



YOU

CARED FOR ME

BENEDICTINE ANNUAL REPORT 2021



hospitality

above & beyond

Through their dedication and commitment to those in their care, Benedictine associates rose to the challenges of the past year.



PRAYER

Gracious God,

You call us to work that is sacred -
giving home to our elders;
providing care with compassion.

Protect us from all that would hinder us
from serving with glad hearts.

Help us to strengthen one another
through our words and our actions:
to build up rather than tear down;
to inspire unity rather than spark division;
to welcome in rather than shut out.

Lead us from evil into all that is good.

In Christ's name we pray, Amen.



Prayer

LETTER

Dear Friends,

Living Hospitality amid the COVID-19 pandemic meant challenges were faced with compassion, perseverance, and faith on the part of residents, their families, and our associates. As we reflect on this past year in this report, we highlight how the Core Value of Hospitality was brought to life in a time that tested us all.

The year began with family visits, hugs and kisses occurring virtually, through a window, or on the phone. Celebrations began when regulators allowed visitors on the premise, which was followed by permission to actually have outdoor visits. Vaccinations brought some semblance of normalcy as it meant residents and families could finally share long-awaited time together.

Associates have come through this challenging time with a renewed appreciation for each other and the amazing work they do. Worker shortages meant increased reliance on each other to fill in where needed including working extra hours for long stretches of time. Many did this with a smile. When associates were asked about their greatest concerns, overwhelmingly, the primary response was around delivering exceptional care to their residents.

dear

LETTER

This selfless posture makes us extremely proud to serve alongside our valued associates. It demonstrates the essence of the rule of Benedict which says “Let all guests who arrive be received like Christ, for He is going to say: “I came as a guest, and you received Me”
(Rule of St. Benedict Chapter 53).

Yet despite the challenges, there were many accomplishments and celebrations. We celebrated the growth of the Benedictine ministry with the blessing and opening of a new Benedictine community in Shakopee, Minnesota, the acquisition of Benedictine-At The Shrine,

in Belleville, Illinois, and well-deserved recognition of many Benedictine associates.

For all who have dedicated themselves to living the Core Value of Hospitality as part of Benedictine, we thank you. It is through your dedication, knowledge, and skills that the lives of the residents are enhanced by the quality health care you provide. We also thank our governance members and ministry partners for their support of Benedictine throughout the year.

In peace and gratitude,



Jeffrey Garland, MD
Board Chair
Benedictine



Sister Beverly Raway, OSB,
Prioress
St. Scholastica Monastery



Jerry Carley,
President/CEO
Benedictine

BENEDICTINE COMMUNITY HIGHLIGHTS 2020-2021

07.20

July 2020

Generosity

Through their dedication and commitment to those in their care, Benedictine associates rose to the challenges created by COVID-19 in many ways. Due to the generosity of Benedictine Support Center associates and a matching grant from Benedictine executive leadership, more than \$18,000 was raised to honor and support Benedictine associates across the system.

Sept. 2020

We Are Benedictine!

For the 2020 Annual Conference, Benedictine leaders gathered virtually on Sept. 23. Keynote speaker Christopher Ridenhour engaged attendees with humor and inspiration in his presentation, ***“All Stressed Up and Nowhere to Blow”***. Jerry Carley provided an organizational update and he moderated a question and answer session. The conference closed with an appreciation meal and gifts for all associates.

Oct. 2020

Welcoming Visitors Back

Jeri Reinhardt, Benedictine vice president, clinical services and performance excellence, shared how Benedictine was preparing to welcome visitors back into their communities in ***Catholic Health World’s*** article, ***“With abundance of caution, care communities move toward welcoming visitors back.”***

Nov. 2020

Our Influential Leader

Jerry Carley, Benedictine’s President/CEO, was named one of ***Minnesota’s Most Influential Health Care Leaders by Minnesota Physician***. This is a once in 4 years, prestigious award for outstanding leadership. This list represents a cross section of the breadth and depth of Minnesota’s health care delivery system, from clinical care to health care policy to administration and management.

BENEDICTINE COMMUNITY HIGHLIGHTS 2020-2021



Nov. 2020

Highest Rated U.S. News and World Report's 2020-2021 Best Nursing Home report recognized 10 Benedictine communities that earned the highest possible rating "High Performing" in the country. Those Benedictine Living Communities were:

Minnesota

Ada
Duluth
New Brighton
Regina
Rochester
Shakopee
St. Peter

Missouri

St. Joseph

North Dakota

Dickinson

Wisconsin

Wausau

Nov. 2020

Newest Senior Living Community

Benedictine Windermere Way, Benedictine's newest senior living community located in Shakopee, Minn., began accepting new residents. Benedictine Windermere Way offers independent living, assisted living and memory care on a brand new campus serving the south region of the Twin Cities.

Dec. 2020

Associate Vaccination Campaign

Benedictine rolled out a COVID-19 vaccine education campaign for associates and residents. On Dec. 22, Melinda Nation, RN, DON at Benedictine Living Community-Ellendale, N.D., became the first Benedictine associate to receive the COVID-19 vaccine.

