

**PETS
FACILITY ACCESS BASIC RULES**

Dear Guest,

We kindly ask you to read and adhere to the following rules for accessing our facility with your pet. The full policy is available online at our website, smyhotels.com, and can also be obtained from our Reception.

1. Dogs are not allowed in the wellness area or the restaurant.
2. Only pets with valid vaccinations, certified by a vaccination booklet, are allowed. The vaccination booklet may be requested by reception staff for verification.
3. Cats must have a negative FeLV/FIV test, certified by appropriate documentation.
4. A health certificate issued by a veterinarian is required for dogs and cats, confirming that antiparasitic treatment has been administered within 21 days prior to entering the facility.
5. Each owner must always carry a suitable muzzle, to be used if necessary or upon request by the hotel staff.
6. Guests with pets are required to use a leash when accessing common areas and spaces frequented by other guests, except in designated off-leash areas, if available.
7. Dogs must never be left unattended or allowed to roam freely. The owner is responsible (both civilly and criminally) for any damage caused by their pet to people or property.
8. Guests bringing a pet must have liability insurance covering damages caused by their pet, or personal insurance that covers such potential damages.
9. To ensure a peaceful stay for all guests, the Management reserves the right to remove any individual who does not comply with the rules, without prior notice. Early termination of the stay will not entitle the guest to any refund.
10. If guests did not notify the presence of their pet at the time of booking, they must register the pet at check-in. A room change may be required if the current room is deemed unsuitable. Access is subject to adherence to the rules and a daily supplement of €28.00.
11. Any behavior that disturbs the relaxation of other guests (e.g., prolonged barking or excessively lively behavior) must be avoided.

HOTEL FACILITIES, ROOMS, AND FURNISHINGS POLICY

1. The equipment, furnishings, and fittings must be used diligently and not damaged.
2. Guests will be required to compensate for any damage caused to hotel equipment, furnishings, or fittings, as well as to third parties.
3. For daily room cleaning, a time must be agreed upon at check-in (applicable for the entire stay) to allow housekeeping staff to access the room safely.

*Thank you for your attention,
Management*

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