



NEF



# Candidate Information Bulletin

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## General Testing Information

The NAWIC Education Foundation (NEF) offers certification and educational programs for individuals who want to gain a greater knowledge and understanding of construction industry principles and practices. NEF has contracted with Prov, Inc. to administer the examinations for their certification courses. This bulletin has been developed to help explain the rules and processes necessary to undertake and complete the testing requirement for the NEF certification programs.

NEF requires an individual to complete the NAWIC Education Foundation Order Form and pay for the appropriate program book and testing fees prior to testing. The NAWIC Education Foundation Order Form is available online or by contacting NEF directly. Payment options are outlined in detail on the order form. Once you have been approved for testing, NEF will notify you that you are eligible to contact Prov to schedule your examination.

Prov is not authorized to make the determination of which examination(s) candidates must take. If a candidate is unsure which exam is needed for the certification being sought, resolve this question before scheduling. If candidates have questions regarding which exam(s) to take, they must call NEF.

### Contact Information

For questions not addressed in this bulletin contact:

For Certification Questions  
-  
**NEF**  
1800 Pembroke Drive,  
Suite 300  
Orlando, FL 32810  
Toll Free: (866)277-2883  
www.nef-edu.org  
nawicedu@gmail.com

For Testing Questions  
-  
**Prov Inc.**  
5200 NW 43rd St,  
Suite 102-167  
Gainesville, FL 32606  
Toll Free: (866) 720-7768  
Fax: (877) 228-3926  
www.provexam.com  
Office Hrs: 8 a.m. to 6 p.m.

## Examination Categories

The following is a list of the examinations administered by Prov for certification through NEF. All exams are closed book and are timed. Detailed information about certification requirements, exam content, duration and reference materials can be found in the Certification and Exam Descriptions section of this document.

### Certified Construction Associate (CCA)

- Business Analysis
- Construction Environments
- Construction Principles
- Effective Communications
- Labor Relations
- Management Techniques

### Construction Bookkeeping Technician (CBT)

### Construction Document Technician (CDT)

### Construction Industry Specialist (CIS)

### Construction Industry Technician (CIT)

### Estimating and Scheduling Practitioner (ESP)

## Exam Administration Methods

### Computer-Based Testing

Prov has taken every effort to make its computer testing system as easy to use as possible. No specific computer experience or typing skills are needed to take the test. Candidates who take a computer-based test will be given verbal and written instructions and will complete an interactive tutorial prior to testing.

The written instructions for computerized exams are included in this bulletin. Please refer to the Computer Based Testing Candidate Notice for these instructions and a visual of the screen layout.

For an opportunity to preview Prov's computer-based testing system before arriving at the test center, candidates can watch a demonstration video by visiting <https://www.provexam.com/Movies/CBT2.swf>. This short movie provides a basic demonstration of how to take a test on Prov's computer system.

## Test Center Locations and Availability

Prov has established numerous testing centers across the Nation where candidates can take their examinations. Below is a list of the available sites. **If you do not have a site within 45 minutes to an hour of your location, please contact Prov for special arrangements.**

- AK - Anchorage - UAA
- AK - Fairbanks - UAF
- AK - Juneau - UAS
- AL - Athens - ASUA
- AL - Auburn - AU
- AL - Birmingham - JSCC \*\*\*
- AL - Birmingham - SHC \*\*\*
- AL - Enterprise - ESCC\*\*\*
- AL - Huntsville - CCC\*\*\*
- AL - Huntsville - UAH\*\*\*
- AL - Mobile - USA\*\*\*
- AL - Montgomery - ASU\*\*\*
- AL - Montgomery - AUM(CDS)\*\*\*
- AL - Sheffield - NAE JATC\*\*\*
- AL - Tuscaloosa - SSCC\*\*\*
- AR - Conway - UCA\*\*\*
- AR - El Dorado - SACC\*\*\*
- AR - Fayetteville - UA\*\*\*
- AR - Fort Smith - UAFS\*\*\*
- AR - Little Rock - UA-PTC\*\*\*
- AR - Paragould - BRTC\*\*\*
- AR - Searcy - HU\*\*\*
- AZ - Buckeye - EMCC
- BC - Vancouver - ATC
- CA - Northridge - CSUN
- CA - Sacramento - STPS
- CA - San Diego - SDSU
- CA - San Jose - SJSU
- CO - Colorado Springs - PPCC
- CO - Denver - RU
- DE - Dover - DSU
- FL - Boca Raton - FAU\*\*\*
- FL - Clearwater - BTCC\*\*\*
- FL - Cocoa - ESC\*\*\*
- FL - Davie - FAUD\*\*\*
- FL - Doral - MDC (West Campus)\*\*\*
- FL - Fort Lauderdale - SFS\*\*\*
- FL - Fort Myers - FGCU\*\*\*
- FL - Hialeah - MDC\*\*\*
- FL - Hollywood - 1AI\*\*\*
- FL - Homestead - MDC\*\*\*
- FL - Jacksonville - FSCJ\*\*\*
- FL - Lake Worth - PBSCLWC\*\*\*
- FL - Melbourne - EFSC\*\*\*
- FL - Miami - FIU\*\*\*

