

# Introductory slides Risk management and selected assurance elements for the CGIAR System

**Purpose:** A companion 'overview' of key concepts to introduce proposals for:

- 1. Risk Management Framework of the CGIAR System
- Internal Audit Function arrangements for the System building on what already exists

**Updated:** 25 October 2017



#### **Introduction and Contents**

This presentation, building on principles discussed at the meeting of Centers Audit Committee Chairs (January 2017), as presented at the System Council's 4<sup>th</sup> meeting, highlights the following 8 key elements as background to the documentation shared on a proposal for a Risk Management Framework of the CGIAR System and appropriate Internal Audit Function arrangements, as follows:

- Part 1 How risk elements fit together; risk management architecture and oversight
- Part 2 Proposed CGIAR strategic operational objectives
- Part 3 Diagnosis to identify "families of risks"
- Part 4 Mock-up of CGIAR System Risk Register (SMB to develop)
- Part 5 Worked example of mapping selected Center risks to CGIAR
   System Risk Management Framework
- Part 6 Proposed Internal Audit Function arrangements for the System
- Part 7 Summary of documents provided for additional consultation
- Part 8 Moving to updated arrangements

#### Part 1A How all elements of Risk Management work together



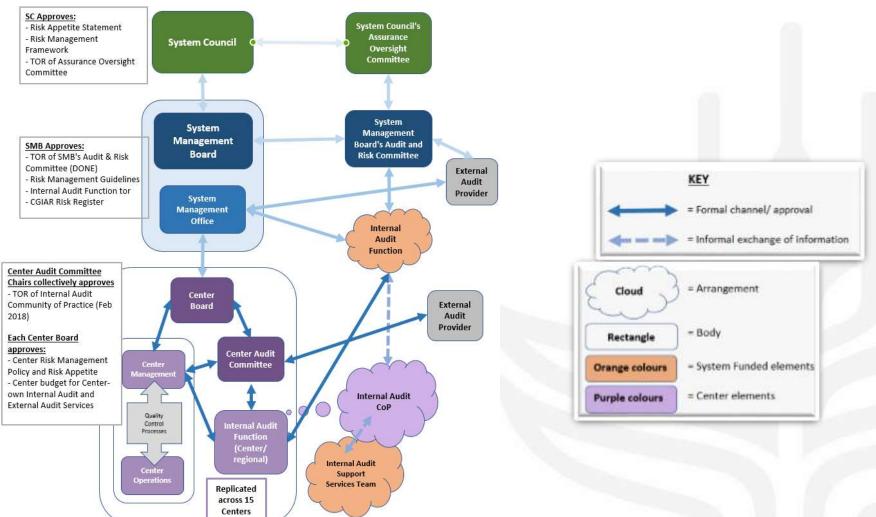


Jigsaw Piece	What this involves
Risk Appetite	Defined by a short, clear statement of the risk and opportunities the CGIAR System is willing to take. Informs the tools, guidelines, practices and culture.
Risk Governance	Backing at all organizational levels of the <u>Risk</u> <u>Management Framework</u> as an overall support for the use and development of tools and guidelines.
Risk Management Tools	The <u>Risk Management Guidelines</u> , Risk Register, communications templates and other activities.
Risk Infrastructure	The entities and arrangements that enable the activities and oversight of those activities (including Committees and Audit arrangements).
Risk Culture	The embodiment and embedding of the organization's risk management practices, processes and communications at all levels.

<sup>\*</sup>The above draws on materials from Deloitte, as collated by Bob Semple, member of the SMB's Audit and Risk Committee.

