

Terms & Conditions

These Terms of Use (or "Terms") govern your use of Donne, except where we expressly state that separate terms (and not these) apply, and provide information about the Donne app (the "Service"), outlined below. When you create an account or use Donne, you agree to these terms.

The Donne app is owned and operated by CATOVERA CORPORATION. Use of the term “Company” in this document refers to CATOVERA CORPORATION doing business as Donne.

By downloading or using the app, these terms will automatically apply to you – you should make sure therefore that you read them carefully before using the app. You’re not allowed to copy or modify the app, any part of the app, or our trademarks in any way. You’re not allowed to attempt to extract the source code of the app, and you also shouldn’t try to translate the app into other languages or make derivative versions. The app itself, and all the trademarks, copyright, database rights, and other intellectual property rights related to it, still belong to Company.

Company is committed to ensuring that the app is as useful and efficient as possible. For that reason, we reserve the right to make changes to the app or to charge for its services, at any time and for any reason. We will never charge you for the app or its services without making it very clear to you exactly what you’re paying for.

We agree to provide you with the Donne app (subject to purchase) and its included services. These services include wardrobe digitization, connecting with professionals, connecting with a social network, and sharing your wardrobe. While we strive to ensure availability of these services 100% of the time, we do not guarantee availability.

The Donne app stores and processes personal data that you have provided to us, to provide our Service. It’s your responsibility to keep your phone and access to the app secure. We therefore recommend that you do not jailbreak or root your phone, which is the process of removing software restrictions and limitations imposed by the official operating system of your device. It could make your phone vulnerable to malware/viruses/malicious programs, compromise your phone’s security features and it could mean that the Donne app won’t work properly or at all.

The app does use third-party services that declare their Terms and Conditions.
Link to Terms and Conditions of third-party service providers used by the app

- [Google Play Services](#)
- [Google Analytics for Firebase](#)
- [Firebase Crashlytics](#)
- [Expo](#)
- [Sentry](#)

You should be aware that there are certain things that Company will not take responsibility for. Certain functions of the app will require the app to have an active internet connection. The connection can be Wi-Fi or provided by your mobile network provider, but Company cannot take responsibility for the app not working at full functionality if you don’t have access to Wi-Fi, and you don’t have any of your data allowance left.

If you're using the app outside of an area with Wi-Fi, you should remember that the terms of the agreement with your mobile network provider will still apply. As a result, you may be charged by your mobile provider for the cost of data for the duration of the connection while accessing the app, or other third-party charges. In using the app, you're accepting responsibility for any such charges, including roaming data charges if you use the app outside of your home territory (i.e. region or country) without turning off data roaming. If you are not the bill payer for the device on which you're using the app, please be aware that we assume that you have received permission from the bill payer for using the app.

Along the same lines, Company cannot always take responsibility for the way you use the app, i.e. you need to make sure that your device stays charged – if it runs out of battery and you can't turn it on to avail the Service, Company cannot accept responsibility.

With respect to Company's responsibility for your use of the app, when you're using the app, it's important to bear in mind that although we endeavor to ensure that it is updated and correct at all times, we do rely on third parties to provide information to us so that we can make it available to you (for example, weather information). Company accepts no liability for any loss, direct or indirect, you experience as a result of relying wholly on this functionality of the app.

At some point, we may wish to update the app. The app is currently available on Android & iOS – the requirements for the both systems (and for any additional systems we decide to extend the availability of the app to) may change, and you'll need to download the updates if you want to keep using the app. Company does not promise that it will always update the app so that it is relevant to you and/or works with the Android & iOS version that you have installed on your device. However, you promise to always accept updates to the application when offered to you. We may also wish to stop providing the app, and may terminate use of it at any time without giving notice of termination to you. Unless we tell you otherwise, upon any termination, (a) the rights and licenses granted to you in these terms will end; (b) you must stop using the app, and (if needed) delete it from your device. If we decide to end the app, we will either refund any remaining subscription balances (prorated) or keep the app available until all existing subscriptions have completed.

We seek to provide a safe and supportive environment, and require our users to agree to this standard of behavior. We reserve the right to terminate accounts that violate these standards without reimbursement. Bullying, shaming, and degradation are examples of behaviors that could result in termination.

Users must be at least 18 years of age. At this time, we only support usage in the United States of America.

Other Restrictions

- You can't impersonate others or provide inaccurate information.
- You can't do anything unlawful, misleading, or fraudulent or for an illegal or unauthorized purpose.
- If you post branded content, you must obtain written permission from the content creator.
- You can't do anything to interfere with or impair the intended operation of the Service. This includes misusing any reporting, dispute, or appeals channel, such as by making fraudulent or groundless reports or appeals.
- You cannot attempt to create accounts or access or collect information in unauthorized ways.

- If you discover a professional service provider through the App, you may only engage that provider's services through the App. You may not enter into a business engagement with that provider outside the App, or take any course of action that avoids paying service fees to Company.
- You can't post someone else's private or confidential information without permission or do anything that violates someone else's rights, including intellectual property rights (e.g., copyright infringement, trademark infringement, counterfeit, or pirated goods).
- You can't modify, translate, create derivative works of, or reverse engineer our products or their components.
- You can't use a domain name or URL in your username without our prior written consent.
- We also don't control what people and others do or say, and we aren't responsible for their (or your) actions or conduct (whether online or offline) or content (including unlawful or objectionable content). We also aren't responsible for services and features offered by other people or companies, even if you access them through our Service.

Updating These Terms

We may change our Service and policies, and we may need to make changes to these Terms so that they accurately reflect our Service and policies. Unless otherwise required by law, we will notify you (for example, through our Service) before we make changes to these Terms and give you an opportunity to review them before they go into effect. Then, if you continue to use the Service, you will be bound by the updated Terms. If you do not want to agree to these or any updated Terms, you can delete your account through the Service.

Contact Us

If you have any questions or suggestions about our Terms and Conditions, do not hesitate to contact us at info@donneapp.com.

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