- FL – Miami - MDC (Medical)\*\*\*
- FL – Miami - MDC (North)\*\*\*
- FL – Miami North - FIU BBC\*\*\*
- FL – Naples – LWTC\*\*\*
- FL – Ocala – CCF\*\*\*
- FL – Orlando – VC\*\*\*
- FL – Palatka – SJRSC\*\*\*
- FL – Palm Beach Gardens – ACE\*\*\*
- FL – Palm Beach Gardens - PBSCPG\*\*\*
- FL – Pensacola – PSC\*\*\*
- FL - Port Charlotte – CTC\*\*\*
- FL – Sanford – SSCF\*\*\*
- FL – Sarasota – SCFS\*\*\*
- FL – St. Augustine – SJRSC\*\*\*
- FL – St. Petersburg – PTEC\*\*\*
- FL - Tampa – USF\*\*\*
- GA - Atlanta – GSU
- GU – Guam – GCC\*\*\*
- HI - Honolulu – HCC
- ID – Boise - CWI
- IL - Carbondale - SIU
- IL – Chicago – ASSU
- IN - Anderson - ITCC AN\*\*\*
- IN - Avon - ITCC AV\*\*\*
- IN - Elkhart County – ITCCEC\*\*\*
- IN - Evansville - ITCC E\*\*\*
- IN - Fort Wayne - IPFW\*\*\*
- IN - Fort Wayne - ITCC FW
- IN - Hammond - PUC\*\*\*
- IN - Indianapolis - ITCC DT\*\*\*
- IN - Indianapolis - ITCC L\*\*\*
- IN - Indianapolis - IUPUI\*\*\*
- IN - Kokomo – ITCCCK\*\*\*
- IN - Lafayette – ITCCCL\*\*\*
- IN - Lawrenceburg - ITCC(Lawrenceburg)\*\*\*
- IN - Logansport – ITCCLS\*\*\*
- IN - Madison - ITCC(Madison)\*\*\*
- IN - Marion - ITCC(Marion)\*\*\*
- IN - Muncie - ITCC(Muncie)\*\*\*
- IN - New Albany - IUS\*\*\*
- IN - Richmond – ITCCR\*\*\*
- IN - Sellersburg – ITCCS\*\*\*
- IN - South Bend – ITCCSB\*\*\*
- IN - Terre Haute – ITCCTH\*\*\*
- IN - Valparaiso – ITCCV\*\*\*
- IN - Warsaw – ITCCW\*\*\*
- KS - Lawrence - UK
- KS - Wichita – WSU
- KY - Bowling Green – WKU\*\*\*
- KY - Florence – GCTC\*\*\*
- KY - Frankfort – THEC\*\*\*
- KY - Highland Heights – NKU\*\*\*
- KY - Lexington – BCTC\*\*\*
- KY - Louisville – UL\*\*\*
- KY - Murray – MSU\*\*\*
- KY - Owensboro – OCTC\*\*\*
- KY - Paducah – WKCTC\*\*\*
- KY - Somerset – SCC\*\*\*
- LA - Hammond – SLU
- LA – Lafayette - UL
- MA - Boston – UMB
- MD - Columbia - PTS
- ME – Auburn – CMCC\*\*\*
- ME – Bangor – EMCC\*\*\*
- ME – Portland – USM\*\*\*
- ME – Presque Isle – NMCC\*\*\*
- MI - Ann Arbor – WCC
- MI – Auburn Hill – OCCAH
- MI – Gaylord – UC
- MN - Brooklyn Park – HTC\*\*\*
- MO - Springfield – MSU\*\*\*
- MO - St. Louis – STLCC\*\*\*
- MS - Poplarville – PRCC\*\*\*
- MT – Bozeman – MSU
- MT – Great Falls – GFMSU
- MT - Missoula – UMTS\*\*\*
- NC - Cary - NCECSC
- NC - Charlotte - NCECSC
- NC - Durham - NCCU
- NC - Fayetteville – FTCC
- NC - Greensboro - NCECSC
- NC - Wilmington - NCECSC
- NC - Winterville – PCC
- NE - Bellevue – BU
- NH - Nashua – JMI\*\*\*
- NH - New London – CSC\*\*\*
- NJ - Lyndhurst – KMTC\*\*\*
- NJ - Washington – WCCC
- NM - Taos - UNM
- NV - Las Vegas – TAN\*\*\*
- NY - Bronx – NVTC\*\*\*
- NY - Flushing – ACS\*\*\*
- NY - Hempstead – CBI\*\*\*
- NY - New York – ACS\*\*\*
- NY - Rochester – MCC\*\*\*
- NY - Syracuse – OCC\*\*\*
- OH - Akron – UA\*\*\*
- OH - Cincinnati – UC\*\*\*
- OH – Cleveland – CSU\*\*\*
- OH - Columbus – CSCC\*\*\*
- OH - Dayton – SC\*\*\*
- OH - Dublin – CSCCD
- OH - North Canton – KSU\*\*\*
- OH - Portsmouth – SSU
- OH - Reynoldsburg – CSCCR
- OH - Rio Grande – URG\*\*\*
- OH - Toledo – UT\*\*\*
- OH - Youngstown – YSU\*\*\*

