

CONCIERGE & RECEPTION

Our team will be pleased to help you with any question about our city (buses timetables, main monuments, recommended restaurants,...) and , of course, shows reservations.

To contact the Front desk service, we kindly request you to dial 9 from your room telephone.

RESTAURANT

Our restaurant “ La Cartuja” is opened from Monday to Sunday, from 12:00 to 22:00 h.

SWIMMING POOL

Our outdoor swimming pool is opened from Easter to October. We would adapt the swimming pool timetable to sun hours, but it would be open at least from 10:00 to 20.00 hours.

Closures may be carried out depending on technical or maintenance needs.

GARAGE

Hotel disposes the garage services for guests. Please, contact the front desk service for booking a parking place. We remained you that this service has an extra fee.

SATELLITE

You have a flat TV in your room with access to international channels. Please, read the TV Guide for further information.

INTERNET

Our hotel has a free Wi-Fi internet system for guests. In your entry document or at the Reception, they will inform you about how to access to this service.

SAFETY BOXES

A safe box with fee is available in your room, inside the wardrobe. Hotel is not responsible for any money, jewelry or other valuables items left in the room, out of safety box.

ENTREAINMENT

Our Reception team will be pleased to suggest you the best places to visit as well as the most interesting shows to enjoy during your stay.

RENTAL CAR

Please, contact the Front Desk service for further information. They will contact one of our partners and help you with arrangements.

LAUNDRY SERVICES

For using this service, put your clothes in the bag for this purpose that you will find inside your closet. Place the bag, on the bed indicating the desired service.

Clothes delivered before 12:00 will be returned before 18:00 the day after.

Our Express Service allows you to have your clothes back before 18:00 p.m. on the day of delivery.

In the Laundry section you can check the rates for this service.

MAIL

You can leave your letters or post cards at the Front Desk. We send mail daily at noon, except for weekends. If you have no stamps for your mail, you can buy them at the Reception.

PRINTING AND PHOTOCOPY SERVICE

If you need to make copy of documents, you give them to our Reception staff and after making copies they would bring them to your room. We regret to inform you that no copies should be made from books.

In the same way, if you want to print a document, you just have to send it by e-mail to: info@hotelbellavistasevilla.com

We will be pleased to print it for you.

The price of copies / prints is:

Black and white: 15 cts. / Page

Color: 25 cts. / Page.

WAKE UP SERVICE

Don't be late. You can set up your wake up call. You just need to contact the Front Desk calling extension 9.

AIRLINE RESERVATION & RECONFIRMATION

Our Concierge will be pleased to help you with flights reconfirmations and reservations.

AIRPORT SERVICE

If you need a transport to the airport, our Concierge service would be pleased to book it for you. We kindly ask you to reserve this service the day before your departure.

LUGGAGE STORAGE

A free luggage store is reserved for our guests on the departure date. For security reasons, luggage can't be store over 18 hours.

DOOR LOCKS

For your safety, your room has an anti panic lock on the door.

CREDIT CARDS

Your invoice could be paid in cash or credit card. These are the credit cards accepted: Visa, Maestro, Mastercard and American Express. We regret to inform you that personal cheques are not accepted.

ELECTRICAL CURRENT

The standard voltage in Spain is 220v.

EMERGENCES

These are the main emergence telephone numbers:

LOCAL POLICE:	112 / 092
HEALTH EMERGENCES:	112
NATIONAL POLICE:	091
AMBULANCES:	061
HOSPITAL VIRGEN DE VALME:	955 01 50 00
BELLAVISTA HEALTH CENTER:	954 71 21 52
TOXICOLOGY CENTER:	91 562 04 20
GENDER VIOLENCE	016

ROOM SERVICE



DESCARGAR CÓDIGO

<https://cartadigitalbyschweppes.com/HOTEL-BELLAVISTA>

ROOM SERVICE SUPPLEMENT: 6.00 €

Room Service timetable:

From 7:30 a.m to 22:00 p.m

To make a room service order, please contact with the restaurant (dial 463). They will take note of your request and sever your order in less than 30 minutes.

We kindly ask you to leave the tray next to your room's door in order to be removed by our staff.

This service may be suspended for operational reasons.

TELEPHONE

Our automatic telephone system enables you to make calls inside and outside the hotel directly without operator. All outside calls are automatically recorded and charged to your bill.

Our phone number is: 95.469.35.00

Our fax number is: 95.469.35.18

HOTEL EXTENSIONS NUMBERS:

RECEPTION	9
CONCIERGE	460
CAFETERIA & RESTAURANT	463
RESERVATIONS	460

TO CALL FROM ONE ROOM TO ANOTHER

Dial directly the room number that you want to communicate with. If the room number begins with B (for example B01), you must replace the letter B with a 4 (in the case of the previous example you should dial 401).

FOR NATIONAL CALLS

Dial 0 to get an outside line and then the telephone number of your correspondent.