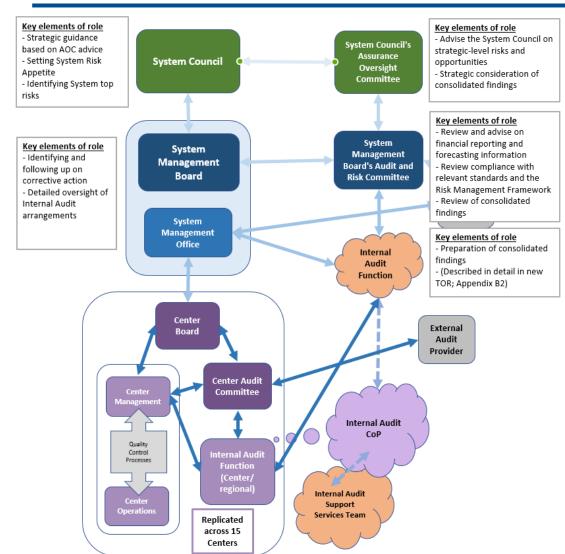
### Part 1B Major elements of Risk Management Architecture





### Part 1C Oversight Responsibilities





#### **Key concepts**

- Risks are managed by multiple stakeholders across the CGIAR System in a complementary way
- Clear, focused and timely information is required to avoid missing opportunities, or risks materializing
- A pro-active communications culture across the System is fostered.

Taking note of the multiple
stakeholders: Whilst approvals
vary between the SMB and
System Council, broad
consultation between them to
develop optimal, cost-effective
arrangements

### Part 2 – Proposed CGIAR System-wide key strategic operational objectives



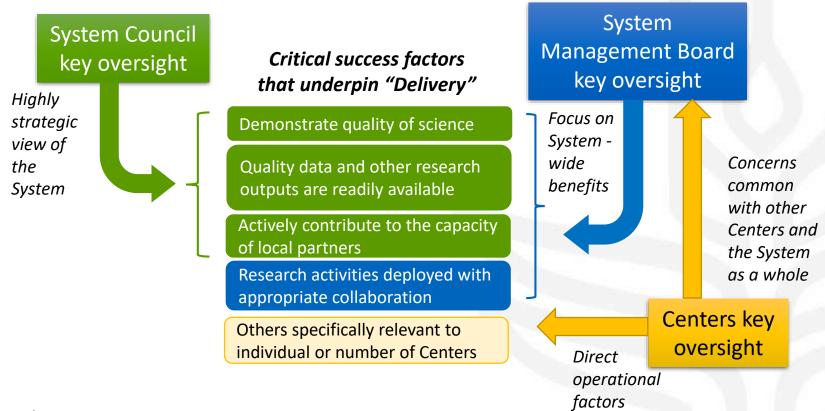
Considering that the "Strategy and Results Framework 2016-2030" does not provide systemwide strategic objectives for CGIAR's federated system, the following are proposed.

То	p 5 operational objectives for CGIAR System as a whole	Objective summary	
A.	Deliver quality science and other research outputs through effective partnerships, to provide critical improvements for food security, nutrition and resilience to climate change	"Delivery"	Each of these is explored
В.	Establish and maintain CGIAR as a relevant and sustainable tool for agricultural research for development	"Relevance"	in detail on the following
C.	Make the association with CGIAR a rational and rewarding decision	"Reputation"	pages, with a first iteration
D.	Fulfill formal commitments	"Reliability"	on related
Ε.	Generate all benefits mentioned above efficiently and provide "value for money"	"Efficiency"	risks

### Part 3 Achieving Operational Objective A – Delivery Critical success factors



<u>Definition of Delivery</u> - Deliver quality science and other research outputs through effective partnerships, to provide critical improvements for food security, nutrition and resilience to climate change



## Part 3 Achieving Operational Objective A – Delivery Key risk components



"Deliver quality science and other research outputs through effective partnerships, to provide critical improvements for food security, nutrition and resilience to climate change"

