



Turn Your Business Challenges
into Your Opportunities

Ask us how

How team Brio helped MIOT International with implementing robust Communication Platform

About MIOT International

The customer is a multi-specialty hospital with 1000 beds and 170 physicians. MIOT International receives nearly 3,500 foreign patients every year, a major chunk of which are from North and East Africa. These foreign patients account for around 25 percent of the hospital's patients.

- **Headquarters: South India, Chennai**
- **Industry: Healthcare**
- **Legacy Systems: In-House Zimbra**
- **Number of Employees: 1200+**

Business Challenges:

The customer used to rely upon their in-house Zimbra Server, which

1. **Restricted their communication to just email**
2. **Frequent downtime**
3. **Connectivity problems,**
4. **Spam and mobility concerns.**

They were in search of an all-inclusive solution which could provide uniformity and stability, and at the same time, allow them to connect with people using the latest cloud technology.

Business Solution:

Brio technologies guided the customer through a comprehensive migration process after their project management team conducted meetings regarding the execution of the project.

The deployment services consisted of:

- 1. Provisioning G suite accounts**
- 2. Migrating legacy email from their email clients and email server data to G Suite**
- 3. Mail Routing**
- 4. Device Management**
- 5. Document collaboration using Google Docs and Drive**
- 6. File storage and file sharing using Google Drive**
- 7. Change Management and online training**

Results:

Switching over to G suite, MIOT was able to address the issues that plagued them earlier, and the results were:

- 1. Reduced downtime, redundancy, and occurrences of lost emails**
- 2. Elimination t of spam and server breakdowns**
- 3. Reduced IT maintenance costs**
- 4. Elimination of unnecessary expenditures (such as perpetual licenses)**
- 5. Enhanced communication and collaboration across locations**
- 6. Increased storage and mobile accessibility**
- 7. Zero downtime since moving to G suite**
- 8. Ability to carry out remote meetings**

Successfully empowered MIOT International with Google Cloud products and services such as Google Drive, Google Docs and Google Forms which eased their daily operations. The result was a smoother workflow, real-time collaboration, and enhanced information management.

G suite Reports, alerts and reporting assisted MIOT in strengthening their IT infrastructure, especially the domain security management. Moreover, adopting a device management policy allowed the internal IT team to control Gmail setup accounts of the employees.