Jan. 2021

Continued Expansion

The Esquiline, Belleville, IL, became a member of Benedictine. Founded and sponsored by The Missionary Oblates of Mary Immaculate at the National Shrine of Our Lady of the Snows, The Esquiline is a life plan community for seniors.

BENEDICTINE COMMUNITY HIGHLIGHTS 2020-2021

Feb. 2021

Health Equity Benedictine joined with the **Catholic Health Association of the United States and 22 of the nation's largest Catholic health care systems** in a new initiative to confront racism by achieving health equity. The **Confronting Racism by Achieving Health Equity** initiative will work to confront systemic racism by prioritizing equity in response to COVID-19. Participants in this initiative will enact changes across their organizations by examining and changing hiring, promotion and retention practices to ensure diversity and inclusion.

March 2021

Remembrance and Renewal Benedictine hosted a memorial service on March 23 to honor those lost in our communities over the previous 12 months and to bring together Benedictine associates in fellowship and community. The "Remembrance and Renewal" virtual service was filmed at St. Thomas More Catholic Church in St. Paul, Minn. The event which included fellowship gatherings in all Benedictine communities was funded by the Benedictine Foundation.

May 2021

Communities Opening Up Catholic Health World featured Scott Foss, executive director of Benedictine Living Community-Garrison, N.D., and resident Ethel Hauf in an article that covered the impact of the new visitation guidance, ***Hugs, hand-holding: Long-term care opens up to more intimate visits.***

June 2021

National Recognition of Associate **Trent Pepper**, Benedictine senior vice president and general counsel, was honored by the **Catholic Health Association 2021 Tomorrow's Leaders Program**, which honors dedicated, high-performing individuals who have demonstrated commitment to advancing the mission of Catholic health care.

BENEDICTINE ASSOCIATES GOING ABOVE AND BEYOND

Cole Sandstrom

Even though COVID-19 dominated the news, Benedictine communities sought to keep life as normal as possible for residents and associates. Providing clinical experience for students pursuing health care careers is important for the future of long term care. Cole Sandstrom, physical therapist, DPT, **Benedictine Living Community-New Brighton, Minn.**, was honored for his work with students and was awarded Rookie Clinical Instructor of the Year from Herzing University. In his physical therapy students' nomination he was praised for extending hospitality, respect and giving students the experience needed to go out and assist patients with their recovery journeys.

Alissa Steffens

Alissa Steffens started working at **Benedictine St. Catherine's, Wahpeton, North Dakota**, as an LPN. After earning her RN license, she continued providing direct care to residents along with assuming responsibility for wound care protocols. Later, she was promoted to resident care coordinator. In September 2020, Steffens embraced the opportunity to lead the nursing department. This new director of nursing was also named one of **Wahpeton Daily News' 20** under 40, an award that recognizes and honors rising stars for outstanding service in the workplace.

BENEDICTINE ASSOCIATES GOING ABOVE AND BEYOND



Cassie Visser

Cassie Visser, wellness and foundation director and spiritual care coordinator at **Benedictine Living Community-Ada, Minn.**, added filling in as a CNA to her regular responsibilities when COVID-19 spread across the country. It was hard for this socially oriented individual to encourage infection control precautions with residents, but she persevered and became even more creative to keep residents amused, connected and safe. Residents reveled in the attention she provided. She made an 80's music video, waved enthusiastically to families in the Mother's Day car parade, snuggled puppies that came to visit, and shared their artistry with the variety of crafts that she planned.

Joni Horvath

At **Benedictine Living Community-Shakopee, Minn.**, many went above and beyond their job descriptions. One associate in particular, Joni Horvath, who serves as recreation coordinator for The Gardens, took it upon herself to make sure residents and patients received Communion during the COVID-19 lockdown when clergy or church volunteers were not allowed to visit. She also led Catholic residents in the rosary and she continues to do so today. Now that visitors are allowed into the building, she assists the local priest as he presides over Mass and provides the Eucharist in the Chapel. While she is not of the Catholic faith, she is a phenomenal example of how our associates live the Benedictine Mission and Core Values.

BENEDICTINE ASSOCIATES GOING ABOVE AND BEYOND



Ann Gonzalez

Throughout the long periods of lockdown, Benedictine spiritual care leaders utilized unique ways to serve the residents. Ann Gonzalez, spiritual care director at **Cerenity Senior Care-White Bear Lake, Minn.**, took it upon herself to offer worship services, since visiting clergy were not allowed inside the community. She would stand half-way down a hallway with a wireless microphone to lead worship services for residents who were sitting in the doorways to their rooms. This allowed for an intimate worship experience in light of the COVID-19 safety protocols that prohibited gathering in the chapel.

Jane Anderson

During the pandemic, Benedictine associates were encouraged to limit their potential exposure. Many, like the associates at **Benedictine Court in St. Peter, Minn.**, avoided public places when not at work. Jane Anderson, housing manager at Benedictine Court, fights back tears as she describes her associates' commitment to those in their care. To minimize exposure, her associates routinely had their spouses and others run the necessary household errands. These associates went the extra mile to keep their tenants safe.



foundation

FOUNDATION LETTER

Being Thankful,

The past year has been exceptionally challenging for everyone and our residents and associates have endured far more than we could ever have imagined. You showed how much you care with your thoughts, prayers and unwavering support. We are incredibly grateful to you.

