

**Regional Coverage  
and Rapid Response  
Statement**





**Strategic Coverage. Decisive Response.**

Forefront Restoration operates at the intersection of technical expertise and geographic agility. We understand that in the restoration industry, time is the primary factor in mitigating loss and preventing further structural or biological deterioration.

Our operational footprint is strategically designed to ensure that when a crisis occurs, a specialist Forefront team is already positioned within reach.



## Our Service Reach

Forefront Restoration provides comprehensive coverage across two major states, ensuring a consistent standard of specialist care from metropolitan hubs to regional centres.

### South East Queensland

- 1 **Greater Brisbane**  
All suburbs and surrounding council areas
- 2 **Gold Coast**  
Full coverage from the coast to the hinterland.
- 3 **Sunshine Coast**  
Serving northern corridors and regional townships.
- 4 **Toowoomba and Darling Downs**  
Strategic presence for inland support.
- 5 **Ipswich and West Moreton**  
Full regional deployment.

### Northern New South Wales

- 6-7 **Tweed Coast and Byron Bay**  
Rapid deployment for coastal incidents.
- 8 **Lismore and Northern Rivers**  
Critical support for regional flood and trauma events.
- 9 **Ballina and surrounds:**  
Localised response for commercial and residential sectors.

## Local Presence, Specialist Execution

We do not operate as a distant contractor. Our teams are embedded within the regions they service. This local presence is the foundation of our operational model. By maintaining a distributed fleet and regional equipment hubs, we eliminate the logistical delays often associated with specialist restoration.

When you engage Forefront, you are engaging a local team that possesses deep knowledge of the regional climate, infrastructure, and local council requirements. This allows for an efficient transition from arrival to active remediation.



# 4 HOUR RESPONSE GUARANTEE

## The 4-Hour Response Guarantee

Our geographic spread is the engine behind our 4-hour response commitment. We guarantee that a specialist team will be on-site within four hours of an emergency call, day or night.

This guarantee is supported by:



### Strategically Stationed Fleets

Our branded vehicles are equipped and staged in key hubs for immediate mobilisation.



### Redundant Resource Capability

A centralised communication hub that routes the nearest specialist team to your location instantly.



### 24/7 Dispatch Control

Our multi-location structure means that if one region is facing high demand, we can pull resources from an adjacent hub without compromising arrival times.

## Client Benefits: Minimising the Impact

Rapid response is not just about speed; it is about risk management. By arriving on-site within the critical four-hour window, Forefront Restoration delivers tangible advantages to property managers, insurers, and families:



### Reduced Secondary Damage

Immediate intervention stops the spread of mould, the saturation of structural materials, and the permeation of odours.



### Faster Recovery Times

Rapid action significantly lowers the total cost of a claim or restoration project by preventing a manageable incident from becoming a total loss.



### Mitigated Costs

For commercial clients, our speed of arrival translates directly into reduced downtime and a faster return to business.



### Operational Continuity

The sooner the restoration begins, the sooner the property is returned to a habitable or operational state.

## Reliable Partnership in Urgent Moments

Forefront Restoration is built for the high-pressure demands of the emergency restoration sector. Our coverage is our promise of reliability. Wherever you are across South East Queensland or Northern New South Wales, Forefront is your local partner ready whenever you need us.





**Forefront**  
Restoration

**Contact Our 24/7  
Emergency Dispatch:**

(07) 3804 1448  
[forefrontrestoration.com.au](http://forefrontrestoration.com.au)

**Service Area**  
QLD & Northern NSW

