

BODYGUARD® Slatted Frame Basic

Instructions for use and warranty

BODYGUARD® Slatted Frame Basic

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1. Suitable for different types of mattresses

The BODYGUARD® Slatted Frame Basic is the ideal support for the BODYGUARD® Mattress and all common types of mattresses. The slatted frame is not zoned, but supports the ergonomic modules of the BODYGUARD® Mattress. Well thought-out slat spacing ensures excellent support for all suitable mattress types and contributes to their durability. The open construction allows a pleasant sleeping climate through excellent air circulation. The maximum load capacity of the BODYGUARD® Slatted Frame Basic is about 120 kg and refers to a total weight of the mattress and the person lying on it. The maximum weight should not be exceeded.



2. Assembly and care

We deliver the BODYGUARD® Slatted Frame Basic in a fully assembled state. All you have to do is unpack it and place it in your bed. The red caps mark the head section. The foot section is not marked separately. The BODYGUARD® Slatted Frame Basic is suitable for most common bed frames. The middle strap additionally stabilises the frame and ensures that the ergonomics of the mattress are maintained. You can place any mattress you like on the BODYGUARD® Slatted Frame Basic. The spring slat thickness is approx. 8 mm. The 28 slats and rails are made of beech plywood, the crossbars are made of solid beech wood. In addition, all wooden parts are surface-treated with a layer of resin and permanently impregnated.

3. Spare parts

Whether moving house or children running around – if individual slats on the frame break, you can order replacements from us. You may incur costs for this. Simply contact our customer service (e-mail: customercare@bett1.de, phone: +49 30 7673172-72).

4. Technical details

Total weight of all sizes

Size in cm	80 x 200	90 x 200	100 x 200	120 x 200	140 x 200
Weight in kg	11	12,5	13	17	19

The figures given are approximate

Cap properties

All caps are made of synthetic rubber. The weight of a single cap is about 20 g. In length, a cap measures about 10,5 cm. The width is about 3 cm and the height about 3,5 cm. The sizes of the caps in cm (length and width) are approximate, as in some cases slight production-related deviations may occur.

5. Safety instructions for the BODYGUARD® Slatted Frame Basic

Read these safety instructions carefully before using your BODYGUARD® Slatted Frame Basic for the first time.

Caution! Risk of injury!



There is a risk of injury if used improperly: Do not use your BODYGUARD® Slatted Frame Basic, if the frame or individual slats are severely cracked or broken, if screw connections have come loose or if parts of the slatted frame are missing or are damaged. Do not use the slatted frame as a climbing aid, ladder replacements, trestle or similar. Do not reach into the hinges, as there is a risk of injury.

The BODYGUARD® Slatted Frame Basic is suitable for a maximum weight of approx. 150 kg including mattress. Do not overload the slatted frame. Do not use the slatted frame as a jumping surface under any circumstances, as the individual slats can break under such a point load.

Warning!



Danger for children, people with learning difficulties, physical or sensory disabilities or with little experience and knowledge. Make sure that children do not play with the packaging film as they could get caught in the film and suffocate. Make sure that small children do not put any individual parts in their mouths and keep children away from all parts while adjusting or repairing the slatted frame.

Note!



Risk of damage! Improper handling of the slatted frame can cause damage to the slatted frame. Do not use any pointed or sharp objects when removing the packaging. Only use the BODYGUARD® Slatted Frame Basic in dry indoor areas and do not expose it to the effects of the weather (rain, snow, etc.). Only put weight on the slatted frame when a mattress is lying on it, otherwise the individual wooden slats may break.

Disposal

Take the BODYGUARD® Slatted Frame Basic to your local waste disposal company after final use. Worn out wooden parts are not suitable for use as firewood, please refrain from private incinerations for disposal.