- OK - Cleveland - CIS
- OK - Tulsa - TCC
- OR - Gresham - MHCC
- OR - Medford - SOUTC
- OR - Portland - PSU\*\*\*
- PA - Harrisburg - HACC
- SC - Charleston - BCS
- SC - Conway - CCU
- SC - Greenville - BJUP
- SC - Greenville - GTC
- SC - Irmo - MTC
- SD - Brookings - SDSU
- TN - Clarksville - APSU
- TN - Memphis - UM
- TN - Murfreesboro - MTNSU
- TX - Austin - ACC
- TX - El Paso - UTEP
- TX - Houston - LSCNH
- TX - Lewisville - ETCLC
- TX - Weatherford - WC
- UAE - Dubai - TEPTH\*\*\*
- UT - Blanding - USU\*\*\*
- UT - Logan - BTC\*\*\*
- UT - Ogden - OWTC\*\*\*
- UT - Ogden - WSU
- UT - Price - USU\*\*\*
- UT - St. George - DSU\*\*\*
- VA - Chesapeake - SLU
- VA - Fairfax - GITSF
- VA - Richmond - GITSR
- VA - Roanoke - RHEC
- WA - Bellingham - WWU
- WA - Spokane - SCC\*\*\*
- WA - Tacoma - TCC\*\*\*
- WI - La Crosse - UW
- WI - Oshkosh - UW
- WV - Charleston - Prov\*\*\*
- WV - Martinsburg - BRCTC\*\*\*
- WV - Morgantown - MTEC\*\*\*
- WV - Wheeling - WVNCC\*\*\*

\*\*\* These sites have predetermined schedules; All other sites have open schedules and are available Monday – Friday 9:00 AM – 5:00 PM.

## Scheduling Process

In order to schedule an exam through Prov all candidates must have received their authorization letter from NEF. NEF registers each approved candidate with Prov using the information provided on their order form.

Once the candidate has contacted Prov and selected their preferred testing date and location, the scheduling process is complete. Candidates will be sent an appointment letter which includes their testing session details.

### Advance Scheduling

Candidates must schedule in advance for their examinations in order to ensure that a testing seat will be available. There are a limited number of seats at each testing facility and seating availability is based on a first-come, first-served basis.