0 + Phone number

FOR INTERNATIONAL CALLS

Dial 0 to get outside line. Then dial 00 to access the international line. Then dial the country code and finally the telephone number of your correspondent.

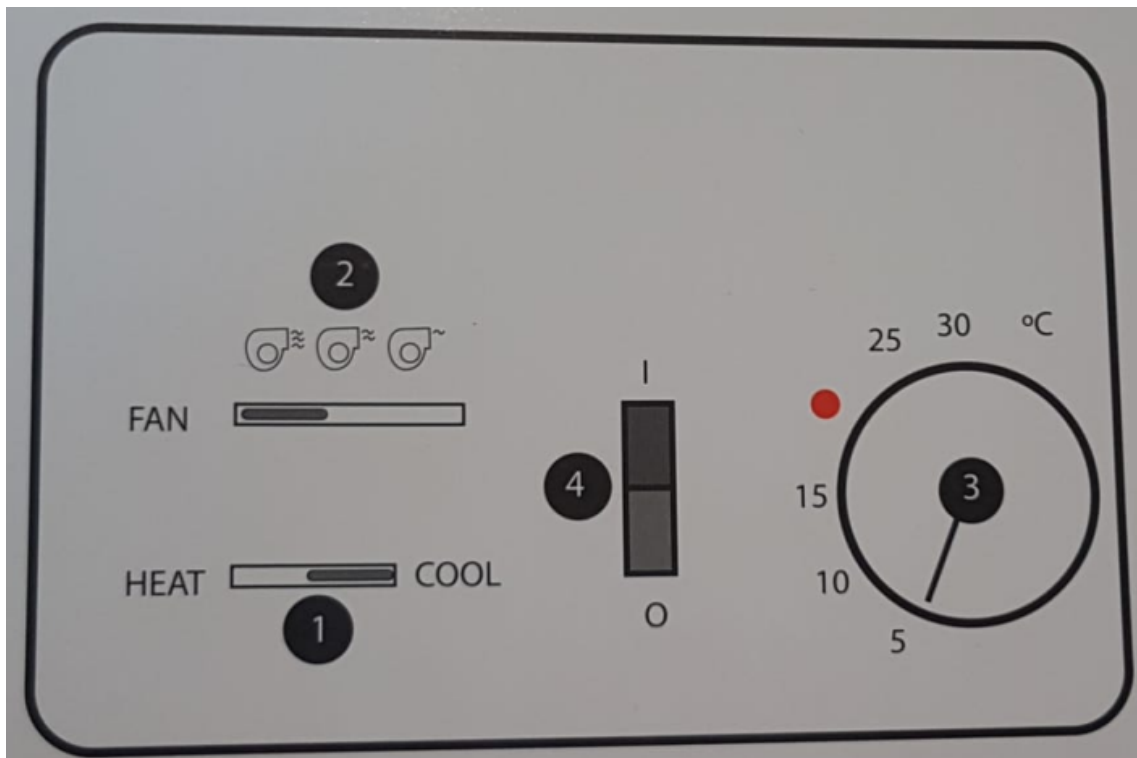
0 + 00+ Country code + Telephone number

AIR CONDITIONED

All rooms are equipped with air conditioned (heat & cool).

Here you have some instructions to manage your room dispositive:

- 1.- To turn air conditioned on, you just have to choose the atmosphere that you prefer (heat or cool).
- 2.- Then, select the power of the fan (3 positions are possible).
- 3.- Choose your room temperature by turning the small wheel. We remind you that recommended temperature for summer is 23-25°C and in winter 21-23°C
- 4.- Finally, put the button on 1 (turn on position). If you want to turn it off, you just have to place the button on 0 (turn off position).



SAFE AND SECURITY

Your safety and security are important for us. Please take a few minutes to review the emergency and evacuation information located at the entrance to the room. The Bellavista Sevilla hotel is equipped with a security system with smoke detectors in the corridors and common areas.

Please familiarize yourself with the emergency exit closest to your room. In the unlikely case of emergency, an audible alarm will be activated and the evacuation team will give them precise instructions for evacuating the hotel.

IF THE FIRE IS INSIDE YOUR ROOM:

Leave the room and close the door.

Press the red fire alarm situated at corridor.

Report the fire by contacting the Front Desk.

DO NOT USE ELEVATORS

IF THE FIRE IS NOT IN YOUR ROOM

Test the door with the back of your hand for heat before opening.

IF THE DOOR IS HOT:

Dial 9 or 460 for forearming the Reception.

Place wet towels under the front door.

Cover your face with wet towels.

IF THE DOOR IS COOL

Open the door slowly and check immediate area before exiting.

Close the door and walk to the nearest exit.

If exiting to street is unsafe, return to your room and close the door.

Contact the Reception (9 or 460) and give your room number.

DO NOT USE ELEVATORS

If you have a physical condition that might impair your ability to either detect an alarm or evacuate via stairway, please notify the hotel operator.