Despite pandemic exhaustion, our spirit is not dampened. Our drive to care for those who call Benedictine home remains strong. It has not affected the generosity of our friends, neighbors and our associates. YOUR support created magnificent gardens for our residents to enjoy. YOUR support made it possible for residents to listen to music and participate in activities. YOUR support allowed us to help associates who suffered a financial hardship.

It's simply not possible to share all the good that has come to us from you over the past year, but because of the support of our donors, tomorrow seems brighter. Thank you for helping to fulfill our Mission and Ministry. With deepest gratitude,



Laurie M. Hennen
SVP, Foundation



Mary Tanner
Board Chair

Thank

FOUNDATION GIVING

WHAT YOU HAVE MADE POSSIBLE

Below are just a few of the items that have been made possible through the generosity of our donors, providing comfort and joy to our residents and associates. Thank you.

- + ROOFING/SKYLIGHTS
- + PATIOS/OUTDOOR FURNITURE
- + LANDSCAPING/WALKING PATHS
- + BUSES/VANS/WHEELCHAIR LIFTS
- + LIFT CHAIRS/CEILING LIFTS
- + WIRELESS CALL LIGHT SYSTEMS
- + AIR HANDLERS
- + SECURITY SYSTEMS
- + FLOORING/PAINTING/REMODELING
- + BLANKET WARMERS
- + EMERGENCY FUNDS FOR ASSOCIATES IN CRISIS



FOUNDATION GIVING

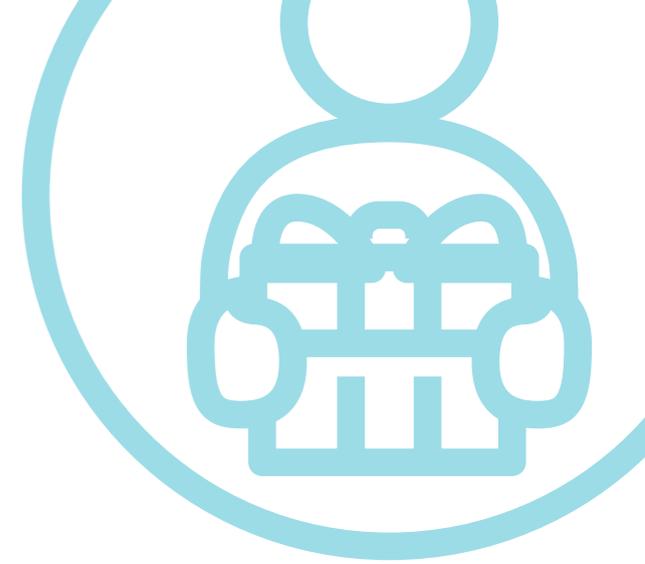
ALL ASSOCIATE GIVING CAMPAIGN

Benedictine associates have always been deeply committed to the Benedictine Mission and Core Values. It's evident in the care they deliver daily to the residents and each other. In addition, there has been a long tradition of associates giving back through local giving clubs.

At the Benedictine Support Center, associates have been working together to support critical programs since 2006 through a program called WE BELIEVE! These generous contributions made through payroll deductions, Paid Time Off (PTO) donations and one-time gifts, provide our residents and associates with enriching and rewarding programs and services.

TEMPORARY COVID EMERGENCY FUND HELPS ASSOCIATES WEATHER THE STORM

Like most people, our associates have suffered deeply throughout this pandemic. Long hours, caring for residents, experiencing loss... all became daily occurrences for those on the front lines in our Benedictine Living Communities. But our friends, neighbors and donors stepped up in big ways to ease the weariness across our system. We saw an outpouring of appreciation in the form of donations designated to the health and wellbeing of our associates. That generosity raised spirits and brought joy to everyone. It was a blessing to see how much people cared.



FOUNDATION GIVING

WHY WE GIVE

Sue, Ada, Minn.

“As a former associate and current volunteer parish nurse at BLC-Ada, I am honored to still feel a part of their family and mission. I will continue to support them financially and spiritually because of their core values and commitment to providing dignity and the highest quality of care to the precious people they serve.”

Donna, Red Wing, Minn.

“I am extremely proud of the work of Benedictine Living Community-Red Wing. As a former business owner in the area, I know they play such an important role with the seniors in our community. What strikes me most is that they have special concern for the underserved and those in need.”

