

# Canary Islands

## SAFE DESTINATION



Gobierno  
de Canarias



To ensure a stay in the **maximum conditions of safety and quality**, and maintain the archipelago's **low incident rate for the pandemic**:

## You must present a certificate to this establishment to show that you have tested negative for active COVID-19 infection

- The test must have been taken in the **72 hours prior to your arrival in the Canary Islands** and be approved by the healthcare authorities of your country or of the European Union.
- The certificate is **compulsory for everyone over the age of six** who wishes to stay **at any tourist accommodation in Canary Islands**.
- You may show a **digital or hard copy** of it.
- It must contain the **date and time** the test was taken, the **identity** of the individual taking it, the **authorised organisation** responsible for verification, and the **negative result**.
- This certificate will not be required from **visitors who show proof** (in the form of their travel document) that they have been in Canary Islands for 15 days or for **Canary Islands residents who declare** that they have not left the archipelago in the 15 days prior to arriving at this establishment. Neither residents nor visitors must have had **symptoms of COVID-19** during that time.

**THIS TOURIST ACCOMMODATION WILL  
DENY ENTRY TO ANYONE WHO DOES NOT  
COMPLY WITH THE ABOVE CONDITION.**

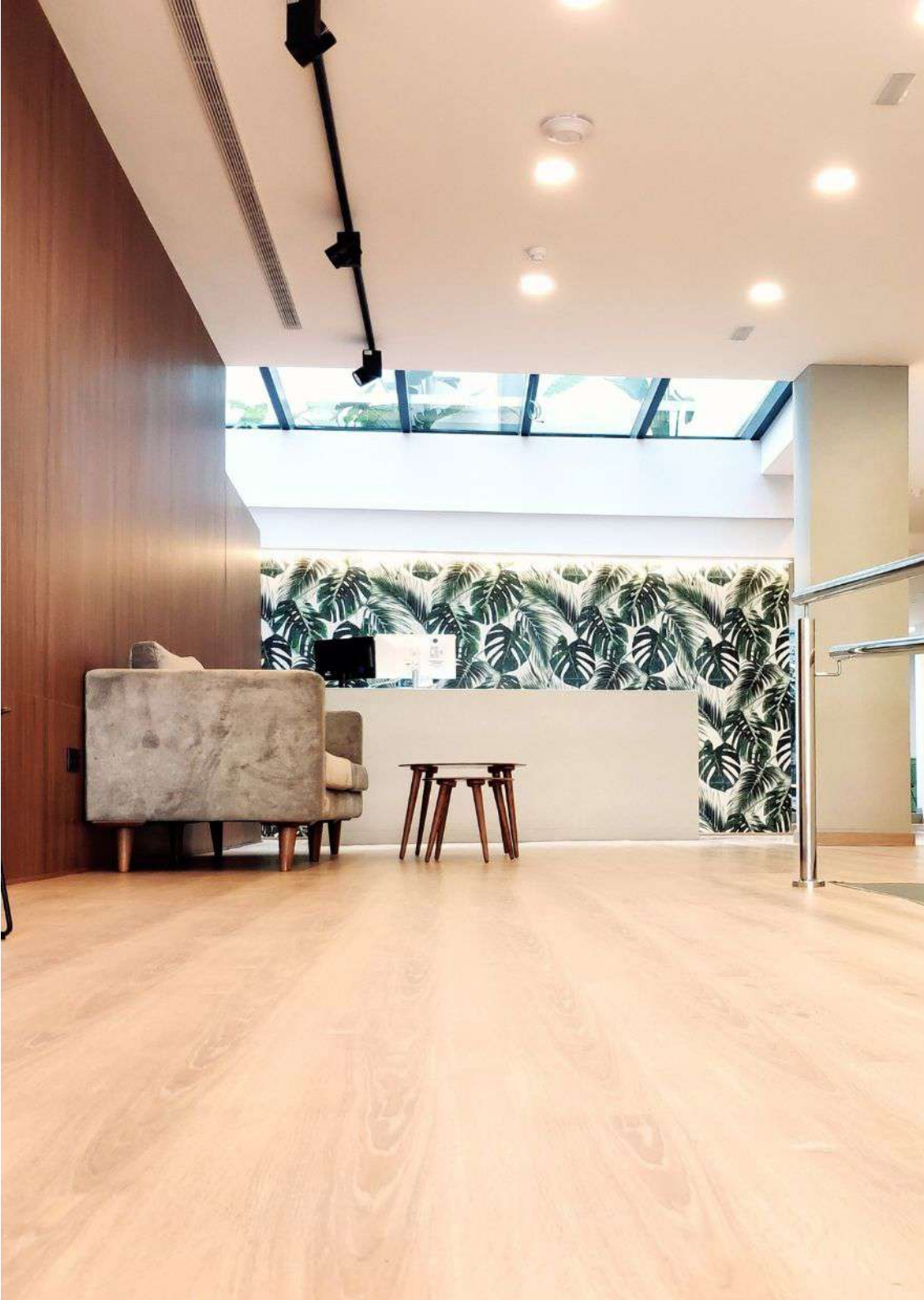
As an **exception**, and if you state that you are willing to take a diagnostic test, we will provide you with details of the nearest authorised centre and we will allow you to enter and stay for the minimum time required to get your results. **You will not be able to leave your accommodation unit** until the results are received.

