

**PETS  
FACILITY ACCESS BASIC RULES**

Dear Guests,

This notice is to inform you of some simple rules for accessing the facility with your pet. These regulations are available online on our website, [smyhotels.com](http://smyhotels.com).

1. Dogs are not allowed in the Wellness area, pool, and restaurant.
2. Only pets with up-to-date vaccinations are allowed, as confirmed by a vaccination record, which may be requested by reception staff.
3. Cats must have a negative FeLV and FIV test, as proven by the appropriate certification.
4. For dogs and cats, a health certificate issued by a veterinarian is required, confirming that antiparasitic prophylaxis was administered within 21 days before entering the facility.
5. Every owner must always have a suitable muzzle with them, to be used if necessary or upon simple request by the facility staff.
6. Guests with pets are required to use a leash when passing through common areas and places frequented by other guests.
7. Dogs must never be left unattended or allowed to roam freely; the owner is responsible (civilly and criminally) for any damage caused to people and property by the animal.
8. Guests bringing pets must have liability insurance coverage for any damage caused by the animal, or have personal insurance that covers potential damage caused by the animal.
9. To ensure a peaceful stay and harmonious coexistence for all guests, Management reserves the right to remove anyone who does not comply with the regulations without notice. The interruption of the stay will not entitle the guest to any refund.
10. If guests did not inform the presence of their pet at the time of booking, they must register the pet at check-in, and a room type change may be required if deemed unsuitable. Access is subject to compliance with the rules and a surcharge of 28.00 euros per day.
11. Any behavior that disrupts the relaxation of other guests (e.g., prolonged barking or overly lively behavior of the pet) should be avoided.

**HOTEL FACILITIES, ROOMS, AND FURNISHINGS REGULATIONS**

1. It is mandatory to use equipment, furnishings, and linens diligently and not damage them.
2. Compensation will be required for any damage caused to hotel equipment, furnishings, and linens or to third parties.
3. For daily room cleaning, at check-in, a time (valid for the entire stay) must be agreed upon to allow housekeeping staff to access the room safely.

*Thank you for your attention,  
Management*