

Annual Report

Artificial Intelligence built *with* your **Legal** Excellence

2025 was a key year for casepal, following our founding in the summer of 2024. We established our presence in **7 markets**, successfully converted 90% of pilots to annual or multiyear contracts, achieved a **93% adoption rate**, and **100% customer retention**.

By collaborating and working directly with enterprises, law firms, and exceptional legal professionals, we built the casepal ecosystem, with Assistant, Workspaces, the Suite of Tools, Library, and Integrations.

We are thankful to our clients, partners, stakeholders, and to everybody who is part of our mission. 2025 was an anchor year for casepal and will play a defining role in the successes to come in 2026.

Artificial Intelligence Built *with* Your **Legal** Excellence

casepal partnered with leading enterprises and law firms establishing trust with leading organizations internationally



GZG

Partnership beyond technology

GZG x casepal is the anchor partnership for 2025. With close collaboration in domain-specific solution design, firm-wide implementation, knowledge synchronization, on-prem training, hands-on support and co-participation in conferences, we achieved **93% adoption** and a **123.8% increase** in monthly usage within 5 months of roll-out.

Enriching the Ecosystem: Tools Releases

Q1

Personalize

AI preferences tailoring casepal behaviour to your specific professional needs

Advanced Reasoning

Transparent reasoning capabilities following legal and professional methodology

Legal Translation

Contextual and annotated legal translation tool

Email

Dedicated email drafting tool following your correspondence and writing style

Q2

Refined Suite of Tools

Summarize, Simplify, Translate, and Email refined interfaces

OCR Support

Refined OCR support

File Support

Increase in context capacity and file format support

5x faster document processing

Residing upload processing times across Assistant and the Suite of Tools

Library

Redefining Library capabilities for internal knowledge search and analysis

Q3

Agentic Legal Research

Analysing internal and external sources with iterative protocols

OSCOLA Citations framework

Transparent and verifiable citations on all Assistant's assertions following OSCOLA

Q4

Workspaces Launch

Dedicated environments for case or task-specific work and collaboration

Knowledge Hub

Comprehensive resource on when, where, and how to use casepal

SharePoint Integration

 SharePoint

Sync with DMS for enterprise search, knowledge, and expertise utilization

Built with Compliance & Enterprise Security

From [ISO:27001](#) certification to Anonymisation, casepal demonstrated its commitment to implementing industry-leading security & privacy standards in 2025.

ISO 27001:2022

Independently audited and certified by [Prescient Security](#) with zero non-conformities.



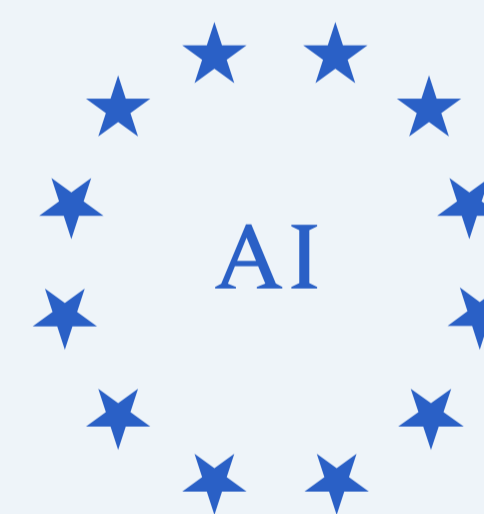
GDPR Compliance

Continuous compliance maintained through internal auditing and [ongoing regulatory monitoring](#).



AI Act Alignment

Built AI Act-compliant architecture and [trainings](#) covering human oversight, AI literacy, and data governance.



Enterprise Controls

In 2025, casepal deployed comprehensive enterprise controls: [SAML SSO](#) and [MFA](#) (multi-factor authentication), live Trust Center at [trust.casepal.co](#), real-time monitoring at [status.casepal.co](#), and [PII anonymization](#) capabilities.

