



EKANK TECHNOLOGIES PRIVATE LIMITED

Terms and Conditions for Heritage Experiences

Last Updated: 2023-09-27

Welcome to ThisDay Experiences by Ekank Technologies Private Limited ("Company")! These terms and conditions govern your participation in our heritage experiences. By booking and participating in any of our heritage experiences, you agree to comply with and be bound by the following terms and conditions:

1. Booking and Payment:

- All heritage experiences must be booked in advance through our website or by contacting our customer support team.
- Payment must be made in full at the time of booking, unless otherwise specified.
- We accept payment methods as indicated on our website.

2. Age and Health Requirements:

- Some heritage experiences may have age, health, or fitness requirements. It is your responsibility to ensure that you meet these requirements before booking.
- Children under the age of 18 (eighteen) must be accompanied by a responsible adult.

3. Cancellation and Refunds:

- Our cancellation and refund policy, as outlined in our separate Refund Policy document, governs all cancellations and refund requests.
- We reserve the right to cancel or reschedule a heritage experience due to unforeseen circumstances, including but not limited to adverse weather conditions or insufficient bookings.

4. Participant Conduct:

- Participants are expected to behave in a respectful and responsible manner throughout the heritage experience.
- Any disruptive or unsafe behavior may result in immediate removal from the heritage experience without a refund.

5. Health and Safety:

- Your safety is our top priority. Please follow all safety instructions and guidelines provided by our guides and staff.
- You must disclose any medical conditions, allergies, or special needs that may affect your participation in the heritage experience.

6. Liability Waiver:

- By participating in our heritage experiences, you acknowledge and accept the inherent risks associated with such activities.
- The Company, its employees, and guides shall not be held liable for any personal injury, property damage, or loss incurred during the heritage experience.

7. Intellectual Property:

- All content, materials, and intellectual property provided during the heritage experience, including but not limited to guides, written

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materials, and audiovisual content, are the property of [Your Heritage Experience Company] and may not be reproduced or distributed without prior written consent.

8. Photography and Media:

- We may take photographs or record video/audio during our heritage experiences for promotional and marketing purposes. By participating, you consent to the use of your image and voice in such materials.

9. Changes to Itinerary:

- We reserve the right to make changes to the itinerary, route, or content of a heritage experience if necessary, without prior notice, to ensure the safety and quality of the experience.

10. Force Majeure:

- The Company will not be liable for any failure or delay in performing our obligations under these terms and conditions due to causes beyond our reasonable control.

11. Governing Law:

- These terms and conditions are governed by and construed in accordance with the laws of India, and any disputes arising from or in connection with these terms shall be subject to the exclusive jurisdiction of the courts of the National Capital Territory of Delhi.

12. Contact Information:

- If you have any questions, concerns, or need further information regarding our heritage experiences or these terms and conditions, please contact us at experiences@thisday.app or 0091-9205050361.

By booking and participating in our heritage experiences, you acknowledge that you have read, understood, and agreed to these terms and conditions.

Thank you for choosing ThisDay Experiences by Ekank, and we look forward to providing you with an enriching heritage experience.

ThisDay by Ekank Technologies Private Limited
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