6. Warranty

General Terms

The guarantor is:

bett1.de GmbH

Tauentzienstraße 11, 10789 Berlin

Germany

Customer service:

Tel.: +49 30 7673172-72

Fax: +49 30 7673172-73

E-Mail: customercare@bett1.de

Contact form: <https://en.bett1.de/contact>

www.bett1.de

German law applies to our warranty. The scope of the warranty is limited to EU countries and Switzerland. Your statutory warranty rights remain unaffected.

Warranty scope and warranty periods

As a manufacturer of high-quality brand products, we supply you with tested quality. The BODYGUARD® Slatted Frame Basic comes with a two-year warranty on all adjustable components is used and handled properly. When making a warranty claim, the relevant sales receipt must be presented. We would like to point out that the legal warranty may be limited in the event of improper handling. In the event of a warranty claim, we shall, at our discretion, provide a replacement of equal value or repair the defective goods. We reserve the right to repair or redeliver twice. The warranty is completely free of charge for you. In the event of a justified warranty claim, the above-mentioned services provided by us are also free of charge for you as the customer. Otherwise, any packaging and transport costs incurred (there currently amount to a maximum of EUR 79 per route and item incl. VAT) shall be borne by the buyer, as shall any repair and replacement services requested.

However, your right to prove that no damage or less than the aforementioned damage has occurred remains unaffected. There shall be no claim for damages on the basis of this warranty. Any statutory claims for damages remain unaffected.

Warranty exclusion

Excluded from the warranty are defects that have arisen due to improper use by the customer, i.e. sawing, drilling, nicks, scratches and soiling that occurred after delivery. Furthermore, the warranty does not cover any concomitant or consequential damage. The warranty therefore does not apply to damage caused by incorrect assembly, handling or care. The warranty only applies to private use and indoor use. The warranty does not apply if products have been used outdoors or in a damp environment. Mould growth is excluded from the warranty and is not accepted as a reason for complaint. The repair or replacement of the defective product does not trigger a new warranty period.

Warranty handle

1. Please use our complaint form. You can request it from our customer service (customercare@bett1.de) or download it directly from our website: <https://en.bett1.de/complaint-form.pdf>
2. We will then organise the collection of the goods free of charge or the dispatch of the corresponding spare parts, subject to reservation (see point 3).
3. We will subsequently examine the returned products and decide whether a warranty claim exists in this case.

7. Deviating regulations for Austria

The instruction for use and warranty that apply for Germany also apply for Austria, except for the exceptions listed below.

General Terms

The guarantor is:

bett1.de GmbH

Tauentzienstraße 11, 10789 Berlin

Germany

Customer service:

Tel.: +49 30 7673172-42

Fax: +49 30 7673172-73

E-Mail: customercare@bett1.de

Contact form: <https://en.bett1.de/contact>

www.bett1.at

German law applies to our warranty. The scope of the warranty is limited to EU countries and Switzerland. Your statutory warranty rights remain unaffected.

Warranty scope and warranty periods

As a manufacturer of high-quality brand products, we supply you with the tested quality. The BODYGUARD® Slatted Frame Basic comes with a two-year warranty on all adjustable components if used and handled properly. When making a warranty claim, the relevant sales receipt must be presented. We would like to point out that the legal warranty may be limited in the event of improper handling. In the event of a warranty claim, we shall, at our discretion, provide a replacement of equal value or repair the defective goods. We reserve the right to repair or redeliver twice. The warranty is completely free of charge for you. In the event of a justified warranty claim, the above-mentioned services provided by us are also free of charge for you as the customer. Otherwise, any packaging and transport costs incurred (these currently amount to a maximum of 119 EUR incl. VAT per route and item) shall be borne by the purchaser, as shall any repair and replacement services.

However, your right to prove that no damage or less damage than the aforementioned has occurred remains unaffected. There shall be no claim for damages on the basis of this warranty. Any statutory claims for damages remain unaffected.

