



TOWSON, MARYLAND: December 6, 2022 – Chestnut Partnership d/b/a Blakehurst (“Blakehurst”), a senior living community based out of Towson, Maryland, experienced a data security incident that may have involved personal and protected health information belonging to some current and former employees and individuals who received services from Blakehurst. Blakehurst has sent notification about this incident to potentially impacted individuals and provided resources to assist them.

On or around February 7, 2022, Blakehurst became aware of unusual activity in its email environment. In response, Blakehurst immediately took steps to secure its digital environment and engaged a leading cybersecurity firm to assist with an investigation to determine what happened and whether sensitive information may have been affected. This investigation determined that some employee email accounts may have been accessed without authorization. Blakehurst then engaged a vendor to complete a comprehensive review of the potentially affected data and on August 4, 2022, determined that some personal and protected health information may have been involved in this incident. Following completion of the data review, Blakehurst worked diligently to obtain contact information in order to provide notification to potentially affected individuals. This process was concluded on September 20, 2022.

Blakehurst is not aware of any evidence of the misuse of any information potentially involved in this incident. However, on December 5, 2022, Blakehurst provided notice of this incident to potentially impacted individuals. In so doing, Blakehurst provided information about the incident and about steps that potentially impacted individuals can take to protect their information. Blakehurst takes the security and privacy of information in its possession very seriously and is taking steps to prevent a similar event from occurring in the future.

While the impacted data varies, the following personal and protected health information may have been involved in the incident: names, dates of birth, Social Security numbers, driver’s license and/or state identification number, financial account number with account access information, medical information, and/or health insurance information.

Blakehurst has established a toll-free call center to answer questions about the incident and to address related concerns. Call center representatives are available Monday through Friday from 9:00 am – 9:00 pm Eastern Time and can be reached at (888) 557-5310.

The privacy and protection of personal and protected health information is a top priority for Blakehurst, which deeply regrets any inconvenience or concern this incident may cause.

***While Blakehurst has no evidence of the misuse of any potentially affected individual’s information, it is providing the following information to help those wanting to know more about steps they can take to protect themselves and their personal information:***

**What steps can I take to protect my personal information?**

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC). You should also contact your local law enforcement authorities and file a

police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Ave, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), [www.consumer.ftc.gov](http://www.consumer.ftc.gov), [www.identitytheft.gov](http://www.identitytheft.gov).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. You also can contact one of the following three national credit reporting agencies:

- *Equifax*, P.O. Box 740241, Atlanta, GA 30374, 1-800-525-6285, [www.equifax.com](http://www.equifax.com).
- *Experian*, P.O. Box 9532, Allen, TX 75013, 1-888-397-3742, [www.experian.com](http://www.experian.com).
- *TransUnion*, P.O. Box 1000, Chester, PA 19016, 1-800-916-8800, [www.transunion.com](http://www.transunion.com).

**Security Freeze:** You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, or regular stamped mail, or online by following the instructions found at the websites listed below. You will need to provide the following information when requesting a security freeze (note that if you are making a request for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) address. You may also be asked to provide other personal information such as your email address, a copy of a government-issued identification card, and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. There is no charge to place, lift, or remove a freeze. You may obtain a security freeze by contacting any one or more of the following national consumer reporting agencies:

- *Equifax Security Freeze*, P.O. Box 105788, Atlanta, GA 30348, 1-800-685-1111, [www.equifax.com](http://www.equifax.com).
- *Experian Security Freeze*, P.O. Box 9701, Allen, TX 75013, 1-888-397-3742, [www.experian.com](http://www.experian.com).
- *TransUnion (FVAD)*, P.O. Box 2000, Chester, PA 19022, 1-800-909-8872, [www.transunion.com](http://www.transunion.com).

**Fraud Alert on my Account:** You may consider placing a fraud alert on your credit report. This fraud alert statement informs creditors to possible fraudulent activity within your report and requests that your creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact Equifax, Experian or TransUnion and follow the Fraud Victims instructions. To place a fraud alert on your credit accounts, contact your financial institution or credit provider. Contact information for the three nationwide credit reporting agencies is included on this page.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state attorney general about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the attorney general in your state.

Additional information for residents of the following states:

**Pennsylvania Attorney General**  
Strawberry Square  
Harrisburg, PA 17120

**Maryland Attorney General**  
200 St. Paul Place  
Baltimore, MD 21202

**New York Attorney General**  
Bureau of Internet and Technology  
Resources

attorneygeneral.gov  
717-787-3391

oag.state.md.us  
1-888-743-0023

28 Liberty Street  
New York, NY 10005  
1-212-416-8433

**North Carolina Attorney General**  
9001 Mail Service Center  
Raleigh, NC 27699  
ncdoj.gov  
1-877-566-7226

**Rhode Island Attorney General**  
150 South Main Street  
Providence, RI 02903  
<http://www.riag.ri.gov>  
1-401-274-4400

**Washington D.C. Attorney General**  
441 4th Street, NW  
Washington, DC 20001  
oag.dc.gov  
1-202-727-3400

### **What should I do if my family member was involved in the incident and is deceased?**

You may choose to notify the three major credit bureaus, Equifax, Experian and Trans Union, and request they flag the deceased credit file. This will prevent the credit file information from being used to open credit. To make this request, mail a copy of your family member's death certificate to each company at the addresses below.

#### **Equifax**

Equifax Information Services  
P.O. Box 105169  
Atlanta, GA 30348

#### **Experian**

Experian Information  
Services  
P.O. Box 9701  
Allen, TX 75013

#### **TransUnion**

Trans Union Information  
Services  
P.O. Box 2000  
Chester, PA 19022

### **What should I do if my minor child or protected person's information was involved in the incident?**

You can request that each of the three national credit reporting agencies perform a manual search for a minor's or protected person's Social Security number to determine if there is an associated credit report. Copies of identifying information for the minor and parent/guardian may be required, including birth or adoption certificate, Social Security card and government issued identification card. If a credit report exists, you should request a copy of the report and immediately report any fraudulent accounts to the credit reporting agency. You can also report any misuse of a minor's information to the FTC at <https://www.identitytheft.gov/>. For more information about Child Identity Theft and instructions for requesting a manual Social Security number search, visit the FTC website:

<https://www.consumer.ftc.gov/articles/0040-child-identity-theft>. Contact information for the three national credit reporting agencies may be found above.