



PORT HOTELS

Dear guest:

We really appreciate you took **Port Denia** as the final choice for your stay in Dénia. Hence, we list some basic rules which we have arranged so as you can enjoy your holiday, and keep safe too.

- Certain capacity restrictions in common areas apply; e.g. swimming pool, gym, bar, restaurant, foyers and others. You will find notice posters with precise indications.
- Our staff will take care of disinfection of most common use areas, and after every use of certain elements such as sun loungers, restaurant tables, gym appliances and others.
 - **INDOOR POOL:** You need to book for it at front desk for a maximum of 50 minutes. Our staff will do disinfection and ventilation after every use.
 - **OUTDOOR POOL:** Handrails, push buttons, handgrips for water attractions will be disinfected on a regular basis. Sun loungers will be disinfected after every single use, and a general disinfection is scheduled at 14.15. We appreciate your understanding and cooperation to make it possible.
 - **RESTAURANT:** Time access will be set and advised at check-in. We do this so as to make entrance/exit more fluid, as well as enabling social distancing. Please wait until a table is arranged for you and follow directions from the staff and info posters. Use of mask is mandatory at all times, except when sitting in your table.
 - **BAR:** Same as in Restaurant, ask for directions as for where to sit. It is capital to keep tables and chairs set up as it is, for it was made to keep maximum capacity and enable social distance.

- **GYM:** Ask for the key at front desk. Do not exceed maximum capacity. Leave it open during use to keep ventilation. Use of personal towel is strongly recommended. Hand sanitizer and disinfectant spray for contact surfaces are available in place.
- Entertainment activity board is in the foyer. Daily and evening activities are always up to date, with precise time/place indication.
 - Use of mask is mandatory whenever social distancing cannot be kept.
 - Children under 12 years old must be accompanied by an adult.
 - Live music/shows will take place as per activity schedule. Group dancing and dance floor are restricted so as to making social distance possible.
- A snack service is available for All Inclusive guests starting 12 until 14 and 18 to 20. It will be served by the staff outdoors. Occasionally it can be ordered and served in the main Bar (this will apply alternatively under low occupancy circumstances).
- The cleaning maid will not do the room when you are in there under no circumstances. This is capital to secure safety from both guests and staff. We appreciate your cooperation.

COVID-19

- You commit yourself to follow basic hygiene prescriptions.
- You must keep social distance with people not belonging to family or companions.
- If you notice any symptoms related to COVID-19 you must let us know so prevention and additional hygiene measures will be put in place. You must keep isolated to prevent eventual virus spread (will apply to your companions too). Following directions of the local health authorities will be of capital importance in such hazards.

We are very thankful for the credit you gave us on choosing our hotel. We are certain that you will understand these rules are necessary under the special circumstances at the time. Despite all that, we are sure that you will enjoy your stay, and we shall do our best to make it possible.

The **Port Denia** team.