

TERMS AND CONDITIONS – BTA TENNIS COACHING

GENERAL

INFORMATION PUBLISHED ON THIS WEB SITE IS PROVIDED FOR THE USE OF OUR VISITORS. ALTHOUGH CARE HAS BEEN TAKEN TO ENSURE TECHNICAL AND FACTUAL ACCURACY, SOME ERRORS MAY OCCUR, AND NO GUARANTEE IS GIVEN AS TO THE ACCURACY OR COMPLETENESS OF THE INFORMATION. WE MAY ALTER THE INFORMATION ON OUR WEBSITE FROM TIME TO TIME.

MEDICAL CONSIDERATIONS

IT IS YOUR RESPONSIBILITY TO ENSURE THAT ANY LESSONS YOU BOOK ARE SUITABLE FOR YOU, CONSIDERING YOUR PERSONAL MEDICAL CONDITION. IF IN DOUBT, YOU SHOULD CHECK PRIOR TO BOOKING WITH YOUR OWN DOCTOR, OR SIMILAR MEDICAL PRACTITIONER. DO NOT BOOK ANY LESSONS THAT CONFLICT WITH THEIR ADVICE. PLEASE ENSURE THE RELEVANT MEDICAL INFORMATION IS DISCLOSED UPON BOOKING VIA OUR WEBSITE OR IN PERSON WITH COACH FOR A PRIVATE LESSON. PLEASE ADVISE IF ADDITIONAL SUPPORT IS REQUIRED PRIOR TO YOUR BOOKING.

PAYMENTS AND CANCELLATIONS

- PAYMENT FOR ALL PRIVATE LESSONS MUST BE MADE IMMEDIATELY FOLLOWING THE LESSON.
- PAYMENTS FOR GROUP SESSIONS MUST BE PAID IN A BLOCK PER HALF TERM.
- PRIVATE LESSONS CANCELLED WITH LESS THAN 24 HOURS NOTICE WILL BE CHARGED FULL PRICE.

HOLIDAY CAMP CANCELLATIONS

- PLEASE BE AWARE OF OUR 7 DAY CANCELLATION POLICY.
- CANCELLATIONS MADE WITH MORE THAN 7 DAYS NOTICE WILL RECEIVE A FULL REFUND. THE REFUND WILL INCLUDE A DEDUCTION OF THE TRANSACTION FEE THAT THE BUSINESS IS CHARGED VIA OUR BOOKING SYSTEM.
- CANCELLATIONS MADE WITH LESS THAN 7 DAYS NOTICE WILL NOT RECEIVE A REFUND.
- IF CAMPS ARE CANCELLED DUE TO WEATHER CONDITIONS, YOUR BOOKING WILL BE RESCHEDULED TO AN ALTERNATIVE DATE OR ISSUED AS A CREDIT FOR A DATE OF YOUR CHOICE.

COMMITMENT TO DATA SECURITY

YOUR PERSONALLY IDENTIFIABLE INFORMATION IS KEPT SECURE. ONLY AUTHORISED EMPLOYEES, AGENTS AND CONTRACTORS (WHO HAVE AGREED TO KEEP INFORMATION SECURE AND CONFIDENTIAL) HAVE ACCESS TO THIS INFORMATION. ALL EMAILS FROM OUR WEBSITE ALLOW YOU TO OPT OUT OF FURTHER MAILINGS.

ACCURACY OF DATA

WHILST WE TAKE PRIDE IN KEEPING OUR WEBSITE MAINTAINED WITH RELEVANT AND UP-TO-DATE INFORMATION, PLEASE NOTE THAT, DUE TO THE WAY THAT WEBSITES ARE STORED, COPIED AND DOWNLOADED, THE INFORMATION ON THIS WEBSITE MAY BE INCOMPLETE, OUT OF DATE OR INCORRECT.

OTHER WEBSITES

WE ARE NOT RESPONSIBLE FOR THE CONTENT OF ANY OTHER WEBSITE, INCLUDING ANY WEBSITE THROUGH WHICH YOU MAY HAVE GAINED ACCESS TO OUR WEBSITE OR TO WHICH YOU MAY GAIN ACCESS FROM OUR WEBSITE. WE DO NOT ACCEPT ANY LIABILITY IN CONNECTION WITH ANY SUCH SITES OR LINKS.

COPYRIGHT AND TRADEMARKS

YOU ARE REQUIRED TO OBEY ALL APPLICABLE COPYRIGHT, DESIGN AND TRADE MARK LAWS. THE TRADE NAMES BTATENNISCOACHING.COM AND THE CORRESPONDING LOGOS ARE TRADING NAMES AND TRADE MARKS BELONGING TO BTA TENNIS. ALL OUR MORAL RIGHTS ARE HEREBY ASSERTED AND RESERVED. THE COPYRIGHT AND DESIGN RIGHT IN ALL INFORMATION ON THIS WEBSITE AND OUR MARKETING MATERIALS BELONGS TO BTA TENNIS. SUCH INFORMATION MAY NOT BE COPIED WITHOUT OUR PRIOR WRITTEN CONSENT.

PERMITTED LINKS

YOU MAY NOT LINK TO THIS SITE, NOR FRAME IT, WITHOUT OUR PRIOR WRITTEN PERMISSION.

LIABILITY FOR INACCURATE INFORMATION

WE SHALL HAVE NO LIABILITY ARISING FROM THE USE BY ANY PARTY OF THE INFORMATION ON THIS WEB SITE. WE DO NOT WARRANT THE INFORMATION ON THIS WEB SITE IN ANY WAY AND IN PARTICULAR NO WARRANTY IS GIVEN THAT THE WEB SITE OR ITS CONTENTS OR HYPERTEXT LINKS ARE VIRUS FREE OR UNCONTAMINATED. YOU ARE ADVISED TO MAKE YOUR OWN VIRUS CHECKS AND TO IMPLEMENT YOUR OWN PRECAUTIONS IN THIS RESPECT. WE EXCLUDE ALL LIABILITY FOR CONTAMINATION OR DAMAGE CAUSED BY ANY VIRUS OR ELECTRONIC TRANSMISSION. WE EXCLUDE ANY LIABILITY, INCLUDING THAT FOR NEGLIGENCE, FOR THE CONTENT OF THIS WEBSITE OR ANY PRODUCTS OR TREATMENTS SOLD THROUGH IT, TO THE MAXIMUM EXTENT PERMITTED BY THE RELEVANT LAW UPON WHICH ANY ACTION CONCERNING OUR LIABILITY IS BASED.

LAW & JURISDICTION

YOUR USE OF THIS WEBSITE SHALL BE GOVERNED BY THE LAWS OF ENGLAND & WALES, AND BE SUBJECT TO THE EXCLUSIVE JURISDICTION OF THE ENGLISH COURTS. ALL NOTICES TO BTA TENNIS SHOULD BE MADE IN WRITING AND ADDRESSED TO INFO@BTATENNISCOACHING.COM

MISCELLANEOUS

IN THE EVENT THAT ANY OR ANY PART OF THE TERMS CONTAINED IN THESE TERMS AND CONDITIONS SHALL BE DETERMINED BY ANY COMPETENT AUTHORITY TO BE INVALID, UNLAWFUL OR UNENFORCEABLE TO ANY EXTENT, SUCH TERM SHALL TO THAT EXTENT BE SEVERED FROM THE REMAINING TERMS WHICH SHALL CONTINUE TO BE VALID AND ENFORCEABLE TO THE FULLEST EXTENT PERMITTED BY LAW.