Warranty exclusion

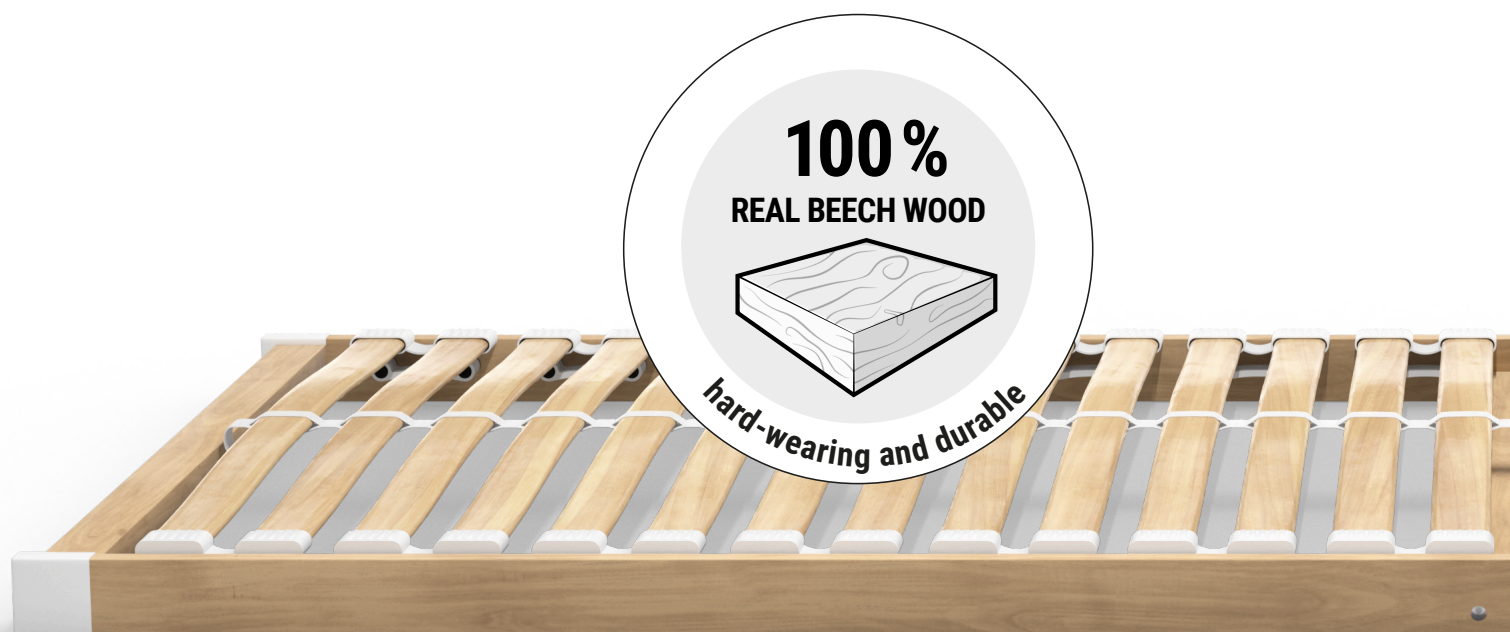
Excluded from the warranty are defects that have arisen due to improper use by the customer, i.e. sawing, drilling, nicks, scratches and soiling that occurred after delivery. Furthermore, the warranty does not cover any concomitant or consequential damage. The warranty therefore does not apply to damage caused by incorrect assembly, handling or care. The warranty only applies to private use and indoor use. The warranty does not apply if products have been used outdoors or in a damp environment. Mould growth is excluded from the warranty and is not accepted as a reason for complaint. The repair or replacement of the defective product does not trigger a new warranty period.

Warranty handle

1. Please use our complaint form. You can request it from our customer service (customercare@bett1.de) or download it directly from our website: <https://en.bett1.de/complaint-form.pdf>

Please send us the complaint form by email, post or fax to our customer service and complain about the damage of your product.

2. We will then organise the collection of the goods free of charge or the dispatch of the corresponding spare parts, subject to reservation (see point 3).
3. We will subsequently examine the returned products and decide whether a warranty claim exists in this case.



Wir sind Matratze.

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10789 Berlin

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E-Mail customercare@bett1.de