



## Pet Friendly Regulations

### GENERAL FEATURES:

- We accept 1 pet (dog or cat) per apartment or room with a maximum weight of 15kg.
- A supplement of 10 euros/night is charged (on request).
- The hotel provides a bed, a feeder and a water bowl (whenever possible).
- All pets must be completely free of fleas and ticks, clean, well groomed, and up to date with their vaccinations and deworming (veterinary booklet).
- The pet must wear an identification collar and leash at all times, with the exception of when it is inside the room.
- If you access the non-restricted common areas with a pet (always on a leash), it must behave appropriately and always respecting the rest of the other guests.

### IN THE ROOM:

- To coordinate with the cleaning service, you must notify reception when your pet is not in the room.
- Under no circumstances can your pet bathe in the guest bathroom.
- Guests must hang the "Do not disturb" sign on the door handle indicating to the staff that they are not allowed in the room whenever your pet is inside.
- Due to internal hotel regulations, reservations with pets will be located on floors 1 and 2.

### RESTRICTIONS:

- Ministry of Health regulations state that dogs and pets are not allowed in commercial areas where food is prepared, sold or stored.
- Pets are not allowed in the hotel swimming pool.