Plans & Pricing.

answerconnect

Hello and welcome.

When a prospective client calls your business, voicemail is never as welcoming as a friendly receptionist. Which would you prefer?

At AnswerConnect we believe in connecting people with people. We know that real connections deliver real results, which is why we're available to take care of your callers 24/7, 365 days of the year.

Our receptionists work Anywhere across the US, so we can focus on finding you the best people, not the closest. Your business stands out by making a great impression at all times, while you have more time to focus on what you do best.

We've made a real difference to our clients and are ready to help your business. If you have any questions, please get in touch anytime – we'd love to have you with us.

Best wishes,

Huiz

Natalie Ruiz CEO, AnswerConnect





Our people are your people.

Our team works across the US. We focus on finding you the best people, not the closest.

Real interactions, real results.



80% of callers will hang up when they reach a voicemail.¹



of people who have a bad phone experience would choose another business next time.²



of mobile users call a business when they're ready to buy.³

How we can help.

Your calls and chats are answered by professional, friendly receptionists. Anywhere, anytime.





Capture every lead

Be there for your prospective customers, 24/7 Anywhere, anytime.



No voicemail, no bots

Win more business with real people, not automated voices.



Manage my calls

Busy? Have an important meeting? We've got you covered.



Know my callers

We recognize your returning callers for a personalized experience.



Unique to you

No two businesses are the same. Your call flow is tailor-made for you.



CRM integration

We integrate seamlessly with your current systems.

How it works.

1. Tell us about your business.

We'll ask you about the common reasons why people contact your business to build a custom call flow. This way you're always in control of how we greet and interact with your callers and web visitors.

2. Start forwarding your calls.

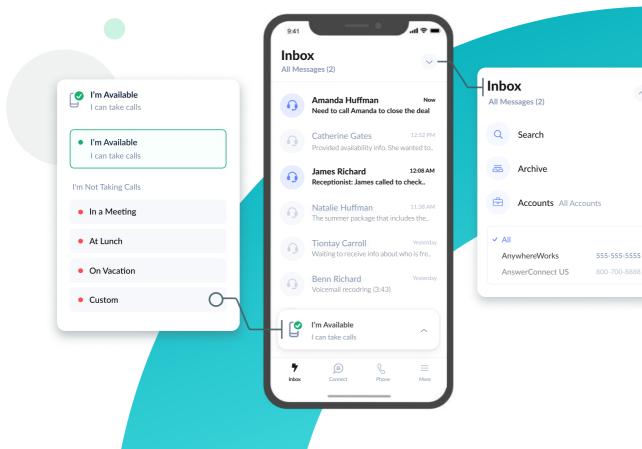
Once you're set up, you can start forwarding your calls and chats straight away. Our receptionists can provide information about your business, transfer calls, schedule appointments, or leave messages for you.

3. Get instant notifications.

You'll get instant notifications of your interactions via our app, SMS or emails. You can also view chat transcripts or review your calls.

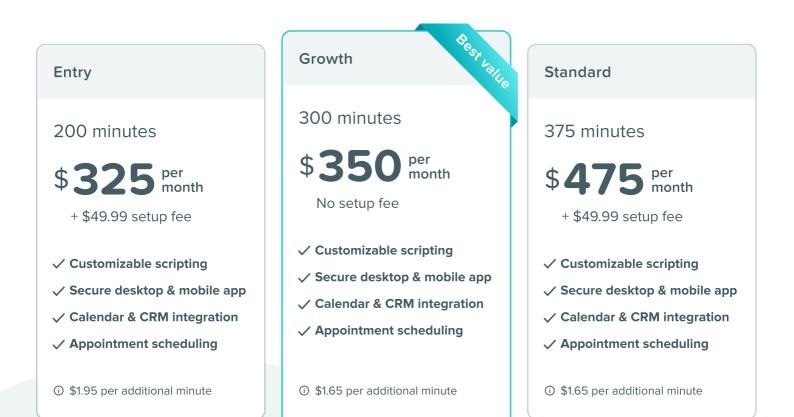
9:41	
Amanda Huffman Yesterday, 5:44 pm	
Call Text Activity	′ I
Phone number	
(+1) 800-700-8888 🕑 Unverified	
Receptionist message	
Order placed successfully. Caller is a interested in summer package.	answerconnect
Call regarding	Message From Amanda Huffman
Reservation	
Reservation placed successfully?	
Reservation placed successfully:	
Yes	
Yes Call ended	
Yes	
Yes Call ended Confirmation number: 4912 More details	
Yes Call ended Confirmation number: 4912	_
Yes Call ended Confirmation number: 4912 More details	2 Feb 2021
Yes Call ended Confirmation number: 4912 More details All Activities	2 Feb 2021

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Plans.

We have a range of flexible plans to fit your business size and needs.



There is no charge for the first 30 interactions under 30 seconds per billing cycle. All interactions are rounded up to the nearest minute and billed in 1 minute increments.

Larger plans.

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550 minutes	\$650 per month	+ \$49.99 setup fee	\$1.65 per additional min.
750 minutes	\$875 per month	+ \$49.99 setup fee	\$1.65 per additional min.
950 minutes	\$ 1,100 per month	+ \$49.99 setup fee	\$1.65 per additional min.
1,200 minutes	\$ 1,375 month	+ \$49.99 setup fee	\$1.60 per additional min.
1,500 minutes	\$ 1,725 month	+ \$49.99 setup fee	\$1.60 per additional min.
2,500 minutes	\$ 2,875 month	+ \$49.99 setup fee	\$1.60 per additional min.
5,000 minutes	\$ 5,750 per month	+ \$49.99 setup fee	\$1.50 per additional min.
7,500 minutes	\$ 8,625 month	+ \$49.99 setup fee	\$1.50 per additional min.
9,000 minutes	\$10,350 per month	+ \$49.99 setup fee	\$1.50 per additional min.
15,000 minutes	\$ 17,250 per month	+ \$49.99 setup fee	\$1.50 per additional min.
25,000 minutes	\$ 28,750 per month	+ \$49.99 setup fee	\$1.50 per additional min.
50,000 minutes	\$ 57,250 per month	+ \$49.99 setup fee	\$1.50 per additional min.
100,000 minutes	\$ 114,500 per month	+ \$49.99 setup fee	\$1.50 per additional min.

There is no charge for the first 30 interactions under 30 seconds per billing cycle. All interactions are rounded up to the nearest minute and billed in 1 minute increments.

Other services.

You can view your messages at any time on our desktop or mobile apps, or opt-in for email and SMS alerts.

Mobile app	Download from the app store	Free
Email	Sent to your email address	Free
Text message	Sent to your mobile phone	Free
Call transfer	Call transfer up to 500 minutes	Free
Bilingual support	Basic Spanish routing	\$19.99 /mo
	Premium Spanish routing	\$29.99 /mo
HIPAA compliant*	For all healthcare accounts	\$29.99 /mo
Operator	Live verbal relay	\$29.99 /mo
Voice prompt (IVR)	Up to 500 minutes per month	\$29.99 /mo
	Up to 1100 minutes per month	\$59.99 /mo
	Larger IVR plans are available.	

Please call us to find out more.

Get started.

Just give us a call. We're here to talk to you 24 hours a day.



*HIPAA is required for any **Covered Entity** or Business Associate acting on behalf of a Covered Entity that requires sensitive patient information to be securely protected to adhere to the Health Insurance Portability and Accountability Act of 1996 (HIPAA). After HIPAA compliance has been added to your account, this cannot be reversed. Please contact **800-700-8888** if you have any questions prior to proceeding.

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