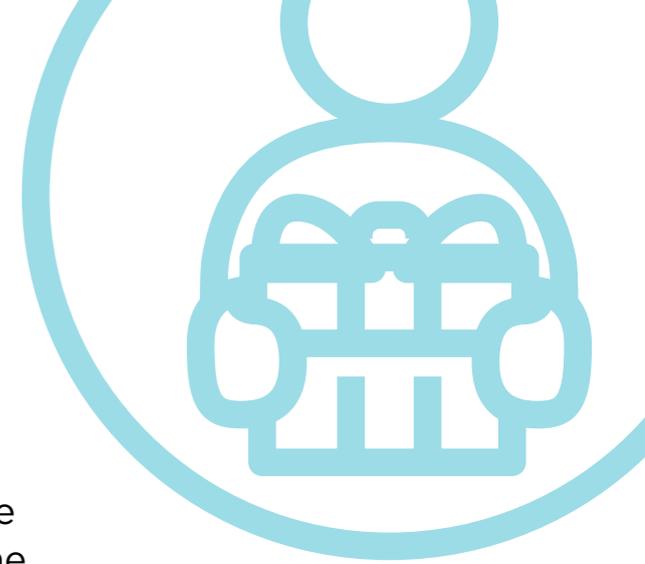
Larry, Crookston, Minn.

A current AL tenant and donor in Crookston, when asked why he so generously donates to our needs/projects, Larry said, “Because I want to help. The Lord has been good to me so I want to give back.”

Jorgine, Ada, Minn.

“Bud and I are so very thankful for the gift of BLC-Ada in our community! The associates are well trained, loving, principled and effective in the daily care given to the residents and tenants. Activities, worship opportunities and celebrations are frequent events, and include outdoor events, as well. When I visit, what I see are smiles, laughter and joy!

When we give to BLC-Ada, we do so in loving memory of our dear parents. My dad, Hans Sethre, was the second resident to move into the current facility, and was immediately gifted with loving and effective care. A community is the sum total of how it treats the very young and the elders. We feel moved to be a continuing part of this effort.”



FOUNDATION GIVING

DONOR SPOTLIGHT

Kevin Greff

Kevin Greff and his wife Jo have supported more than 50 projects at over 10 Benedictine communities, in over 29 years—a lifetime giving of nearly \$58K. More than just a donor, Kevin served Benedictine as administrator of St. Mary's Regional Health Center, Detroit Lakes; administrator of St. Benedict's Health Center, Dickinson, N.D.; and from 1996 to his retirement in 2015, as operations vice president of Benedictine's west region.

It wasn't long before Kevin found himself connecting with Benedictine once again, this time as a volunteer serving on the Benedictine Foundation Board (current secretary and chair of the Finance & Investment Committee), the Benedictine Living Communities operating board (current



chair) and the Benedictine Foundation-Bismarck advisory board.

Kevin's dedication extends to his local community and has included many volunteer roles over the years. When asked why he has been so generous over the years Kevin says "I'm a person of joy and gratitude. I've been given all these gifts and I need to give them back. Jo and I share the first fruits of our labor and that includes our time, talent and treasure."

FOUNDATION FINANCIALS

TOTAL CONTRIBUTIONS

2021 \$2,396

2020 \$3,118

2019 \$2,656

Benedictine Foundation only.

Dollar amounts in thousands.

TOTAL NET ASSETS

2021 \$15,044

2020 \$12,633

2019 \$11,833

Benedictine Foundation only.

Dollar amounts in thousands.