## THANK YOU



You must download the **RADAR COVID** contagion notification app and keep it enabled on your mobile during your stay in the islands and for the 15 days immediately following your return to your place of origin.





**DWO** \* \* \*  
**Nopal**  
by CHECKIN

In order for you to enjoy your holidays without worries, we have developed a hygiene and safety protocol in accordance to the measures recommended by Spain's Health Ministry.

**Keep reading**



# CHECKIN

hotels that suit you



**HEALTH & SAFETY TRAVEL**

# Staff

- **Specific training** to all staff regarding prevention and hygiene.
- **PPE use**, following sanitary recommendations from WHO.
- **Creation of a safety and health** committee in all establishments.



# Check-in



Implementation of a new **online check-in system**.



**Contactless payment** will be encouraged.



**Room key sterilization**.



**New signalling** with recommendations and indications for customers.



# Rooms

- **Room cleaning and disinfection** with specific virucidal cleaning products.
- **Cleaning service** under customer's choice and request.
- **24h room sealing:** a day of inactivity from the leave of a customer's to another's arrival.
- **Specific cleaning and treatment** for the correct textile's sanitation.



# During the stay



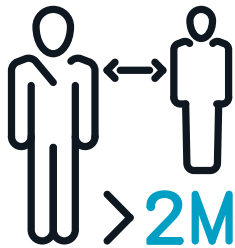
**Cleaning and disinfection of common areas with specific virucidal products.**



**Daily ventilation of all common areas**



**Many hydro alcoholic hand sanitizing gel dispensers for customer's use**



**Occupancy limitations to ensure social distancing**



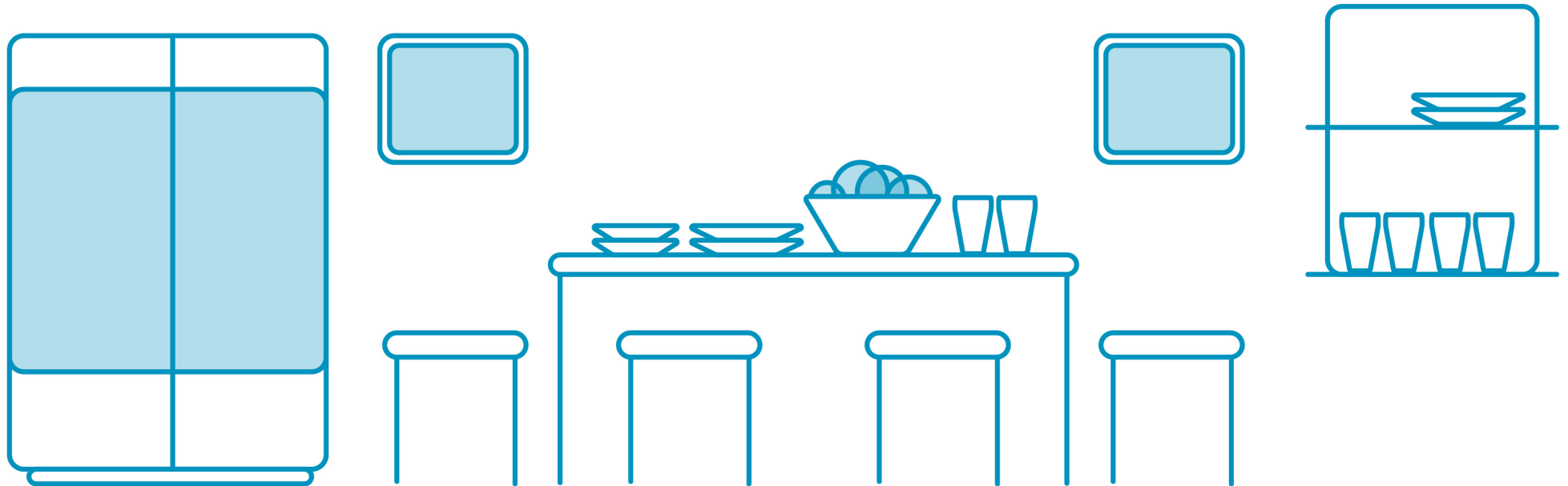
**Increase of cleaning and disinfection registries to guarantee maximum water and surfaces' quality.**



**Gym and swimming pool use under previous booking, to limit the occupancy and ensure safe training and swimming.**

# Gastronomy

- **Occupancy limitations** in restaurants and bars.
- **Minimum distance** of 2 metres between tables.
- **Increase of opening hours** for our services.
- **Show cooking and individual buffets** will be encouraged.
- **Disinfection of all material and kitchenware** after every use.





# HEALTH & SAFETY TRAVEL

We also have at your disposal an internal protocol with **200 measures adopted for your security**, you can find it at the reception of each establishment.

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