

# Capability Statement For Schools



Restoring the Foundations of Learning





## Supporting Educational Excellence through Specialist Restoration

A school is more than just a collection of buildings. It is a vital environment where students learn, grow, and feel secure. When an incident occurs, whether it is a flood, vandalism, or a health hazard, the priority is not just to clean but to restore safety and routine as quickly as possible.

At Forefront Restoration, we guarantee a technical, professional response that minimises disruption and makes sure that your school leadership can focus on their students while we manage the environment.

Keep reading to learn how we act as a seamless extension of your facilities team, delivering a verifiably safe and compliant space for your school community when you need us.





## The Forefront Capability Guarantee

We have built our operational model around the specific needs of high-pressure environments. Our commitment to schools is defined by three non-negotiable standards.

### 01 Four-Hour Response Guarantee

In an emergency, every hour of downtime impacts in a multitude of ways. Our strategically stationed fleet across South East Queensland and Northern New South Wales allows us to guarantee a specialist team will be on-site within four hours of your call.



### 02 Error-Free Execution

We do not believe in second chances when it comes to student safety. Our IICRC-aligned methodologies ensure that every job is completed with technical precision the first time, from forensic-level decontamination to structural repairs.



### 03 Constant Communication

Uncertainty creates stress for school stakeholders. We provide clear, proactive communication at every stage of the process, ensuring principals and facility managers are fully informed from the initial assessment to the final handover.



## Specialist Services for Educational Environments



### Emergency and Trauma Response

#### Fire Damage Restoration

Immediate site stabilisation and specialised smoke and soot removal.

#### Flood and Water Recovery

Rapid extraction and advanced structural drying to prevent secondary mould growth.

#### Fire Extinguisher Decontamination

Precise removal of corrosive chemical powders following accidental or intentional discharge.

#### Biohazard Remediation

Professional decontamination of urine, blood, and other infectious risks.

Our team is equipped to handle the unique challenges of school campuses with a focus on child-conscious practices and flexible scheduling, including after-hours, weekends, and school holiday deployments.

### Specialist Maintenance

#### Industrial Pressure Washing

Restoration of pathways, courts, and building exteriors.

#### Gutter Cleaning and Ground Works

Proactive maintenance to prevent water ingress and storm damage.

#### Hazardous Items and Rubbish Removal

Safe clearing of debris and hazardous items from school grounds.

### Campus Health and Safety

#### Mould Testing and Remediation

Advanced diagnostics and contained removal to protect indoor air quality.

#### Graffiti Removal and Vandalism Response

Decisive removal of offensive material to restore the professional appearance of the school.

#### Infectious Disease Control

Clinical-grade sanitisation of high-touch areas and classrooms.

### Other Services

Our capabilities extend well beyond the services listed above, ensuring that all aspects of your school's recovery can be managed by a single, accountable partner. Talk to us about our extensive range of tailored solutions to meet the unique needs of each school and each event.

## ServiceLocations

Making sure we can be where you need us, when you need us, we cover all areas across South East Queensland and Northern New South Wales

### South East Queensland

- 1 **Greater Brisbane**  
All suburbs and surrounding council areas
- 2 **Gold Coast**  
Full coverage from the coast to the hinterland.
- 3 **Sunshine Coast**  
Serving northern corridors and regional townships.
- 4 **Toowoomba and Darling Downs**  
Strategic presence for inland support.
- 5 **Ipswich and West Moreton**  
Full regional deployment.

### Northern New South Wales

- 6-7 **Tweed Coast and Byron Bay**  
Rapid deployment for coastal incidents.
- 8 **Lismore and Northern Rivers**  
Critical support for regional flood and trauma events.
- 9 **Ballina and surrounds:**  
Localised response for commercial and residential sectors.

## Commitment to Excellence

Forefront Restoration is committed to and renowned for operating at the highest level of professionalism. We invest in our people, our technology, and our systems to ensure we are a trusted and compliant, and low-risk partner.



### People & Expertise

The founders and directors of Forefront Restoration bring deep, hands-on experience from both the structural works and forensic remediation sectors. This dual expertise informs our company's strategy and our uncompromising standards.



### Technology and Equipment

We stand apart through our investment in cutting-edge equipment and modern processes. Our systems and tools, including thermal imaging, moisture detection, and forensic-level containment, are designed to meet the demands of high-risk environments with precision and control.



### Qualifications & Accreditations

Our commitment to industry best practice is demonstrated through our formal qualifications. This provides you with the assurance you require when engaging a restoration specialist.

- QBCC-Accredited Construction Expertise
- IICRC-Aligned Processes and Certified Specialists



## Professionalism You Can See

Our highly visible, branded fleet and uniformed technicians provide a disciplined and regulated presence on campus. Every member of the Forefront team is handpicked for their unwavering commitment to uphold the Forefront Restoration standards and is trained to operate with the sensitivity required in a school setting.

**Contact Our 24/7 Emergency  
School Dispatch:**

(07) 3804 1448

[forefrontrestoration.com.au](http://forefrontrestoration.com.au)

**Service Area**

QLD & Northern NSW

**Registered Business Name:**

Forefront Restoration Pty Ltd

ABN: 70 663 484 062

ACN: 663 484 062