FOUNDATION BOARD OF DIRECTORS

2022 BOARD OF DIRECTORS

MARY TANNER, CHAIRPERSON

STEPHEN NETT, VICE-CHAIRPERSON

KEVIN GREFF, SECRETARY

JANE DOLTER, PAST CHAIR

LEONARD ESSIG

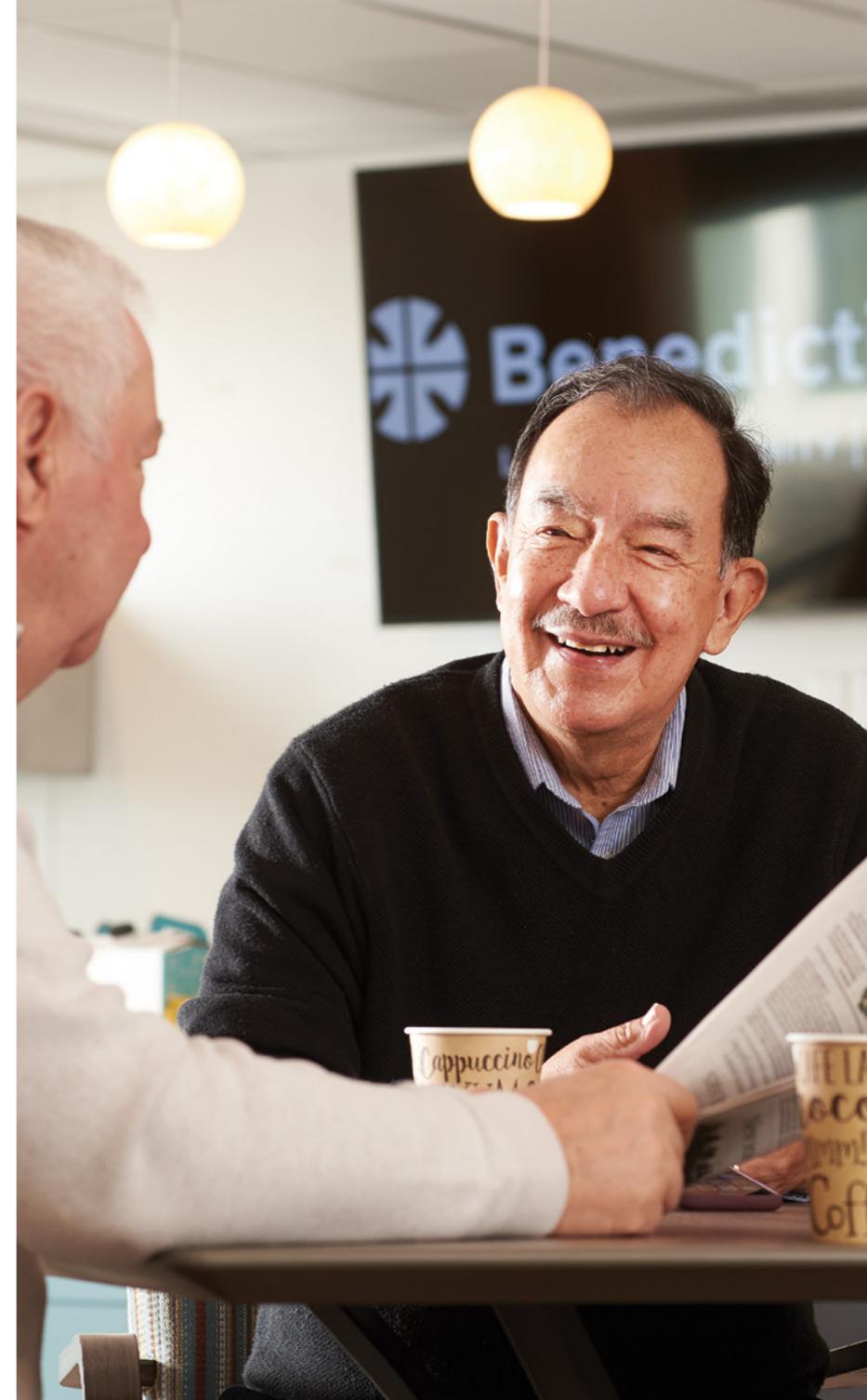
JUDY KANTEN

SR. PAULINE MICKE, O.S.B.

JERRY CARLEY, PRESIDENT/CEO

LAURIE HENNEN, SVP, FOUNDATION/CPO

KEVIN RYMANOWSKI, SVP, FINANCE/CFO



FOUNDATION PROGRAMS

SUPPORTING OUR RESIDENTS

Benedictine Care

More than four hundred residents living in Benedictine communities have outlived their financial resources and cannot fully pay for the care and services they receive. Funded by the generosity of others, Benedictine Care was created to help keep many of these individuals in the place they now call home. Each year, the need is in excess of \$3M.

Making Dreams Come True

Making Dreams Come True provides special moments to residents that they may not have thought to ask for themselves; like a new musical instrument they used to play, tickets to a favorite concert or sporting event, a trip to attend a family wedding and or visit the old family cabin. We are always looking for creative ways for more dreams to be fulfilled for our residents.

Spiritual Care

Spiritual Care is an essential part of fulfilling the Benedictine Mission and carrying on our sponsor's, the Sisters of St. Scholastica Monastery, legacy. Your support to Spiritual Care directly serves the needs of our residents by addressing the needs of the whole person—body, mind and spirit.

Support and Palliative Care

Supportive and Palliative Care funds programs that offer healing and comfort to Benedictine residents. Integrative Health and Healing Well Kits include therapy dolls, music devices and aromatherapy products. These all provide timely moments of peace, joy and connection to those who need it most.

FOUNDATION PROGRAMS

SUPPORTING OUR ASSOCIATES

Sister Claudia Riehl a Living Legacy

For nearly 20 years, Sister Claudia Riehl, OSB, dedicated endless energy and countless hours of time, as well as her valuable knowledge and expertise, to further the Mission and Core Values across Benedictine. In 2011, the foundation launched the Sister Claudia Riehl Living a Legacy associate recognition program to continue Sister Claudia's efforts and recognize those associates who model her commitment. One associate is selected annually by each Benedictine Community, Participating Organization and Support Center to be honored for their personal commitment to making a difference.

Associate Emergency Fund

The Associate Emergency program supports all Benedictine (and supporting organizations) associates who face unusual and severe financial strain due to an isolated event outside of their control. This includes natural disasters, fires or health issues. In a time of crisis, these funds can make a big difference in the life of a Benedictine associate.

**Each Benedictine Community has their own individual needs that are supported generously by resident family members, friends, associates and local community businesses.*

Core



financials

BENEDICTINE COMMUNITY BENEFIT

Each year, Benedictine works to plan and provide programs and activities that contribute to the common good in our communities. This is what we call Community Benefit. It is a foundational element of who we are as an organization and it is one of our most important and distinguishing characteristics as a Catholic health care ministry.

