Promotion Terms UK

Promotion Terms (United Kingdom)

UK Easter Pixel 7 and Pixel 7 Pro + Pixel Buds Pro GWP ("Promotion Terms")

1. In order to be eligible for entry, Participants must pre-order and/or purchase a qualifying product as listed in Table 1 below (Qualifying Product) from a participating retailer being Currys Group Limited (formerly registered as DSG Retail Ltd), including Currys, Carphone Warehouse, ID Mobile, E2Save, Mobiles.co.uk and Currys Ebay store, and EE, Three, Vodafone, Giff Gaff, AO.com, A1 Comms, MobilePhones Direct, Affordable Mobiles, Buymobiles.net, Phones.co.uk, Yappl.com, Tesco Mobile Ltd (Participating Retailers) between 22 March 2023 (00:00) and 19 April 2023 (23:59) (Promotion Period).

Subject to full compliance with these Promotion Terms, Participants are eligible to claim a specified gift with their purchase (**Promotion Reward**) (as set out in Table 1 below) during the Claim Period (as defined below), from Opia Limited (whose registered address is at Pilgrims Court, Sydenham Road, Guildford GU1 3RX) (**Opia**) who is running this promotion (the **Promotion**) on behalf of Google Commerce Ltd (whose registered address is at 70 Sir John Rodgerson's Quay, Dublin 2, Ireland) (the **Promoter**).

Table 1

Qualifying Product	Promotion Reward
Pixel 7 Pixel 7 Pro	Google Pixel Buds Pro Quantity: 1
	Choice of colours: Charcoal, Fog, Coral (colour choice is subject to availability)

- 2. This Promotion is only open to individuals over the age of 18 with a postal address in the United Kingdom (**Territory**) or a business registered and operating in the Territory (with access to the internet) (**Participants**). The postal address included in the Claim form must be a residential or registered business address within the Territory for delivery of the Reward; no forwarding addresses are permitted. Employees of Google, Opia Limited or Participating Retailers and anyone professionally connected with the Promotion or their immediate family members are not eligible to take part in the Promotion. In entering the Promotion, Participants confirm that they are eligible to do so and eligible to claim the Promotion Reward.
- 3. There is a limit of two (2) Claims per household during the Promotion Period, irrespective of the quantity of Qualifying Products purchased. Businesses may make up to eight (8) Claims per business during the Promotion Period, also irrespective of the quantity of Qualifying Products purchased. A Participant may submit one (1) Claim for each Qualifying Product purchased in full accordance with these Promotion Terms.
- 4. This Promotion will run in conjunction with all other warranties or returns policies, whether in-box, statutory or otherwise that are available to the Participant.

Claiming a Promotion Reward

5. To take part in the Promotion, Participants must pre-order or purchase a Qualifying Product from a Participating Retailer during the Promotion Period. Participants must then submit a claim for the Promotion Reward between 5 April 2023 - 11 May 2023 ("Claim Period") by visiting https://promorewards.com/easteroffer and filling in the claim form (Claim).

- 6. In order to complete the Claim form, the Participant must provide various details including their full name, email address and postal address where the Promotion Reward should be delivered and upload a proof of purchase such as a copy of the receipt or invoice from the Participating Retailer. Please note that the use of forwarding companies (and similar services) for this Promotion is prohibited. Participants must also provide the IMEI1 number of the Qualifying Product. The IMEI1 number can be found on the outside of the phone's box, SIM tray or in the Settings function (Participants may be asked to provide a photo of the IMEI1 number).
- 7. Participants will be notified by Opia of approval or non-approval of their Claim within five (5) working days' of receipt of a valid Claim. Participants will be notified using the email address they have provided in the Claim form.
- 8. Participants who provide incomplete or incorrect information when submitting their Claim shall be notified within five (5) working days and provided with an opportunity to provide the missing information within seven (7) days in order for their Claim to be approved (provided that either the email address or telephone number on the Claim form is correct). Failure to provide the required information within this timeframe will result in the Claim being rejected. If the Participant cannot be contacted using the telephone number or email address contained on the Claim form, the Claim will be rejected. Participants may lodge a new Claim, provided they comply with these Promotion Terms.
- 9. If a Participant returns or cancels the delivery of a Qualifying Product before submitting a Claim, the Participant is not entitled to make a Claim and Opia shall reject any such Claim. If a Participant returns or cancels the delivery of a Qualifying Product after submitting a Claim, the Claim will be invalidated and the Participant must cancel the Claim immediately by calling the relevant customer service number noted below in clause 12. The Promotor reserves the right to check with Participating Retailers whether a Qualifying Product has been returned.
- 10. Opia shall endeavor to ship the Promotion Reward within 30 days of Claim validation. In the event of unavoidable circumstances beyond the control of Opia or exhaustion of Promotion Reward stocks, the Administrator reserves the right to substitute the Promotion Reward with an alternative reward of equal or greater value for the Promotion Reward.
- 11. Promotion Reward are non-transferrable, non-returnable (except in the event of defect) and have no cash alternative. Colour choice of the Promotion Reward is subject to availability.
- 12. Opia shall send an email acknowledgement of receipt of a Claim. If such an email acknowledgement has not been received, the Participant shall contact Opia's customer service team by email at easteroffer@promo-rewards.com or by phone (UK) 0330 054 5554 within seven 7 days of the Claim being submitted.
- 13. The Promoter reserves the right at its absolute discretion to disqualify Claims which it reasonably considers to be fraudulent or Claims that do not comply with these Promotion Terms.
- 14. Neither the Promoter nor Opia will in any way be responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind, even if the foregoing prevents, or otherwise obstructs, the Participant from participating in the Promotion.
- 15. All personal information collected by Opia on behalf of the Promoter for the purposes of this Promotion shall only be held and processed for the purposes of the Promotion and will be done so in accordance with the Promoter's privacy policy available at: [https://policies.google.com/?hl=en-GB&gl=uk]. By making a Claim, Participants acknowledge that anonymized Claim information may be shared with the Promoter.
- 16. This Promotion shall be governed and run in accordance with the laws of England and Wales.