



Choromar hotels' top priority is to protect and ensure the safety and well-being of its guests and colleagues

In view of the current COVID-19 pandemic, this plan is fully aligned with the recommendations of the National and Regional health authorities.

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O Hotel Choromar deseja proporcionar uma experiência memorável para todos os nossos hóspedes. Esperamos e acreditamos que, futuramente, algumas dessas medidas extraordinárias serão apenas temporárias.



RECEPTION/PUBLIC AREAS

Arrival: Wear face mask, sanitize your hands and shoes, measure body temperature

Express Check-in: Only 1 person at a time with all documents, invoice sent by email, preference for “contactless” payment, check in from 4 p.m.

Cleaning process: Greater cleaning frequency of surfaces and guest supplies

Covid-19 kit: For sale Covid-19 kit (hand sanitizer, gloves e face masks)

Social distancing: separate area for check-in and check-out, Countertop Plexiglass separator and floor markers to promote social distance and spacing 2 m

Communication: At your disposal nr. WhatsApp e email to avoid physical contact

Check-out: until 11 a.m.

LIFTS

Lift: preference use of stair cases, limited occupancy, hand sanitizer by the door, greater frequency of cleaning



APARTMENTS

Cleaning process: Reinforcement of daily cleaning (every 2 days, or less or any if client wishes) disinfection measures, as well as deep cleaning and disinfection between guest stays

Clothing: bedlinen/towels are washed at 60°C using disinfect product

RESTAURANT/BAR

Reduction of capacity: minimum spacing of 2 metres between tables

Use of terrace: priority use of outdoor area

Reduced Capacity: maximum number of people

Reservations: Extended operating hours and reservations required

Greater Transparency: Tables setup after guest arrives, cleaning of table and chairs once guest has left

Room Service/Take away: priority use

Cleaning and security: Compliant with HACCP protocols

SWIMMING POOLS

Reduced Pool Occupancy: Occupancy limited

Sunbeds: social distancing, compulsory use of towels and at your disposal disinfectant

Cleaning & Disinfection: In accordance with protocols

Swimming pool area: compulsory use of footwear

Toys: inflatable toys not allowed

CLIENT

“WelcomeSafely”: Material relating to our “Welcome safely” protocol available before and during stay.

Protection: Wear face mask inside hotel

Social distancing: Compliance with social distancing recommendations

Hand Hygiene: Wash your hands well and often

Coughs and sneezes: Cover your mouth and nose when you sneeze or cough, preferably into your elbow or with a single-use handkerchief



WORKERS

PPE: Personal Protective Equipment as suitable for each department or function

Internal protocol: Training and simulations as well as continual updating of procedures

Social Distancing: Compliance with social distancing recommendations

Hand Hygiene: Hands washed well and often

Coughs and sneezes: Cover your mouth and nose when you sneeze or cough, preferably into your elbow or with a single-use handkerchief

Health Aware: Daily temperature control and colleagues must notify if any symptoms appear.

The image shows the entrance to Choromar Apartments. The entrance is a brick archway with the name 'CHOROMAR' in large, metallic, block letters. Below the archway are three statues of figures in classical attire. The building is a multi-story structure with a light-colored facade and arched windows. Lush greenery and flowering plants are visible on the left and right sides of the entrance.

CHOROMAR

Welcome Safely and Have an enjoyable and
memorable stay with us!