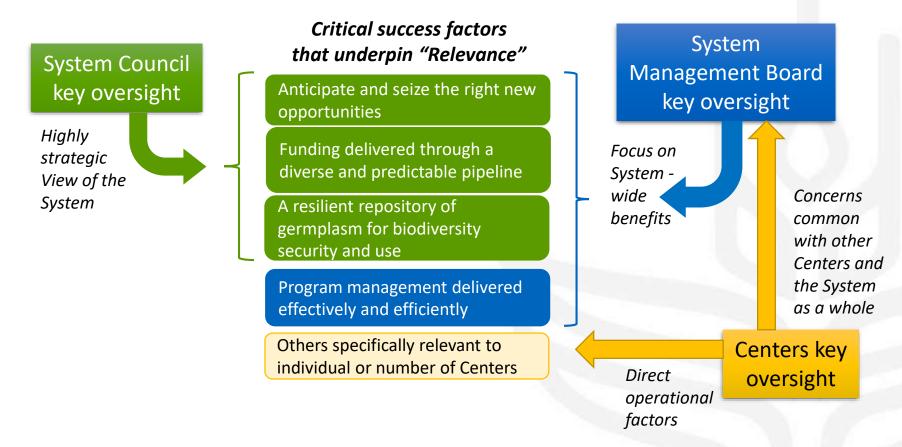
**Opportunities and Risk Indicators** "CGIAR Families of Risks" Critical success factors that underpin "Delivery" CGIAR is no longer a front CGIAR Science is relevant and cutting edge runner Unsatisfactory evidence Demonstrate quality of science Impact evidenced by hard data and assurance received Ethical research practices employed to Non adherence to achieve research results appropriate values Adequate use of intellectual property and Poor execution licensing tools maximizes accessibility and/or impacts including via the production undermines capability Quality data as international of International Public Goods. public goods are readily available  $\leq 1$ Intellectual assets produced by CGIAR are CGIAR loses its central role managed innovatively and leveraged by the in AR4D scientific and development communities Actively contribute to the capacity CGIAR is a desirable and supportive partner of local partners Research activities deployed with Research activities are well deployed and coordinated in target countries. appropriate collaboration

7

## Part 3 Achieving Operational Objective B – Relevance Critical success factors



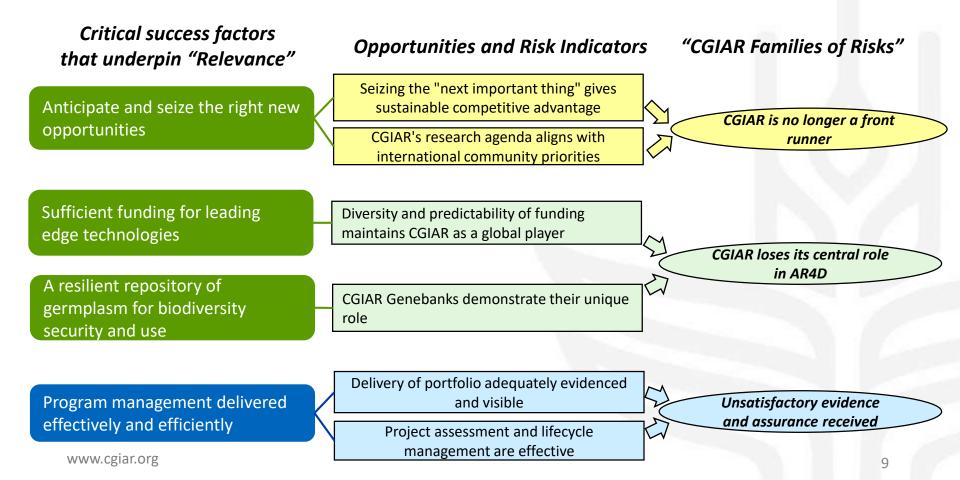
<u>Description of Relevance</u> - Establish and maintain CGIAR as a relevant and sustainable tool for agricultural research for development



## Part 3 Achieving Operational Objective B – Relevance Key risk components



"Establish and maintain CGIAR as a relevant and sustainable tool for agricultural research for development"



## Part 3 Achieving Operational Objective C – Reputation Critical success factors



<u>Description of Reputation</u> - Make the association with CGIAR a rational and rewarding decision

System Council key oversight

Highly strategic View of the system

### Critical success factors that underpin "Reputation"

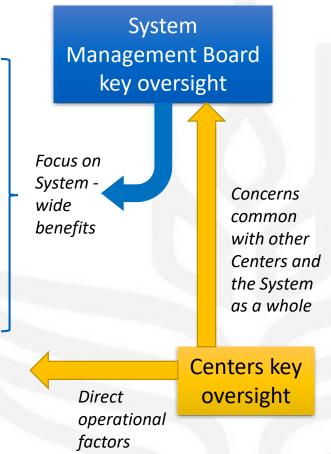
Operate with high ethical values and meet relevant standards

