



FESTIVAL VILLAGE 2020

The new normal has emerged and with this the doors to the world are now opening once more the hotel is awaiting information on the 14 day quarantine being removed in the UK or an air bridge been secured, once we have more information on this we will announce our opening date.

If Covid 19 has taught us anything is that there is still a powerful and true desire, that people like and want to travel, and we want to give you the best holiday experience we possibly can not just in terms of our new standards and practices which we will have in place to ensure your safety but by making sure it is an as near normal experience as possible for you and your family to enjoy.

With this in mind we will have:

- Entertainment in the day and evening with more visual activities rather than contact sports, creating a smaller but new dynamic program keeping everyone entertained.
- Everyone who has booked or going to book the hotel for this summer will have a FREE entrance ticket to watch the fabulous House of Illusion show during 1 night of your holiday (food and drink not included)
- Fancy a change during your holiday with a meal out or a fantastic cocktail in the sun? we have arranged the following for you:
 - Club Nautic restaurant will provide a free bottle Torres vina sol with their Paella menu of the day.
 - The Roadhouse will give you 10% off your bill when eating between 5pm-7pm
 - Famous Dave's will give you 10% off your bill when eating before 8pm
 - Koko Beach Club will give you 2x1 on their fabulous Cocktails between 5pm-8pm
- We will have use of sunbeds on the beach, free of charge, which must be pre booked with reception.

- We will operate with no more than 60% occupancy therefore giving more space around the hotel making it easier to abide with the social distancing rule of 1.5m
- Masks will not be required around the hotel or pool area unless you want to or feel you are unable to keep the 1.5m distancing rule from others.
- If you are traveling with friends and family we will not stop you from sitting together on our terrace or bar area enjoying your all inclusive drinks and family time (this is your choice)
- Staff will be trained on the new practices and protocols required for your safety
- We will not be operating the shuttle to the town / beach for your safety and comfort
- Hand sanitizers will be all around the hotel encouraging you to wash your hands frequently.
- Communal areas will be constantly cleaned and disinfected throughout the day, along with a more intense cleaning regime in rooms / restaurant and bar areas.
- Rooms will be left for a minimum period of 48 hours between guest usage.
- We will guarantee early check in and late check out for all guests free of charge.
- Pool area will be fully open (with sunbeds in groups of 2 and with 1.5m from the next set of 2)
- You will still have a self service buffet, we just ask that gloves and masks be worn whilst selecting your food or when using our self service drink machines.

The resort is almost fully operational, with the beach been open for the past month and many restaurants, bars etc opening over the last few weeks creating a fantastic vibe within the resort. Port Aventura will be opening on the 8th July and Aquopolis water park on the 1st July.

All though it is law here in Spain to wear a mask in public, this is only if you cannot abide by the 1.5m distancing rule. (we do recommend you always carry one with you and will have these available for purchase on reception at cost price) BUT DID YOU KNOW:

- If you are sunbathing on the beach you do not need to wear a mask.
- If you go into a shop / supermarket / chemist etc then you will be asked to wear your mask whilst inside
- If you fancy eating out, once you are seated in a restaurant - you will be able to remove your mask.

- You will more than likely must wear a mask in any form of public transport i.e. bus / taxi / train

We just have to learn that masks are our new fashion accessory for this summer!!!!

We look forward to welcoming you here with us soon, and if we work together and if we engage in a new more thoughtful way of travel using our own common sense and been aware, we will have a fantastic holiday experience.

If you have any further queries, please do not hesitate to contact us on info@hotel-villamarina.com or send us a WhatsApp on +34 656 965 805