

# RISK MITIGATION

## SERVICES FOR YOUR HEALTH PLAN

### OUR EXPERIENCE

**100+ years** of combined industry experience across providers & payers, spanning operations, finance, IT, and data.

**90+ software implementations** completed, integrating business expertise into technical specifications.

We know **healthcare**, we know **data**, and we know **technology**.

### YOUR ADVANTAGE

Marry **technology** and **business** needs into any implementation. Any new tool is only as good as how you implement it.

**Accelerate ROI** for your implementation by getting it right the first time.

Generate **actionable analytical insights** using data, technology, and thought leadership to realize cost, quality, and efficiency gains.

Create **transparency** and **accountability** across your organization, and lead a culture of **collaboration**.

Take advantage of a **client-centric** approach as we tailor our services to address your specific set of issues to identify and implement **feasible solutions**.

### WHAT IS RISK MITIGATION?

Minimizing project risk means understanding YOUR needs, YOUR business, and YOUR goals. A software implementation is so much more than just its technical components. Let us help you streamline your implementations and harness the greatest value from your vendor interactions.

Misalignment in expectations frequently occur but are easily avoided. Business users understand operational issues but may not have capacity to manage a full implementation, while project resources may not always have knowledge of the business nuances. medASTUTE can bridge that gap between your technical and business stakeholders.

medASTUTE will provide project oversight for any new technology engagement to minimize risk and ensure a successful implementation. This means reducing bottlenecks to decrease risk of a slow or inefficient implementation, identifying points of failure and project delays, and preventing rework.

### WHAT YOU CAN EXPECT

In a **Risk Mitigation** engagement, you can expect phases such as:

- **Gap Analysis**  
Our goal, first and foremost, is to understand YOUR organization. We'll look at your existing business operations, processes, and needs and compare those against what the vendor's solution provides.
- **Business Requirements Review**  
Make sure your business needs are accurately translated into technical specs. Let us take a look at your files, reports, and data elements to make sure you get what you need out of the implementation the first time around.
- **Technical Review of Specifications**  
Worried you're not getting what you thought you'd get? We'll double and triple-check all mappings and specs BEFORE the vendor builds it.

### ASK US ABOUT

Other services provided for health plan clients include:

- **Independent Verification & Validation** of 3<sup>rd</sup> party vendors during new software and/or process implementations.
- **Accelerated Adoption** of a new tool during and following go-live.
- **Advanced Analytical Assessments** using your data & technology to identify areas for operational improvements.