JOE JOHNSTON

Senior Consultant

360 Building
GROUP CONSULTING

CONTACT

909.851.6349

Los Angeles, CA

joe.johnston@360bgc.com

CREDENTIALS

- IICRC WRT - Water Damage Restoration Technician
- IICRC ASD - Applied Structural Drying Technician
- Xactimate - Level II
- CATI Certified Adjuster

EDUCATION

Chaffey College
- Associates Degree in Business Administration

Cal Poly Pomona
- Bachelor Degree in Business Administration (in progress)

BIOGRAPHY

JOE JOHNSTON brings over 17 years of experience in the claim industry, including deep exposure with property and casualty claims, catastrophe response, and advanced estimating practices. Throughout his career, Joe has managed complex losses across multiple jurisdictions, coordinated closely with contractors and legal teams, and delivered accurate, well-supported settlements on medium- to high-complexity claims reaching into seven figures. His work consistently reflects strong analytical judgment, decisive problem-solving, and a commitment to exceptional service during both routine and large-loss scenarios.

Previously, Joe handled hundreds of commercial and residential claims as a technical specialist and field estimator, developing a reputation for precise scoping, efficient resolution, and reliability under pressure. He played a key role in major catastrophe events, supported transfer files requiring advanced estimating expertise, and maintained industry certifications in Xactimate and restoration practices. Known for being highly organized, self-directed, and a collaborative team member, Joe brings a balanced combination of technical skill and claims leadership to 360 Building Group Consulting.

EXPERIENCE

- 2026 - Current | Senior Consultant | 360 Building Group Consulting
- 2022 - 2026 | General Adjuster | Engle Martin & Associates
- 2020 - 2022 | Technical Specialist | Travelers Insurance
- 2018 - 2020 | Field Property Estimator | Auto Club of Southern California
- 2008 - 2018 | Property Claims Specialist Field | Mercury Insurance Group

REPRESENTATIVE PROJECTS

- Catastrophe - Multi-Family Apartment Complex - CA | Wildfire | $2.3M
- Catastrophe - Builder's / Civil Construction | Hurricane | $850K
- Catastrophe - Multi-Family - Assisted Living Facility | Wildfire | $780k
- Multi-Family - Apartment Complex - CA | Fire | $1.5M
- Multi-Family - Condominium - CA | Fire | $450K
- Commercial - Strip Mall - CA | Fire | $1.3M
- Commercial - Warehouse - CA | Fire | $550K
- Residential - CA | Fire | $630K
- Residential - CA | Vandalism | $280K
- Residential - CA | Water | $180K
- Solar Field - CA | Vandalism | $535K