

Accommodation Booking Regulations

Reservation requests for the bungalows and flats can be made by e-mail or telephone, but will not be considered firm until we have received confirmation from the campsite and have received a deposit (30% of the total cost of the stay) on account and as a guarantee of the reservation, in the manner indicated. If the deposit is not received before the stipulated time, the booking will be automatically cancelled.

- 2. The remaining amount of the stay will be paid on the day of arrival plus a deposit of 50 euros for possible damage, breakage or cleaning to be carried out in the bungalow. This deposit will be returned on the day of departure, once the condition of the bungalow has been checked, the inventory of the bungalow and the keys have been handed over.
- 3. All cancellations are subject to a cancellation fee of 30€. If the cancellation is made within 30 days prior to arrival, the deposit will be forfeited in full. In case of cancellation more than 30 days before arrival, the deposit will be refunded minus the 30€ cancellation fee. The cancellation of the reservation will always be made in writing, attaching the receipt of the deposit and informing Camping Valdevaqueros, the bank details necessary for the corresponding refund.
- 5. For billing purposes, the day of arrival shall be considered as the day of arrival, regardless of the actual day of arrival.
- 6. The campsite undertakes to keep at the disposal of the interested parties the reservations of the bungalows made with deposit and confirmation, during the 24 hours following the day foreseen for the entry. After the second day, the reservation will be considered cancelled and without the right to a refund unless the user gives notice before the end of this period.
- 7. Overnight stays in the bungalows may not exceed the number of people foreseen and registered. If you wish to do so, it will be with the express authorisation of the management, and you must then formalise a new registration and pay the corresponding rate, in the event that it is possible to register more people.
- 8. Only one vehicle is included with the bungalow, which must be parked in the area provided for this purpose. The installation of additional tents on the bungalow plot is not permitted.
- 9. On the day of arrival, the bungalow will be available from 2 p.m. until midnight at the latest, although the entrance to the campsite and the use of the facilities can be made from 9 a.m. onwards.

- 10. On the day of departure the bungalow will be left available before 12 noon, previously warning the campsite staff to proceed to its revision.
- 11. The bungalow will be left clean and collected as it was delivered. The kitchenware and utensils must be clean and placed and the rubbish deposited in the container provided for this purpose. Otherwise a charge of 20 euros will be applied for cleaning and / or damage to assess that will be deducted from the amount deposited as a deposit.
- 12. The campsite management only guarantees the number of pitches, at no time is the model or number of bungalow guaranteed.
- 13. The circulation of vehicles is forbidden between 0.00h and 7.00h. Customers who need to use their vehicle during these hours must leave it in the outside car park, provided that they have registered their vehicle beforehand.
- 14. Visitors and their vehicles must pass through reception. After 30 minutes, visits will be charged as a day's stay.
- 15. The management is only responsible for objects deposited at reception.
- 16. The simple registration of the entrance, presupposes the acceptance and fulfilment of the previous Rules of Internal Regime.

Any person who violates these basic rules of coexistence, and the Tourist Regulations in force, will be automatically expelled from the Camping Site, and pets are not allowed in bungalows or in the Camping Site.