

## **Dear Valued Guests,**

\*All 6 locations will remain open for Take out and Delivery this time, please read below to see what steps our company has taken to ensure your safety.\*

#Sangam & #Basant have been your Go-To choice for the best in Indian Cuisine for years, and you've come to trust us. We hold that trust sacred. It is always our top priority to provide the best possible service in our restaurants, as well to ensure the health and safety of our guests, employees and our community. That's why we are writing you today. We pride ourselves on serving delicious food in a sanitary, safe environment, always.

### **In light of Co-VID19, these are the action strategies we have put in place:**

- We are stepping up and Increasing the frequency of our hand washing protocol and insuring all employees practice proper hand washing techniques put together by Fraser Health Authority
- We are optimizing our restaurants to provide quicker Take-Away and Delivery methods. When ordering online you can type Special Instructions for your order such as Contactless Delivery, or Parking Lot Pick up
- Increasing the frequency of sanitizing our public areas, including door handles, counter tops, table tops, restrooms and register areas
- Paying extraordinarily high attention to all food safety standards
- Communicating enhanced sanitation protocols to our employees
- Closely monitoring developments concerning Coronavirus from respected sources such as Centers for Disease Control and Prevention (CDC), World Health Organization (WHO) and National Institutes of Health (NIH), as well as local and provincial health officials
- Making real-time adjustments regarding the safest and best way to conduct business to ensure the safety of our dining guests and our employees

### **What we encourage guests to do:**

- Wash your hands frequently and use a paper towel to dry
- Avoid touching eyes, nose and mouth
- Avoid close contact with people who are sick
- Stay home when you are sick
- Cover your nose and mouth when you cough or sneeze with a tissue, and then dispose of the tissue

We appreciate your continued support of our business during this time.

Sincerely,

**Jag Deol**

CEO

Sangam Group of Companies