2021 saw the continuation of the global COVID-19 pandemic. Despite this challenging situation that affected the organization, Benedictine provided \$17,411,856 in quantifiable community benefit programs and activities that served 138,942 individuals across the organization.

In 2003, Benedictine began consistent reporting of Community Benefit across the organization using the uniform standards for reporting this initiative, that were developed by the Catholic Health Association. In the last 18 years, more than half a billion dollars in benefits and more than 1.7 million people have been served in our communities.

more than

**1.7
million**

**people have been served
in our communities.**

BENEDICTINE COLLABORATION

While Benedictine is primarily comprised of communities that are fully owned and managed, we are proud to partner with other organizations where we serve as partners. These Ministry Partners include the three Cerenity Senior Care communities, Nazareth Living Center and Villa St. Benedict.

OPERATING REVENUE

2021	\$65,938
2020	\$68,781
2019	\$64,676

TOTAL ASSETS

2021	\$133,868
2020	\$133,902
2019	\$125,953

Dollar amounts in thousands.



BENEDICTINE CONSOLIDATED STATEMENT OF OPERATIONS

Dollar amounts in thousands.

	2019	2020	2021
Total operating revenue	\$ 288,119	\$ 286,536	\$ 286,315
Total operating expense	277,700	272,657	285,084
Operating income	10,419	13,879	1,231
Non-operating income	(917)	(323)	28,201
Excess of revenue over expense	\$ 9,502	\$ 13,556	\$ 29,432

SELECTED STATISTICS

Bed complement			
Nursing beds	2,224	2,107	2,160
Assisted/independent units	2,192	2,136	2,468
Total beds/units	4,416	4,243	4,628
Utilization			
Nursing facility resident days	739,167	691,337	618,761
Assisted/independent days	684,953	695,431	796,156
Total associate full-time equivalents	3,833	3,614	3,306

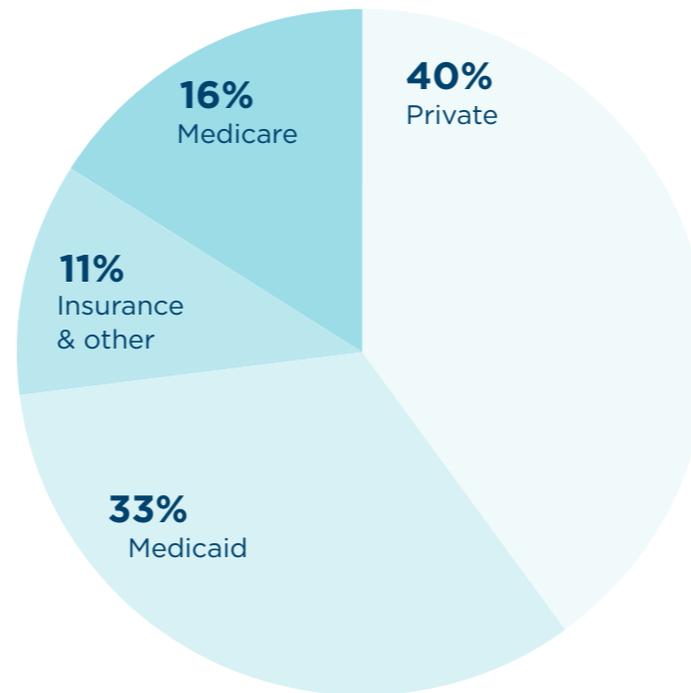
BENEDICTINE CONSOLIDATED BALANCE SHEET

	2019	2020	2021
ASSETS			
Current assets			
Cash and investments	\$ 61,913	\$ 86,613	\$ 98,927
Accounts receivable	25,376	24,572	27,299
Inventories and prepaid expenses	21,129	16,748	18,889
Total current assets	108,418	127,933	145,115
Assets limited to use	105,396	75,392	80,241
Property and equipment	297,150	319,886	328,135
Other assets	2,896	4,612	3,905
Total assets	513,860	527,823	557,396
LIABILITIES & NET ASSETS			
Current liabilities			
Accounts payable and accruals	\$ 37,252	\$ 38,131	\$ 37,035
Current portion long-term debt	13,216	12,388	39,339
Total current liabilities	50,468	50,519	76,374
Other liabilities	30,911	36,325	36,139
Long-term debt	305,122	298,027	269,342
Net assets	127,359	142,952	175,541
Total liabilities and net assets	513,860	527,823	557,396

