JON UNDERWOOD

Senior Consultant

360 Building
GROUP CONSULTING

CONTACT

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Birmingham, Alabama

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CREDENTIALS

- CPCU - Chartered Property & Casualty
- AIC - Associate in Claims
- FCLU - Fraud Claims Law Associate

EDUCATION

Jacksonville State University

- Bachelor of Science

BIOGRAPHY

JON UNDERWOOD brings over 35 years of experience in the insurance and construction industries and has built a career deeply rooted in property claims handling and large-loss management. His journey began in 1990, where he gained valuable expertise in underwriting, property adjusting, fraud investigations, and claims management. As an Executive General Adjuster in the Commercial Large Loss division, Jon has handled complex commercial claims across the country. His experience spans numerous catastrophes, including the 1994 Northridge Earthquake and major hurricanes such as Andrew, Katrina, and Harvey, as well as destructive wildfires like the Woolsey Fire in California.

Jon has played a key role in advancing organizational effectiveness and led process improvements in estimating practices. He has also delivered presentations on a wide range of industry topics including coverage analysis, code compliance, customer service, and the appraisal process. Jon's career reflects a deep commitment to both technical excellence and continuous improvement within the insurance and construction claims landscape.

EXPERIENCE

- 2025 - Current | Senior Consultant | 360 Building Group Consulting
- 2001 - 2025 | Executive General Adjuster | Farmers
- 1997 - 2001 | Claims Manager | State Farm Insurance
- 1996 - 1997 | Special Investigator | State Farm Insurance
- 1992 - 1995 | Catastrophe Adjuster | State Farm Insurance
- 1990 - 1992 | Underwriter | State Farm Insurance

REPRESENTATIVE PROJECTS

- Catastrophe - Commercial - CA | Wildfire | $8.5M
- Catastrophe - Hotel - CA | Wildfire| $6.5M
- Catastrophe - Commercial - TX | Freeze | $3M
- Catastrophe - Commercial - CA | Wildfire | $2.5M
- Commercial - Manufacturing - CA | Building Collapse| $4.5M
- Commercial - Restaurant - NJ | Fire | $2.5M
- Commercial - Condominium Complex - GA | Fire | $2M
- Commercial - Apartment Complex - WA | Fire | $1.8M
- Commercial - Condominium Complex - OH | Hail | $1.7M
- Commercial- Condominium Complex - TX | Hail| $1.6M
- Commercial - Restaurant - GA | Fire | $1M
- Commercial - Retirement Facility - FL | Water | 850K
- Commercial - Hotel - MS | Water | $500K
- Residential - Multi-Family - AL | Fire | $1.6M
- Medical - Dental Care Facility - IL | Fire | $1.2M