

# CLINICAL DOCUMENTATION IMPROVEMENT

## SERVICES FOR YOUR **HEALTH SYSTEM**

### OUR EXPERIENCE

**100+ years** of combined industry experience across providers & payers, spanning operations, finance, IT, and data.

**90+ software implementations** completed, integrating business expertise into technical specifications.

We know **healthcare**, we know **data**, and we know **technology**.

### YOUR ADVANTAGE

Marry **technology** and **business** needs into any implementation. Any new tool is only as good as how you implement it.

**Accelerate ROI** for your implementation by getting it right the first time.

Generate **actionable analytical insights** using data, technology, and thought leadership to realize cost, quality, and efficiency gains.

Create **transparency** and **accountability** across your organization, and lead a culture of **collaboration**.

Take advantage of a **client-centric** approach as we tailor our services to address your specific set of issues to identify and implement **feasible solutions**.

### WHAT IS CLINICAL DOCUMENTATION IMPROVEMENT (CDI)?

Does your CDI program meet industry standard query response rates and agreement rate metrics? These are key metrics for CDI program best practice and reflect physician adoption of the CDI program. Streamlining the query process is often needed to reach these key performance indicators.

medASTUTE's query redesign process includes revised workflow as well as technology solutions for enhanced CDI program physician adoption. We partner with healthcare organizations to address these challenges. Our team of CDI experts are passionate and committed to elevating our clients to achieve and maintain program success.

### WHAT YOU CAN EXPECT

A **CDI** consulting engagement may include:

#### Inpatient CDI Program Redesign

- Staff augmentation
- Redesigned workflow
- Improvement on metrics such as: Value Based Purchasing, Quality Measures (HACRP, HRRP, SOI/ROM mortality and PSI) & Hospital Compare data

#### Outpatient CDI Program Redesign

- Opportunity assessment
- CDS integration: pre-visit, concurrent, post-visit case review
- Quality measure capture: MIPS, HCC, QPP

#### Mobile Technology

- Easy-to-use secure mobile query application
- Query templates guide accurate & concise clinical information
- Improved query response & agreement rates
- Improved cash flow & reduced AR

#### Second Level Review

- Pre-bill DRG validation
- Highly skilled CDS/coder team
- Accurate ICD-10-CM/PCS & quality metrics
- On-going physician, CDS & coder training
- Reduced medical necessary & DRG denials

### ASK US ABOUT

medASTUTE is also available to provide healthcare **risk, strategy, and operations consulting** for health systems.