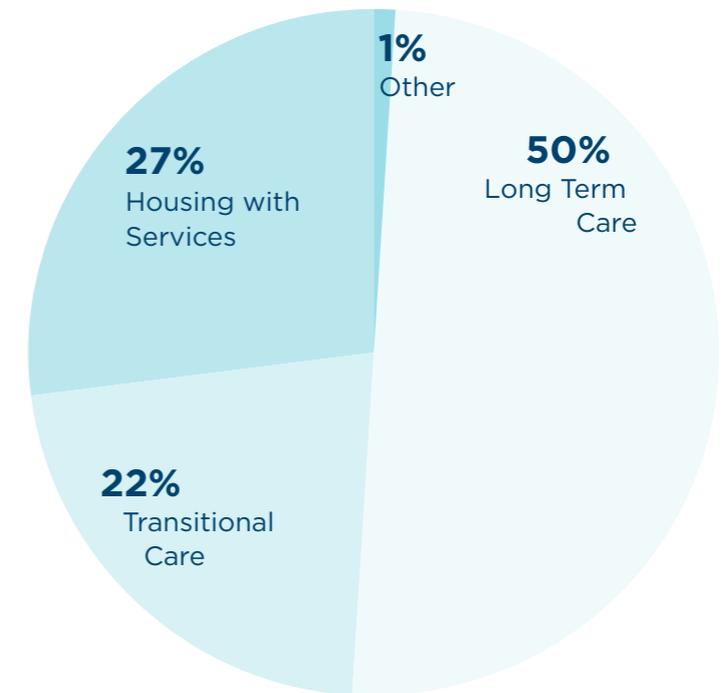
REVENUE AND EXPENSES



**EXPENSES
BY TYPE**

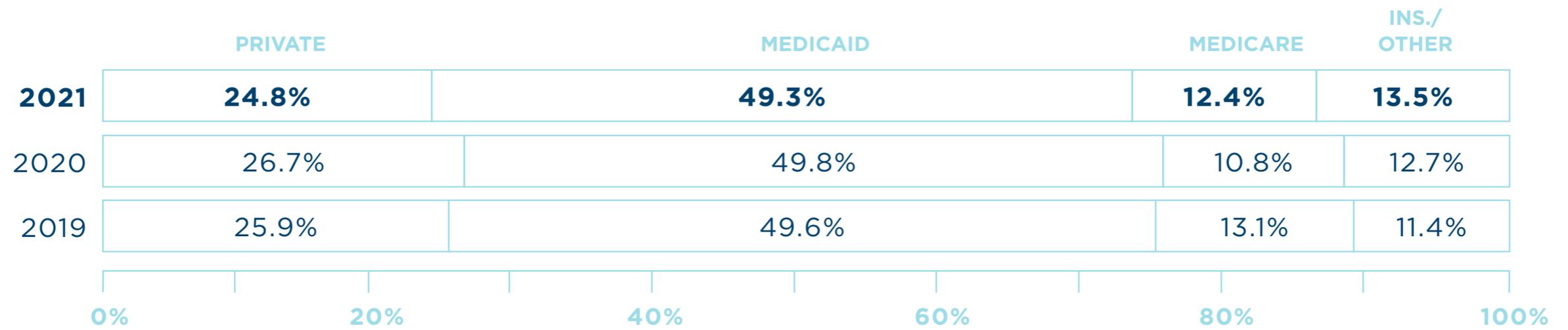


**REVENUE
BY PAYOR**



**REVENUE BY
SERVICE TYPE**

BENEDICTINE NURSING FACILITY CENSUS DAYS



A physical therapist in a grey sweater is assisting an elderly patient in a yellow shirt on a treadmill. The patient is wearing a white and black striped sock. The scene is set in a well-lit gym with various exercise machines visible in the background. The text "our system" is overlaid in a white, cursive font across the center of the image.

our system

2021 BENEDICTINE LIVING COMMUNITIES

***Benedictine Living Community with a Foundation**

Minnesota

- + Benedictine Care Community
- + Benedictine Mission Court
- + Benedictine Supportive Services

- + Benedictine Summit
- + Benedictine Villa St. Vincent

- - + Benedictine Adult Day
 - + Benedictine Care Community
 - + Benedictine Marywood Enhanced Assisted Living and Memory Care

- + Benedictine Westwood
- + Benedictine Westwood Terrace

- + Benedictine St. Crispin
- + Benedictine Villa



2021 BENEDICTINE LIVING COMMUNITIES

- + Benedictine Care Community
- + Benedictine Assisted Living

- + Benedictine Madonna Meadows
- + Benedictine Madonna Towers

- + Benedictine Care Community
- + Benedictine Court
- + Benedictine Heritage Meadows

- + Benedictine Gardens
- + Benedictine St. Gertrude's
- + Benedictine Windermere Way

- + Benedictine Adult Day
- + Benedictine Saint Anne
- + Benedictine Calista Court

- + Cerenity Care Center
- + Cerenity Residence

- + Cerenity Care Center
- + Cerenity Residence

- + Cerenity Care Center
- + Cerenity Residence

2021 BENEDICTINE LIVING COMMUNITIES

Illinois

- + Benedale Center
- + Villa Center Apartments
- + Villa Homes

Missouri

- + McGovern Commons
- + St. Joseph Manor
- + Carondelet Manor
- + The Village at Nazareth

North Dakota

- + Benedictine St. Gabriel's
- + Benedictine Basic Care
- + Benedictine Assisted Living