### Phone Scheduling

To schedule for an examination by phone, candidates should contact Prov toll free at 866-720-7768. Prov scheduling staff is available 8:00 a.m. through 6:00 p.m. ET, Monday through Friday.

Candidates should be prepared to provide the Prov scheduling staff with their name, NEF Candidate ID, and their ZIP code. Once Prov confirms the candidate's identity, Prov staff will search the database for the next available testing session at the candidate's preferred testing location and will provide candidates with any alternate locations that may be in close proximity to their address. Once candidates are scheduled, Prov staff will email them information regarding their testing schedule.

### Cancel/Rescheduling Policy

If candidates need to change or cancel their testing appointment, they must contact Prov at least three business days prior to their scheduled date. Changes will be made at no cost if candidates notify Prov by the deadline. If candidates fail to appear for their test or fail to cancel or reschedule their testing session by the close of business three days prior to their scheduled test date, they will forfeit their exam fees.

## Retesting Policy

Candidates who fail the exam or who fail to take the exam by the end of their eligibility must contact NEF and pay the retesting fee. Please contact NEF if you have any questions regarding retesting rules. Once reapproved by NEF to test, candidates must wait until next scheduled exam date.

## Results Reporting

Because the examination process is a requirement for certification with NEF, candidates automatically consent to permit Prov to share their test results with NEF. Upon completion of an examination, a candidate's test will be scored and electronically sent to NEF.

Prov's scoring system will grade your exam immediately upon completion of your test and will automatically forward the results to NEF. You will receive a copy of this same report the day of your test from the testing center. You must achieve a 75% score in order to pass the exams.

## Exam Challenge Process

If during an exam, the candidates encounter a question they think is inaccurate or otherwise incorrect, they are encouraged to enter an Exam Comment into Prov's system detailing why they feel the question is in error. Candidates testing on computer may make their comments in the testing system. Prov staff will review each comment within two weeks of submittal. Should any comment result in a change to a test question and/or candidate score, Prov will report the change to NEF. Prov will notify the candidate of the score change and issue a new result letter. Detailed answers to questions or comments are not provided for test security purposes.

## Test Day Rules and Procedures

### Check-in Deadline

The doors to each testing center will open at least 30 minutes before all scheduled testing appointments in order to check candidates into the testing center. Candidates should plan to arrive early to make sure they are seated by the time the testing begins. If candidates are late in arriving, AND the testing session has already begun, CANDIDATES WILL BE TURNED AWAY and will forfeit their exam fees and will be required to reschedule for a future testing date.

### Proof of Identity

Upon arriving at the testing center, candidates will be required to show government-issued, photo-bearing identification. The photo-bearing ID must be current and valid. Forms of valid photo-bearing ID are a driver's license, passport, or military ID. Candidates will also be required to sign a test center log. If candidates cannot produce a valid government-issued photo ID, or refuse to participate in signing the test center log, they will be dismissed from the testing center and forfeit all testing fees for that testing session.

There may be times for religious reasons, a candidate does not have a photo ID. In this situation, if they have a State driver's license without a photo, a State ID card without a photo that is issued by the DMV, or a birth certificate, we will accept these as valid identification.

### Prohibited Items

No cameras, recorders, cell phones or other communication devices are allowed in the testing room. Talking and smoking are not allowed in the testing room.

#### ▪ Approved Items

Candidates may bring the following approved items into the testing center:

- **Pencils.** (Paper/pencil testing only)
- **Calculator.** Only simple 4-function calculators are permitted. PDAs, cell phones or other special calculators (i.e. ElectriCalc, etc.) are NOT permitted.

### Reference Material Rules

All exams are closed book. Prov asks that candidates leave all unauthorized materials in their vehicle. If candidates are caught using unauthorized materials during testing, these materials will be confiscated, their testing will be terminated with fees forfeited, and NEF will be notified of their actions.

### Visitor Policy

No one other than the candidate will be allowed in the testing room. Non-testing visitors are NOT permitted to wait in the lobby while candidates test.

## Unethical Conduct Policy

Any individual caught giving or receiving assistance during or after the examination, or caught using unauthorized materials during the examination will be reported directly to NEF. Those caught in the act of cheating will be dismissed from the examination and their testing results will be frozen. Furthermore, the candidate will forfeit the examination fees paid. Finally, anyone caught with test questions in their possession, either during or following the examination will be prosecuted for theft of copyrighted testing materials.