Maintain a positive reputation and strong brand

Demonstrate program expenditure responds to global priorities

CRPs and Platforms present costeffective impact pathways

Others specifically relevant to individual or number of Centers



## Part 3 Achieving Operational Objective C – Reputation Key risk components



"Make the association with CGIAR a rational and rewarding decision"

"CGIAR Families of Risks" Critical success factors that **Opportunities and Risk Indicators** underpin "Reputation" Operate with high ethical values CGIAR values and desired behaviors and meet relevant standards strengthen its credibility and attractiveness Non adherence to appropriate values Maintain a positive reputation CGIAR is no longer a front and strong brand Compelling shared research agenda runner reinforces Funder commitments Demonstrate program expenditure responds to global priorities Unsatisfactory evidence CRPs and Platforms present cost-Activities implemented for CRPs, platforms and assurance received effective impact pathways and flagships as agreed with Funders

### Part 3 Achieving Operational Objective D – Reliability Critical success factors



#### <u>Description of Reliability</u> - Fulfill formal commitments

System Council key oversight

Highly strategic View of the system

Critical success factors that underpin "Reliability"

Meet reporting and other commitments

Demonstrate responsible and efficient use of funds

Allocate and recover overhead funds fairly

Bilateral projects are appropriately mapped to the Portfolio

Others specifically relevant to individual or number of Centers

System **Management Board** key oversight Focus on System wide Concerns benefits common with other Centers and the System as a whole Centers key oversight Direct

operational

factors

## Part 3 Achieving Operational Objective D – Reliability Key risk components



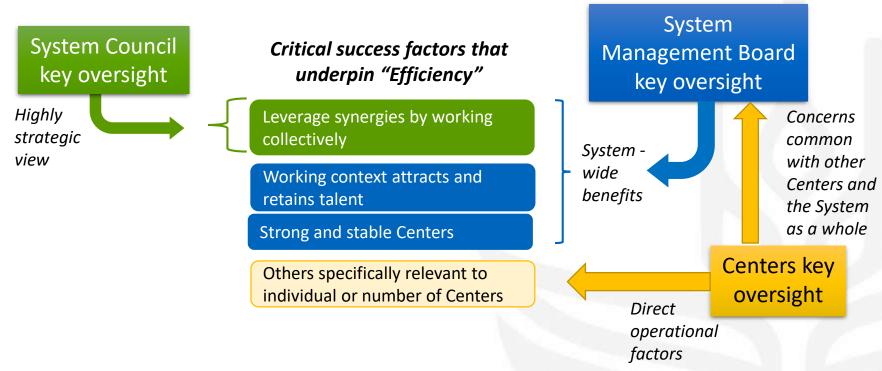
"Fulfill formal commitments"

Critical success factors that underpin "Reliability"	Opportunities and Risk Indicators	"CGIAR Families of Risks"
Meet reporting and other commitments	Funds used in accordance with approved annual work programs and budgets	Unsatisfactory evidence and assurance received
Demonstrate responsible and efficient use of funds  Allocate and recover overhead funds fairly	Adequate processes are in place to prevent or detect inappropriate use of funds  Clear and transparent financing of the CGIAR portfolio	Non adherence to appropriate values
Bilateral projects are appropriately mapped to the Portfolio	CRPs and Platforms deliver on the objectives of the SRF	CGIAR loses its central role in AR4D

### Part 3 Achieving Operational Objective E – Efficiency Critical success factors



<u>Definition of Efficiency</u> - Generate all benefits mentioned above efficiently and provide 'value for money'



## Part 3 Achieving Operational Objective E – Efficiency Key risk components



"Generate all benefits mentioned above efficiently and provide 'value for money'"

"CGIAR Families of Risks" Critical success factors that **Opportunities and Risk Indicators** underpin "Efficiency" Leverage synergies by working CGIAR System adds significant value to outweigh related costs and constraints collectively Working context attracts and Top talent is attracted to and retained by the **CGIAR** and Centers retains talent Poor execution undermines capability Effective and efficient Center operations minimize costs and protect key assets  $\langle \mathcal{A} \rangle$ (people, systems, data) against threats Strong and stable Centers (internal, external, cyber) Financial stability requirements met by all Centers





