



ARÁNZAZU HOTELES EN CLAVE DE RE

GUIDE TO GOOD SUSTAINABILITY PRACTICES



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HOTELES

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At **Aránzazu Hotels** we have established our position within the **quality hotels and highly trained service segment**.

This position sets us apart from our competitors and allows us to achieve our ultimate goal, which is to fully satisfy our clients, making every effort to ensure each stay becomes a unique experience.

Our commitment to sustainability stems from this goal.

It's a commitment in the key of RE.



RECIKLAR

Recycle

Making the most of every form of waste to turn it into something new and different:

- Preferential use of **recycled and recyclable materials**
- **Green Dot**
- **Organic labelling**





REUTILIZAR

Reuse

Giving each material the maximum number of uses:

- Glass water bottles
- Reusable kitchenware
- Refillable toiletries





REDUCIR

Reduce

Saving resources and creating the minimum amount of waste so we contaminate as little as possible:

- **Water** consumption
- **Electricity** consumption
- **Raw material** consumption
- **Gas** consumption





RECUPERAR

Recover

Applying processes to waste in order to generate energy or obtain raw materials:

- Oils
- Glass, cans, etc.
- Cardboard





IN DINING

KMO BREAKFAST PRODUCTS

We include km0 products from local producers in our breakfast options, including: Zalla bread, curd, quince and fresh cheese from Santi (Trapaga), Maikala pastries, Idiazabal cheese, Ordizia cheese, Kaiku quince, yoghurts and milk, and local fruit.

PLASTIC-FREE KITCHENWARE

In order to generate less waste and have the lowest environmental impact possible, we don't use single-use plastic in our kitchenware.

MICRO-FILTERED WATER

Micro-filtered water allows us to avoid having to transport and package water, meaning we contaminate less, save energy and reduce PET plastic consumption.

VEGETARIAN/VEGAN OPTIONS

Our clients are offered a wide range of vegan and vegetarian menus and dishes. This is all in the interest of environmentally friendly, sustainable consumption and society's growing awareness in this area.

OUR ACTIONS IN THE SCOPE OF DINING

Water consumption management

- We avoid washing fruit and vegetables under the tap.
- We've installed pressurised water devices on our taps.

Energy consumption management

- We cook using appropriately sized pans.
- We don't overfill saucepans.
- We clean ovens and hobs frequently.
- We cover pans.
- We switch off kitchen appliances, such as extractor fans, when they aren't in use.
- We set the dishwasher to a temperature that isn't too high.
- We do not put hot food inside refrigerators.
- We use the dishwasher and other electrical appliances with full loads.
- We make full use of natural light in restaurants and bars.

Waste management

- We avoid using products with lots of packaging: the less packaging, the better.
- We separate glass, paper, packaging and organic waste for recycling.
- We avoid using paper napkins and tablecloths.
- We reuse empty packaging whenever possible.
- We've installed grates in basins to prevent waste from blocking the general network.



IN ROOMS

REFILLABLE TOILETRIES

We reduce plastic waste and we also make full use of personal hygiene products.

WATER-SAVING FILTER IN SHOWERS

This way, the water saved with each shower is XX litres, or XYZ litres each year.

ROOM LIGHTS ARE ONLY CONNECTED USING THE ROOM KEY

Every time a guest leaves their room, all lights are disconnected to encourage energy saving and avoid forgetfulness.

CHANGE OF SHEETS AND TOWELS ONLY WHEN REQUESTED BY THE GUEST

As a result, we avoid unnecessary washing of bed and bathroom linen, saving water and energy.

ROOM ONLY MADE UP WHEN REQUESTED BY THE GUEST

This helps us reduce the consumption of cleaning products, etc.



IN COMMUNAL AREAS

LED LIGHTS THROUGHOUT THE FACILITIES

We've installed LED lights, enabling us to make savings on energy consumption.

HEATING AND AIR CONDITIONING IN COMMUNAL AREAS IN COMPLIANCE WITH REGULATIONS

We comply with the regulations set by the authorities regarding the temperatures of communal areas in both summer and winter.

PARTNERSHIPS WITH LOCAL PROVIDERS

We have strategic partnerships in place with local tourism providers, agencies, museums and official bodies, driving employment in our surrounding area and promoting the circular economy.

OUR ACTIONS IN COMMUNAL AREAS

- Presence detectors in communal areas to reduce electricity consumption as far as possible while also maintaining guest comfort levels.
- Periodic completion of energy audits.
- Efficient energy use. Tips on how to save water throughout the hotel's facilities.
- Effective water management to optimise its use.
- Reuse of paper printed on only one side for internal use.
- Volume of telephones and televisions to ensure comfort.
- We promote sustainable tourism.



IN MOBILITY

ELECTRIC CAR CHARGING POINTS

We've installed charging points for electric cars. For more information, contact reception.

ELECTRIC SCOOTER/BICYCLE HIRE

We encourage sustainable mobility by facilitating individual, non-polluting modes of transport to allow our clients to get around the city.



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