## Prov's Non-Discrimination Statement

Prov provides equal access to its exams and testing programs for all eligible persons. Although individual jurisdictions that Prov represents are wholly responsible for determining eligibility of candidates, it is the policy of Prov to maintain an environment free of discrimination and to prohibit discrimination and harassment against any person on the basis of race, color, national origin, gender, religion, age, disability, political beliefs, sexual orientation, and veteran, marital or family status.

Harassment of Prov program participants, proctors, staff or candidates will not be tolerated. If candidates wish to express concerns about discrimination, they should contact Prov at 866-720-7768 or write to: Prov, Inc., 5200 NW 43rd St, Suite 102-167, Gainesville, FL 32606.

## Special Accommodations

Prov complies with the Americans with Disabilities Act (ADA) in providing special accommodations for candidates that require additional assistance during the testing process. If candidates feel that they qualify for a special accommodation during testing, they should contact Prov at (866) 720-7768. Prov will require written documentation from a licensed physician or psychologist documenting the disability and further require a request describing the requested remedy. Prov will then work directly with the candidates to make the accommodations they will need in order to complete their examination.

## Preparing for Your Exams

### Studying for your Exam

The test questions used on the examinations cover the wide range of topics candidates would normally encounter in their particular field. If candidates have worked in construction for some period of time in a variety of different settings, they likely have experienced much of what will be found on their examination. On the other hand, if the candidates' experience is limited (not only in years but in the variety of work performed) then it is likely they may want to spend time increasing their knowledge by studying areas in which they are less familiar.

For all candidates, the reality is that people forget those things they don't use, and over time a candidate's knowledge in some areas may have decreased.

Prov recommends that candidates prepare for their tests by familiarizing themselves with the exam references with emphasis on the subject areas listed in each exam description. Candidates who are familiar with their reference materials will spend less time searching for answers during the exam.

### Purchasing Reference Materials and Study Guides

Candidates can refer to the NEF website (<http://www.nef-edu.org>) for a list of reference books for the exam they wish to take.

## Certification and Exam Descriptions

### Construction Bookkeeping Technician (CBT)

Construction Bookkeeping Technician is an entry level course that will enable anyone to work in both simple and complex bookkeeping systems and learn how to set-up and operate a simple bookkeeping system for a construction company. Upon completion of the course and passing the Construction Bookkeeping Technician Examination candidates are awarded a CCB (Certified Construction Bookkeeping) Certification.

#### **Construction Bookkeeping Technician Exam**

|                             |                    |
|-----------------------------|--------------------|
| <b>Exam Type</b>            | <b>Closed Book</b> |
| <b>Passing Score</b>        | 75                 |
| <b>Number of Questions</b>  | 100                |
| <b>Time allowed (hours)</b> | 3                  |

### Construction Industry Specialist (CIS)

The Construction Industry Specialist is a certificate program created for those individuals wishing to increase their overall knowledge of the construction industry. This comprehensive introductory look at the construction industry will prepare the participant for further training and educational opportunities needed in the various construction career pathways.

|                             |                    |
|-----------------------------|--------------------|
| <b>Exam Type</b>            | <b>Closed Book</b> |
| <b>Passing Score</b>        | 75                 |
| <b>Number of Questions</b>  | 100                |
| <b>Time allowed (hours)</b> | 3                  |

### Construction Industry Technician (CIT)

The Construction Industry Technician (CIT) Program represents an overview of the construction industry and its processes. Lessons covered include types of construction, forms of business ownership, contractual agreements, contract documents and the construction process. Upon completion of the course and passing of the Construction Industry Technician Exam the participant will receive the CIT certification.

|                             |                    |
|-----------------------------|--------------------|
| <b>Exam Type</b>            | <b>Closed Book</b> |
| <b>Passing Score</b>        | 75                 |
| <b>Number of Questions</b>  | 100                |
| <b>Time allowed (hours)</b> | 3                  |

### Construction Document Technician (CDT)

An intermediate program that test participant knowledge and understanding of the interpretation and implementation of information conveyed from architects/engineers to contractors by way of a legal document.

