Communications Committee Report
Ryan Sommers, Chairman
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Written and submitted by: Ryan Sommers   **Date: 12 April 2021**

Members: Devona Sayler, Tori deVore, Cathy Faughnan

No monthly meeting held this month

Purpose: The Communications Committee exists to (1) compose and distribute member communications in a clear, timely, and effective manner, including via the bigelkmeadows.org website, (2) work to apply record retention per the governing documents, and (3) administer fair, timely, and accurate voting and reporting of ballots.

New Internet Service (Progress Report)
- Progress is slowly being made on the tower by the sand shed. Current anticipated delivery date is in July.
- Starlink (https://www.starlink.com/) several residents are members of the beta program and can provide feedback on service quality. Starlink is taking preorders for delivery later this year for the general public service. The service is still slated to cost about $100 a month and requires a one-time payment of $570 for equipment. The setup is very easy and will only require the skills necessary to permanently mount the device and bring the cable in the house near a power outlet. Service is currently providing about 150-250mbps down and 20-40mbps up with an average of 35ms latency. Service is expected to raise to 300mbps later this year for public availability. This compares to typical Hughestnet/Viasat download of 25-30mbps down and 5mbps up and minimum of 600ms latency.

Open Action Items
- Develop document retention plans for email communications, member/association documents, reconstruction, etc.
  - **Status**: In progress
  - **Action taken**: No update.
- Review and digitize workflow of violation/incident report system
  - **Status:** In progress
  - **Action taken:** Working on redesigning a system that provides regular updates and feedback to members submitting reports. The system is also going to focus more on promptly addressing violations of the rules and regulations.
- BEM Website Improvements
  - **Status:** In progress

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