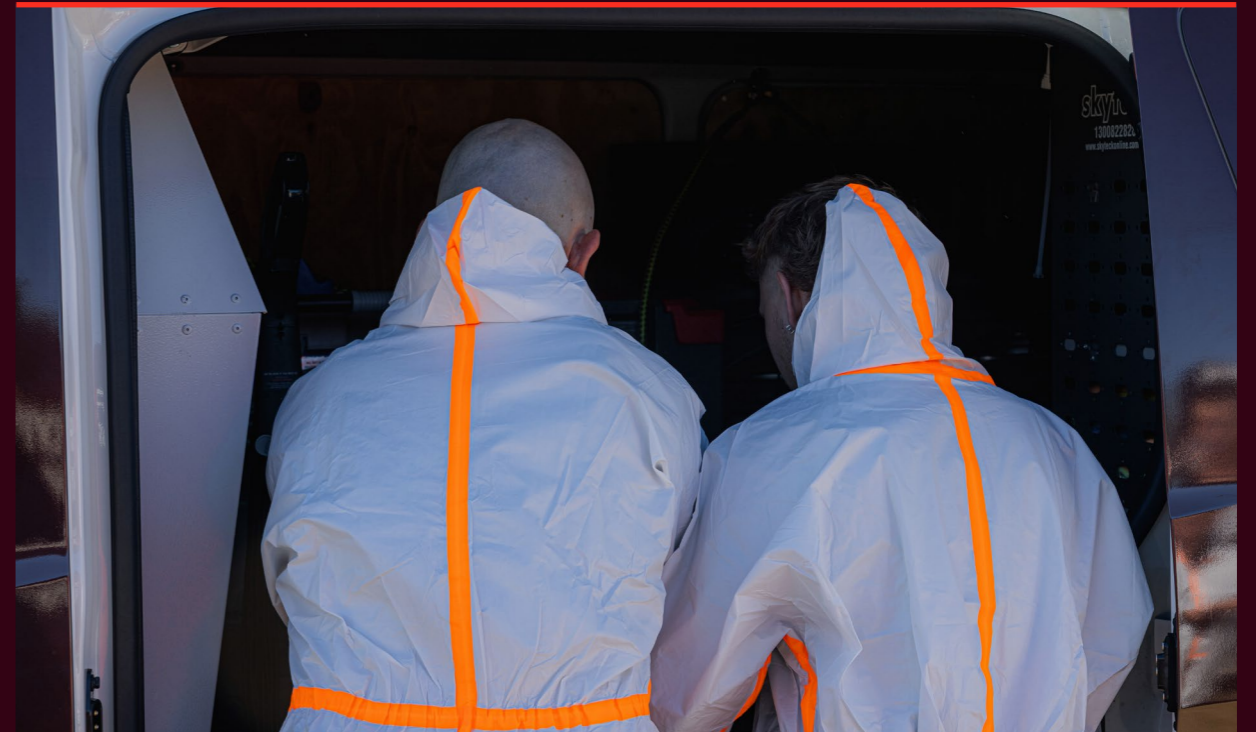
Brisbane	1
Logan	2
The Gold Coast	3
Scenic Rim	4
Bayside	5
Ipswich	6
Toowoomba	7
Sunshine Coast	8

NSW

Tweed Heads	9
Byron Bay	10
Lismore	11



Forefront Restoration is committed to and renowned for operating at the highest level of professionalism. We invest in our people, our technology, and our systems to ensure we are a trusted and compliant, and low-risk partner for major projects.



People & Expertise

The founders and directors of Forefront Restoration bring deep, hands-on experience from both the structural works and forensic remediation sectors. This dual expertise informs our company's strategy and our uncompromising standards.

Technology and Equipment

We stand apart through our investment in cutting-edge equipment and modern processes. Our systems and tools, including thermal imaging, moisture detection, and forensic-level containment, are designed to meet the demands of high-risk environments with precision and control.

Qualifications & Accreditations

Our commitment to industry best practice is demonstrated through our formal qualifications. This provides you with the assurance you require when engaging a restoration specialist.

- QBCC-Accredited Construction Expertise
- IICRC-Aligned Processes and Certified Specialists



Forefront
Restoration

Primary Contact for Enquiries

For all project enquiries, tender submissions, or to discuss how Forefront Restoration can become your trusted restoration partner, please contact:

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