- + Benedictine Care Community
- + Benedict Court

- + Benedictine Care Community
- + Benedictine Evergreen Place

- + Benedictine Care Community
- + Benedictine Meadows

2021 BENEDICTINE LIVING COMMUNITIES

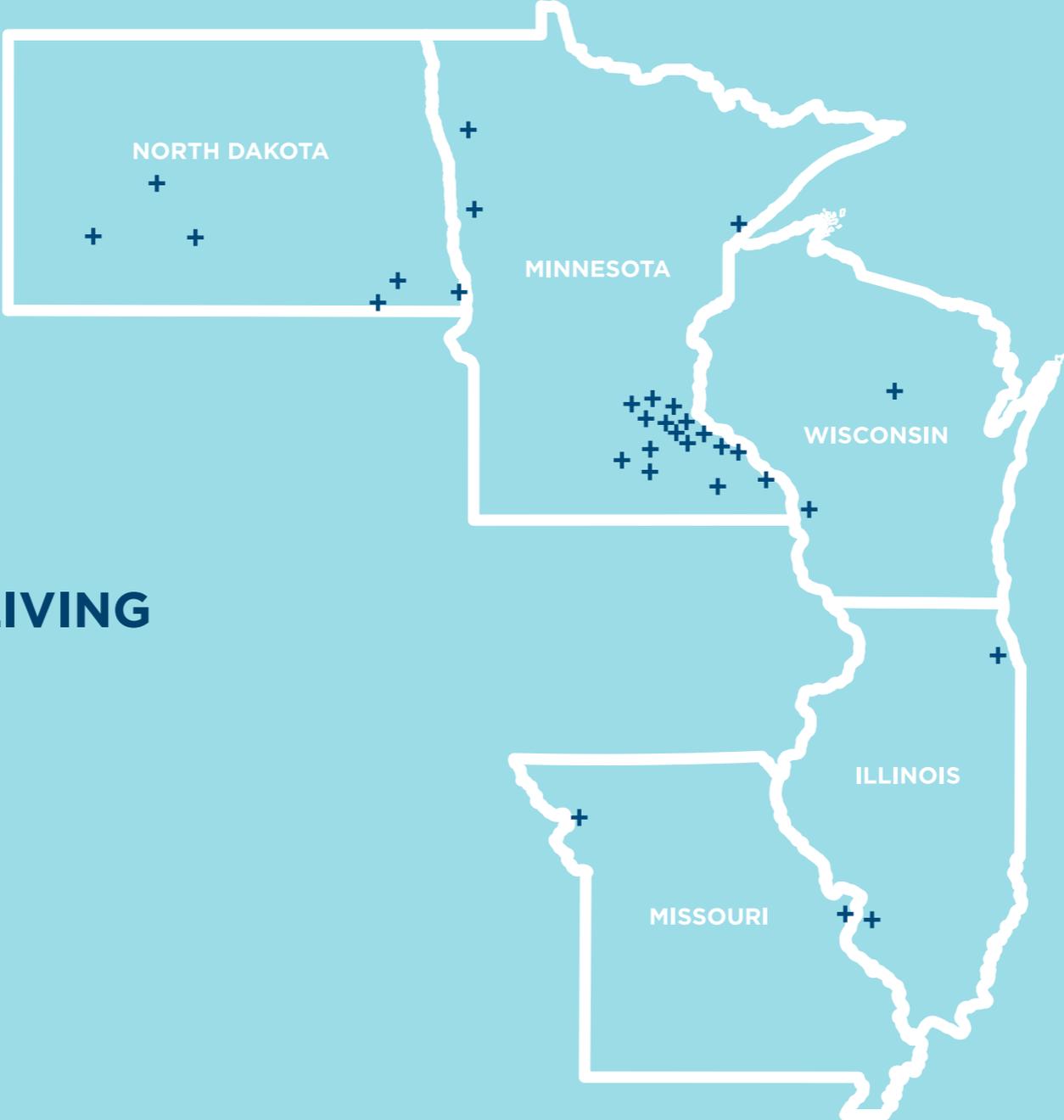
- + Benedictine Rosewood Court
- + Benedictine St. Rose

- + Benedictine St. Catherine's
- + Benedictine Siena Court

Wisconsin

- + Benedictine Manor
- + Benedictine Villa

2021 BENEDICTINE LIVING COMMUNITIES MAP



MISSION

Benedictine is a Catholic, faith-based organization entrusted with advancing the life-enhancing senior care ministry of the Benedictine Sisters of Duluth, Minnesota. We witness to God's love by creating inclusive communities, supporting those we serve to live well and with purpose, with special concern for the underserved.

VISION

We create Benedictine Living Communities where health, wellness and choice come to life.

CORE VALUES

Hospitality | Stewardship | Respect | Justice

2022 BOARD OF DIRECTORS

JEFFREY GARLAND, MD, CHAIRPERSON

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CARRIE SHAW

DAVID HOEL

DAVID MARC, PH.D.

DEAN AGER

JAY STERNS

JENNY PETERSON

PAUL GRIZZELL

SISTER BEVERLY RAWAY, OSB

SISTER CLARE MARIE TRETTEL, OSB

EX-OFFICIO: JERRY CARLEY, PRESIDENT/CEO

CONTACT



Benedictine

LIVING FULLY | LIVING WELL

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