Adoption Success and Undeniable Retention

Pilot success

90%

Pilot conversion

Hands-on approach in solutions design, and AI trainings resulting in 9 in 10 pilot programs converting to annual or multiyear partnerships.

184%

**Usage increase
from rollout to end of pilot**

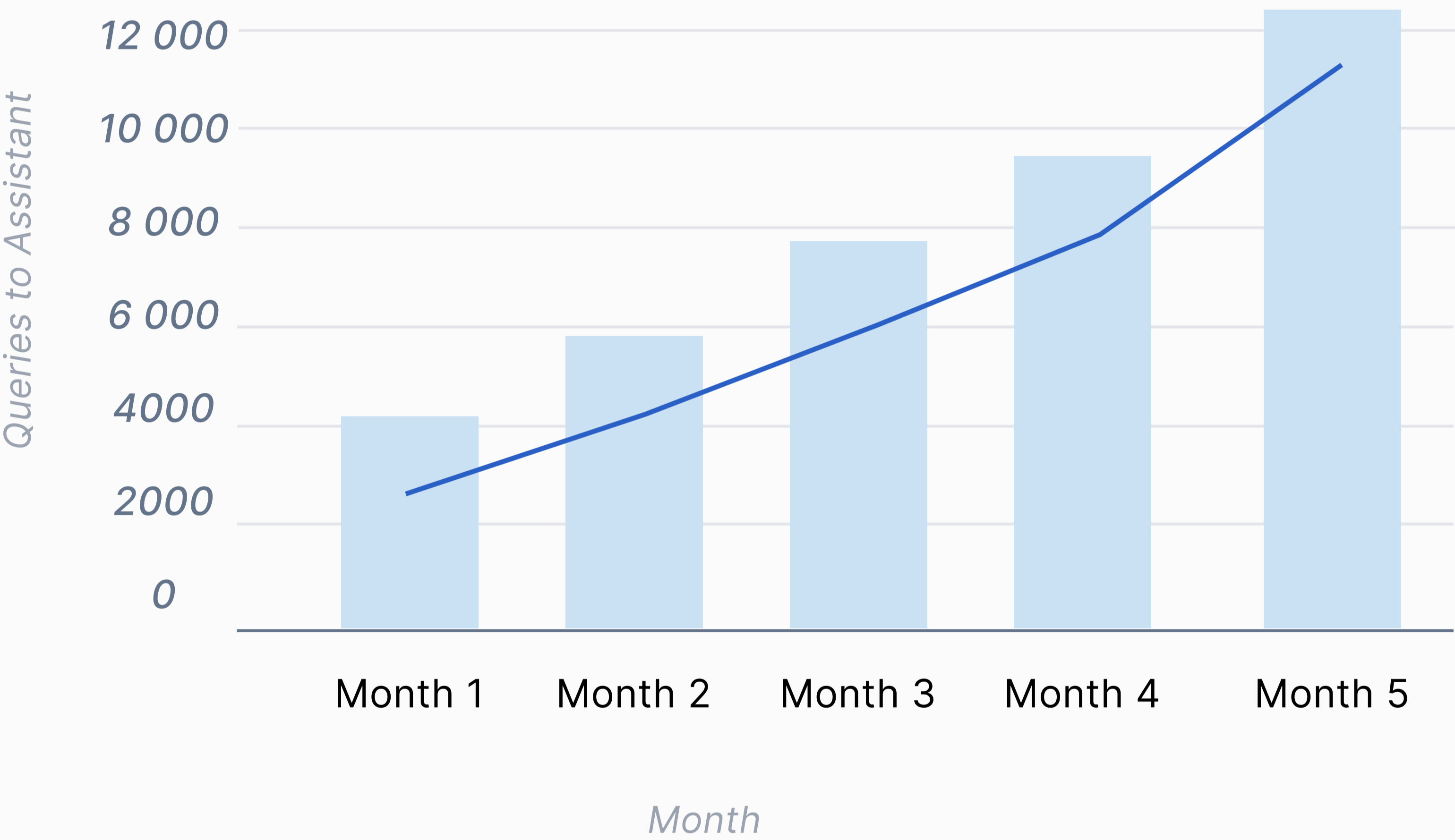
Usage nearly triples from the start to the end of pilot programs, evidencing compounding value.

