

SMB

PaperCut streamlines print queue deployment for Berndt GmbH



Cutting to the chase

Problem

Time-consuming printer management

Solution

Automated, zone-based print queue deployment

Outcome

Less effort, more efficiency

Berndt GmbH is a modern company focused on waste disposal, recycling, and energy production, with 330 employees across four locations in Germany.

The company prides itself on using modern technology and providing full-service packages to its customers.

However, a manual printing process was creating a significant administrative burden for its IT team.

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“Print Deploy has made printing so much easier. I no longer have to worry about selecting the right printer or setting it up – everything just works seamlessly.”

Michael Schaub,
Berndt GmbH



Problem

Time-consuming printer management

Berndt GmbH faced a significant manual effort in managing its printer landscape. In their Remote Desktop Services (RDS) environment, employees would frequently lose their assigned printers or have the wrong ones set as the default. This required the IT administration to manually assign printer profiles, a process that was not only time-consuming but also prone to errors.

The company's desire was to find a solution that could automate printer assignment based on location or network zones, thereby increasing user-friendliness and relieving the IT department's workload.

Solution

Automated, zone-based print queue deployment

Berndt GmbH decided to implement Print Deploy within their existing PaperCut MF environment.

The implementation process was straightforward and efficient. The solution was integrated quickly, with the aim of automatically assigning the correct printer to each employee based on their location.



Outcome

Less effort, more efficiency

The results of implementing Print Deploy not only met but exceeded expectations. This was due to the fact that the implementation was even easier and smoother than anticipated. The IT team particularly appreciated that the user now receives the correct driver as the default, a key detail that enhances the user experience.

Printers are now assigned to employees automatically and reliably, and the correct printer is always set as the default without any manual intervention. The IT team has saved valuable time, as they no longer have to deal with individual printer assignments.

Berndt GmbH's system administrator Michael Schaub observed:

"With Print Queue Deployment, we've significantly reduced the time spent on printer management. The automation has streamlined our processes, allowing us to focus on more strategic tasks."

Print Deploy seamlessly integrated into the existing infrastructure, significantly reducing administrative effort and increasing employee satisfaction in their daily workflow.



Contact us to explore more benefits and features

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PaperCut