THE FAMILIES OF RISKS	APPLYING RATIONAL INDICATORS	LIKELIHOOD	IMPACT	SEVERITY	IMMEDIACY	PRIORITY	HOW DO WE KNOW ?		
Resulting from missed opportunities	Using "Opportunities and Risk" Indicators			Likelihood x Impact	(1: long-term >5y 2: medium-term >2y 3: short-term >6m 4: immediate <6m)	Severity x Immediacy	Assurance process(es) for each indicator	Suggested cycle (years)	Type of assurance activity
	Compelling shared research agenda reinforces Funder commitments			0		0	SC SIMEC	4	Review per CRP/platform of activity plan leading to the next milestone for endorsement by SC
CGIAR is no longer a front	CGIAR Science is relevant and cutting edge			0		0	SC SIMEC / Evaluation processes	4	Review of scientific processes and related outputs vs. benchmark publications
runner	Seizing the "next thing" gives sustainable competitive advantage			0		0	Scientific advisory processes	2	Outside review of latest scientific and technological developments and analysis of CGIAR positioning
	CGIAR's research agenda aligns with international community priorities			0		0	Scientific advisory / Evaluation processes	4	Global consultation of NARS, governments, NGOs and key AR4D funders
	Intellectual assets produced by CGIAR are managed innovatively and leveraged by the scientific and development communities			0		0	Evaluation / SC Intellectual Property Group	2	Review of global uptake from CGIAR research (based on Centers' ongoing monitoring data)
	CGIAR a desired and supportive partner			0		0	Scientific advisory / Evaluation processes	2	Analysis of data received from Centers on extent, nature and success of partnerships, complemented by a global direct survey of partners
CGIAR loses its central role	Diversity and predictability of funding maintains CGIAR as a global player			0		0	SC AOC and SMB ARC	1	Multi-year analysis per Funder and recipient of funds committed, received and planned (amounts and timing)
in Agricultural Research for Development	Research activities are well deployed and coordinated in target countries			0		0	Evaluation processes	4	Review and analysis of delivery on pre-defined specific objectives
	CGIAR Genebanks demonstrate their unique role			0		0	Internal Audit + Evaluation processes	4	Consolidation of reviews by Centers of their own genebanks complemented by audit of processes and evaluation of delivery of the Crop Trust
	CRPs and Platforms deliver on the objectives of the SRF			0		0	Evaluation processes	4	Non-process review of the outputs of each CRP/platform and validation of the impact pathways
	Ethical research practices employed to achieve research results			0		0	Internal Audit processes	4	Review by Centers of effectiveness of scientific fraud risk management (along Center and CRP/platform dimensions)
Non adherence to	CGIAR values and desired behaviors strengthen its credibility and attractiveness			0		0	Internal Audit processes	2	Review by Centers of effectiveness of fraud risk management complemented by System review of effectiveness of whistleblowing and escalation processes
appropriate values	Adequate processes are in place to prevent or detect in appropriate use of funds			0		0	Internal Audit processes	1	Process audits by Centers all incorporating potential fraud in risk assessments + sharing of process-related fraud risks noted for consolidation at System level
	Clear and transparent financing of the CGIAR portfolio			0		0	Internal Audit processes	2	Audit of mapping of funds to projects and programs
	Impact evidenced by hard data			0		0	Scientific advisory/ Impact assessment	4	Review of evidence produced to supportcommunication on impact
	Funds used in accordance with approved annual work programs and budgets			0	A	0	Internal Audit and/or External Audit processes	1	Audit by Centers of implementation, cost and reporting of activities (in link with bi-yearly audit of mapping)
Unsatisfactory evidence and assurance received	Activities implemented for CRPs, platforms and flagships as agreed with Funders			0		0	Evaluation processes	2	Review of consistency between activities implemented and priorities expressed in relation to funding agreements
	Delivery of portfolio adequately evidenced and visible			0		0	Internal Audit + Evaluation processes	2	Review and post-validation of activity-reporting material received by the System Management Board
	Project assessment and lifecycle management are effective			0		0	Internal Audit processes	4	Review by Centers of steering committes' decisions pertaining to project exceeding or not meeting initial expectations
	Adequate use of intellectual property and licensing tools maximizes accessibility and/or impacts including via the production of International Public Goods			0		0	Evaluation + External processes / SC Intellectual Property Group	2	In-depth analysis of items contained in the IP report (over the last two years)
	Top talent is attracted to and retained by the CGIAR and Centers			0		0	Internal Audit / Evaluation processes + External benchmark	2	Review by Centers of retention and recruitement activities + Global survey with all CGIAR staff
Poor execution undermines capability	Effective and efficient Center operations minimize costs and protect key assets (people, systems, data) against threats (internal, external, cyber)			0		0	Internal Audit processes	2	Process audits by Centers all incorporating physical and IT security and risk assessments + bi-annual audits of Business Continuity and Disaster Recovery plans, with sharing of risks and assessments noted for consolidation at System level
	Financial stability requirements met by all Centers			0		0	Escalation from Center Board	1	Analysis by Centers Boards of their KPIs regarding liquidity & solvency, funding and operational efficiency
	CGIAR System adds significant value to outweigh related costs and constraints			0		0	SMB ARC	4	Review by Centers of System-generated costs and savings, under coordination and consolidation by the System Organization