30%

Monthly usage growth

Pilot participants increased their usage substantially month-over-month, as legal professionals discovered more applications and integrated casepal deeper into their daily workflows.

Exceptional Adoption



85.4%

Daily Usage

Percentage of seats used **every day** or **day by day** from all partnering firms and enterprises throughout 2025.

3.3x

Increase in Daily Usage

Percentage of seats used **every day** or **day by day** from all partnering firms and enterprises throughout 2025.

7x

year-over-year usage growth

Comparing tasks completed from September to December 2024 with the same period in 2025

100% Retention

Partnership Renewals

All partnerships from 2024 renew for 2026 and **beyond**, while the vast majority of law firms and enterprises expanded their user bases throughout the year.

Enterprise Support

21 minutes - Average human response time

We handled every matter for our partnering legal teams directly.

Knowledge Hub Launch

For self-paced learning and support

Built from curated insights drawn from thousands of discussions, training sessions, Q&As, and support tickets with legal professionals across jurisdictions and practice areas, the Knowledge Hub provides accessible **guides** on all casepal solutions and functionality, in the form of articles and tutorial videos.

[Visit the Hub](#)

Global. Present. Committed.

2025 brought casepal to the conversations shaping legal innovation: [Legal Geek](#), [LegalTechTalk](#), [TLTF Summit](#), [Gen AI Summit](#), [Vis Moot](#) and [JEE Winter](#), and more.



Panel discussion on the ethical promotion of legal AI in Athens



Interview in the LegalTech Talk,
London, UK



Featured at the LegalTechTalk 2025,
London, UK



Featured with LegalDirect at JEE Winter Conference
2025 in Brussels, Belgium

Our team maintained active presence across [New York](#), [London](#), [Austin](#), [Vienna](#), [Brussels](#), [Athens](#), [Nicosia](#), and [Amsterdam](#), with new offices in Belgium reinforcing our European and US commitment.

The Legal Teams Behind Our Success

Partnerships and AI adoption succeed when supported by **human collaboration** and presence, that's why we invested in on-premise trainings, hands-on implementation, and ongoing collaboration with every client team.



"casepal helped our team automate routine processes and significantly increase work efficiency."

"Its intuitive interfaces, customization, and fast support make this software an excellent tool for optimizing legal and business processes."

Ivan Podpalov
Head of Legal, GR8Tech

"casepal has proved to be a very helpful tool for daily legal practice. It will bring about a huge impact on how legal issues are dealt with in the future."

Professor Panos Lazaratos,
Managing Partner, Lazaratos & Partners



"What makes casepal stand out is how closely they listen to feedback and adapt their solutions to meet real-world needs."

Leïla Drake,
Founding Partner, LegalDirect



Our **Commitment**, and *Vision*

We believe that AI can significantly impact legal work, and we founded casepal with a clear commitment - **to ensure that artificial intelligence benefits the future of legal professionals.**



In 2024, we began partnering with law firms and in-house teams from Greece, Estonia, and Belgium. With domain expertise, and an obsession with our vision, we starting building casepal to enable legal professionals to focus on their highest- impact work: strategy, advice, advocacy, trust, and judgment.

In 2025, we delivered our vision **across 7 markets**, successfully **converted 90% of pilots** to annual or multiyear partnerships, achieved **exceptional adoption rates**, and **complete retention**.

By collaborating and working directly with enterprises, law firms, and exceptional legal professionals, we built the casepal ecosystem, with Assistant, Workspaces, the Suite of Tools, Library, and Integrations, while we demonstrated our commitment to **implementing responsible AI** with industry-leading security & privacy standards.

We are thankful to our clients, partners, stakeholders, and to everybody who is part or contributed to our mission. 2025 was an anchor year for casepal and will play a defining role to our **expansion** and **successes to come in 2026**.



casepal®