|                             |                    |
|-----------------------------|--------------------|
| <b>Exam Type</b>            | <b>Closed Book</b> |
| <b>Passing Score</b>        | 75                 |
| <b>Number of Questions</b>  | 100                |
| <b>Time allowed (hours)</b> | 3                  |

### Estimating and Scheduling Practitioner (ESP)

An intermediate program that test participant knowledge and understanding of the interpretation and implementation of information conveyed from architects/engineers to contractors by way of estimating principles, preparing the bid and project scheduling.

|                             |                    |
|-----------------------------|--------------------|
| <b>Exam Type</b>            | <b>Closed Book</b> |
| <b>Passing Score</b>        | 75                 |
| <b>Number of Questions</b>  | 100                |
| <b>Time allowed (hours)</b> | 3                  |

### Certified Construction Associate (CCA)

#### **CCA PROGRAM CURRENTLY UNDER CONSTRUCTION**

The Certified Construction Associate program is six advanced level courses in construction technology, procedures and processes. Candidates learn to exercise judgment and gain expertise in administrative affairs when dealing with employees, governmental units, professional associations, contractors and the public. Upon completion of all six courses and passing examinations candidates are awarded a Certified Construction Associate Certification (CCA).

#### **CCA: Business Analysis Exam**

Includes economics, cost accounting for construction, insurance and bonding.

|                             |                    |
|-----------------------------|--------------------|
| <b>Exam Type</b>            | <b>Closed Book</b> |
| <b>Passing Score</b>        | 75                 |
| <b>Number of Questions</b>  | 100                |
| <b>Time allowed (hours)</b> | 3                  |

**CCA PROGRAM CURRENTLY UNDER CONSTRUCTION**

**CCA: Construction Environs Exam**

Includes marketing, ethics, public relations and contract law, which covers the elements of the written construction contract.

|                             |                    |
|-----------------------------|--------------------|
| <b>Exam Type</b>            | <b>Closed Book</b> |
| <b>Passing Score</b>        | <b>75</b>          |
| <b>Number of Questions</b>  | <b>100</b>         |
| <b>Time allowed (hours)</b> | <b>3</b>           |

**CCA: Construction Principles Exam**

Includes the important principles required to plan and complete a successful construction project. It discusses contracts, construction standards, bidding and negotiating, scheduling, safety, security and quality control.

|                             |                    |
|-----------------------------|--------------------|
| <b>Exam Type</b>            | <b>Closed Book</b> |
| <b>Passing Score</b>        | <b>75</b>          |
| <b>Number of Questions</b>  | <b>100</b>         |
| <b>Time allowed (hours)</b> | <b>3</b>           |

**CCA: Effective Communication Exam**

Includes information for the enhancement of written and verbal communication skills.

|                             |                    |
|-----------------------------|--------------------|
| <b>Exam Type</b>            | <b>Closed Book</b> |
| <b>Passing Score</b>        | <b>75</b>          |
| <b>Number of Questions</b>  | <b>100</b>         |
| <b>Time allowed (hours)</b> | <b>3</b>           |

**CCA: Labor Relations Exam**

Reviews unions, collective bargaining agreements, and challenges facing construction workers.

|                             |                    |
|-----------------------------|--------------------|
| <b>Exam Type</b>            | <b>Closed Book</b> |
| <b>Passing Score</b>        | <b>75</b>          |
| <b>Number of Questions</b>  | <b>100</b>         |
| <b>Time allowed (hours)</b> | <b>3</b>           |

**CCA: Management Techniques Exam**

Examines how management can utilize people and their skills as a resource to accomplish the project.

|                             |                    |
|-----------------------------|--------------------|
| <b>Exam Type</b>            | <b>Closed Book</b> |
| <b>Passing Score</b>        | <b>75</b>          |
| <b>Number of Questions</b>  | <b>100</b>         |
| <b>Time allowed (hours)</b> | <b>3</b>           |





Please take a moment to read the following information (front and back). If you have any questions then please let your proctor know. Failure to follow these testing rules can have serious consequences.

