

# Pet Friendly Regulations

## GENERAL FEATURES

- We accept 1 pet (dog or cat) per apartment or room with a maximum weight allowed of 15 kg.
- The pet accommodation service is always upon prior request and requires a supplement of 25 usd / night.
- The hotel provides a bed, a food bowl, and a water bowl for the pet to use during the stay. As a welcome gesture, a complimentary package of treats is also provided.
- Guests must show their pet's vaccination and deworming certificate, and it must be clean and completely free of fleas and ticks.
- If you walk into the common areas where pets are allowed, it must wear their identification collar and a leash at all time, and must behave appropriately and always respect other guests.
- Dog breeds considered as "potentially dangerous" must wear a muzzle all time within the hotel facilities.

## IN THE ROOM

- Guests must hang the "Do not disturb" sign provided by the Hotel on the door handle whenever their pet is inside to indicate to the staff that they are not allowed inside the room.
- In order to coordinate with the cleaning service, guests must inform front desk when their pet is not in the room.
- Under no circumstances may the pet bathe in the guests' bathroom.
- The pet may not be left alone in the room for long periods of time. In any case, the owner of the pet must be within the hotel facilities and be reachable.

## RESTRICTED ZONES

- The regulations of the Ministry of Health state that pets are not allowed in commercial premises where food is prepared, sold or stored. For this reason, pets are not allowed in the Hotel restaurant or the Bar.
- In the event that the Hotel has a swimming pool, pets are not allowed in the pool area and are not allowed to swim in this area.

