

BEHAVIOUR EXPECTATIONS POLICY – BTA TENNIS COACHING

1. Introduction

BTA Tennis Coaching is committed to maintaining a respectful, safe, and welcoming environment for all its participants, members, coaches, staff, and visitors. This policy outlines the behaviours that are considered unacceptable, as well as the actions that will be taken when such behaviours occur. By promoting respect and good sportsmanship, we ensure that everyone can enjoy their time at our sessions without fear of harassment, bullying, or disruptive behaviour.

2. Purpose

The purpose of this policy is to:

- Define what constitutes unacceptable behaviour within BTA Tennis Coaching.
- Set out the expectations for all participants, coaches, staff, visitors and volunteers.
- Outline the procedure for dealing with incidents of unacceptable behaviour.
- Promote a positive, inclusive, and respectful culture.

3. Scope

This policy applies to all individuals involved with BTA Tennis Coaching, including:

- Participants and members in BTA activities (including juniors and adults).
- Coaches, staff, and volunteers.
- Visitors and spectators.
- Any activity or event organised by BTA, whether on or off the premises.

4. Types of Unacceptable Behaviour

Unacceptable behaviour is any conduct that undermines the safety, respect, or enjoyment of others involved with the tennis sessions and events. This may include, but is not limited to, the following:

- **Verbal Abuse:** Insulting, threatening, or offensive language directed at another person. This includes swearing, shouting, and disrespectful comments.
- **Physical Abuse:** Any form of physical aggression or harm, such as hitting, pushing, or violent gestures.
- **Bullying:** Repeated actions that intimidate, belittle, or undermine another person, whether verbally, physically, or socially.

- **Harassment:** Unwelcome conduct, including comments or behaviour based on a person's gender, race, religion, sexual orientation, age, disability, or other protected characteristics.
- **Discrimination:** Treating individuals unfairly or differently based on characteristics such as race, gender, sexual orientation, disability, or age.
- **Damage to Property:** Deliberate damage to tennis club facilities, equipment, or any other property.
- **Inappropriate Behaviour:** This includes disruptive behaviour during matches, individual/group sessions, after school clubs or social events.
- **Substance Abuse:** The use or being under the influence of alcohol, illegal drugs, or any other substances that impair judgment or behaviour while participating in activities.

5. Expectations for Behaviour

BTA Tennis Coaching expects all participants, members, coaches, staff, and visitors to adhere to the following standards of behaviour:

- **Respect:** Treat others with respect, dignity, and courtesy at all times.
- **Good Sportsmanship:** Display fairness and honesty during tennis sessions, after school clubs, matches, social activities and events.
- **Safety:** Avoid any actions that could endanger the safety or well-being of yourself or others.
- **Accountability:** Take responsibility for your actions and acknowledge when mistakes are made.
- **Compliance:** Follow all club and BTA rules, codes of conduct, and the instructions of coaches and staff.

6. Reporting Unacceptable Behaviour

If a member, coach, staff member, or visitor experiences or witnesses unacceptable behaviour, they should report it promptly. The following steps should be taken:

- **Step 1:** Report the incident to the BTA Head Coaches or an appropriate staff member as soon as possible. This can be done verbally or in writing.
- **Step 2:** If the incident involves a coach or staff member, report the behaviour to the BTA Head Coaches.

All reports will be taken seriously and treated with the utmost confidentiality.

7. Procedure for Dealing with Unacceptable Behaviour

Upon receiving a report or complaint of unacceptable behaviour, BTA Tennis Coaching will follow these procedures:

- **Warning:** A verbal or written warning will be issued, explaining the unacceptable behaviour and advising that further incidents may lead to expulsion.
- **Second Warning:** A second verbal or written warning will be issued, explaining the unacceptable behaviour and advising that further incidents will result in expulsion.
- **Expulsion:** In cases of severe or repeated unacceptable behaviour, the individual will be permanently expelled from the club/session.
- (In exceptional circumstances, expulsion from the class and sessions could be enforced at any point).

8. Confidentiality

BTA Tennis Coaching will ensure that all complaints and investigations are handled confidentially. Personal information will only be shared with those who need to know in order to resolve the issue.

9. Monitoring and Review

BTA Tennis Coaching will regularly review this policy to ensure it is effective and that unacceptable behaviours are being appropriately addressed.

11. Conclusion

BTA Tennis Coaching is committed to ensuring that everyone involved in its activities enjoys a safe and respectful environment. By adhering to this policy, we can create a positive atmosphere where all individuals are treated with respect, fairness, and dignity.

This **Behaviour Expectation Policy** helps to set clear expectations and provides a structured process for dealing with unacceptable behaviour within BTA Tennis Coaching. By enforcing this policy, BTA fosters an environment where all participants can engage in tennis in a positive, inclusive, and supportive setting.