**Be advised, the testing center and testing room may be under video surveillance.**

#### Testing Rules

- Be courteous and do not disturb others.
- After you are seated, follow all the instructions given and verify the information presented to you. This information will include your name, candidate ID, exam name, and occasionally additional testing materials such as graphics.
- If you leave the testing room during the test, you must notify your proctor and turn in all your testing materials.
- If you take a restroom break the test time will continue to countdown and the lost time cannot be recovered.
- If your computer freezes, shuts down, or will not move to the next question notify your proctor immediately and they will be able to restart your exam without loss of available testing time.
- At the end of your test, remain seated, raise your hand and wait for the proctor to start the check-out process with you. Once all testing materials have been accounted for by your proctor, you may collect your belongings and leave the testing center.
- If permitted by your testing sponsor, you will receive your testing results today; otherwise, you'll be notified of your testing results by either Prov or your jurisdiction.



#### Unethical behavior

Individuals caught giving or receiving assistance during or after the examination, or caught using unauthorized materials during the examination will be reported to the Board. Those caught in the act of cheating will be dismissed from the examination and their testing results will be frozen. Furthermore, the candidate will forfeit the examination fees paid. Finally, anyone caught with test questions in their possession, either during or following the examination will be prosecuted by Prov for theft of copyrighted testing materials.

**In the next few days, Prov will email you a link to our candidate experience survey, please let us know how we did!**

## Computer Testing Navigation

The screenshot shows the ProV exam interface. At the top left is the ProV logo and 'Exam Services for Occupational Assessment'. Below that is a red banner with 'Exam: Sample exam - Knowledge of states'. The current question is 'Question 9 of 10' and is marked. The question text is 'What do the stripes on the U.S. Flag represent?'. There are four answer options: A (The original colonies), B (The number of delegates signing the declaration of independence), C (The original number of articles of the Constitution of the United States), and D (The concept of parallel unity among all citizens of the nation). Option A is selected and highlighted in yellow. To the right of the text is a large image of the U.S. flag. Below the image are zoom and fit-to-size controls. On the right side, there is a sidebar with 'End Test', 'Time Remaining 00:10', 'Unanswered Questions 1', 'Marked Questions 2', and buttons for 'Make Comment (M)', 'Unmark Question (Q)', and 'Show Question List (S)'. At the bottom, there are navigation buttons for '< Previous (P)', 'Jump to Question [ ] Go', and 'Next (N) >'.

|                                |  |
|--------------------------------|--|
| Total number of questions      | Indicated in the upper left-hand corner of the screen.   |
| Available time                 | Posted in hours and minutes. The test will end automatically when <b>Time Remaining</b> reaches 0:00.  |
| Selecting your answer          | Use your mouse to select a letter ( <b>A, B, C, or D</b> ). The answer is highlighted (or checked) when selected. You may change your selected answer for any question until the test is over. If you do not know the answer to a question, it is to your advantage to guess, since there is no penalty for a wrong answer.  |
| Resizing images                | Occasionally a question may refer to a graphic onscreen. Use the four resizing features to zoom in ( <b>Zoom +</b> ) or out ( <b>Zoom -</b> ) and use the scroll bars to move up, down, left or right when needed.   |
| Tracking difficult questions   | Press the <b>Mark Question</b> (or Mark for Review) button to help you keep track of questions you wish to return to at a later time. Marking questions has no impact in scoring. Press the button again to unmark the question. You may see which questions have been marked by clicking <b>Show Question List</b> .  |
| Question comments              | During the assessment, you may find that you have a question or concern about a particular test question. The proctor cannot answer questions about test content at any time; however, you can send a comment to Prov's Test Development Department by clicking the <b>Make Comment</b> (or Question Comment) button. Please leave a specific description. Staff will process your comments/questions within two weeks. You can refer to your candidate information bulletin for more information on how comments are processed. |
| Moving to a different question | Use your mouse to select the <b>Next</b> or <b>Previous</b> buttons. Press Next to move forward. Press Previous to move backward. When you want to move to a specific question, use your keyboard to type the question number into the <b>Jump to Question</b> field and click <b>Go</b> .   |
| Reviewing your progress        | Press <b>Show Question List</b> (or Review and Navigate) button to see a table indicating which questions are unanswered or which you have marked.   |
| Ending the test early          | Press <b>End Test</b> (or Finish) button when you are ready to leave the test. It is recommended that you review your exam and verify there are no unanswered questions prior to ending the test.  |