To note: A multi-year combined assurance plan for CGIAR would result in the various "top risks" being looked at periodically across a 3 to 4 year cycle to determine if adequate assurance is being provided. Annually, the System Council's Assurance Oversight Committee will confirm to the System Council that the rolling multi-year assurance plans are adequate based on the committee's engagement across the System.

### Part 5 - Turning ideas into practice: looking at ICRAF's Center-specific risk framework



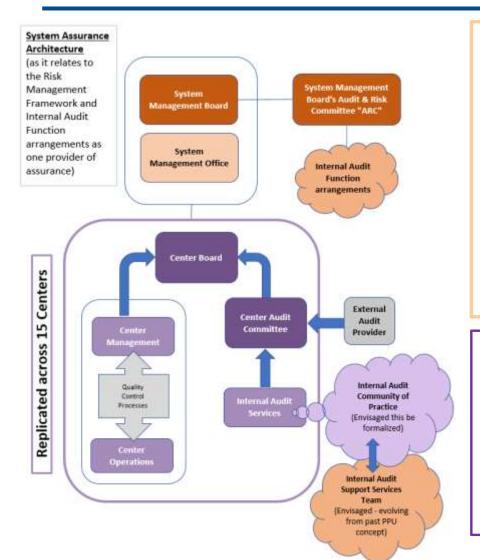
#### Some of the risks Relevant **Suggested CGIAR** Which to "the **ICRAF** is managing 'Top Risk' Category category? System"? **Operations #1** - Lack of proper asset investment planning, management and CGIAR is no longer a Contextual replacement will lead to the Centre Yes front runner maintaining outdated assets that impact negatively on its business processes and outputs. Non-Adherence to Corporate Services #9 - Fraud/ Yes **Programmatic** misappropriation/ misuse of Centre resources appropriate values \*\* Operating principle: **HR #6** - Litigation against the Centre by former staff/consultants It is the Center Board that needs to reflect on

Stays with Center Board

It is the Center Board that needs to reflect on which risks align with the System – and not a case of forcing things from "top down". That said – there will be some "common" systemwide risks.

#### Part 6 – <u>Conceptual framework</u> for Internal Audit Function arrangement





#### **Building on what exists**

- Internal Audit Function arrangement is put in place by the SMB ARC: based on one of the three models in paragraph 9 of draft TOR; depending on capacity + cost
- Q1 Annual Center Audit Chairs + SMB ARC meeting: take stock of Center-own assurance plans and SMB + System Council assurance needs, to identify scope of CGIAR System assurance needs for the year.
- Each Center has an established Center-own internal audit provider (in-house, regional support or partially/fully outsourced)
- 'CGIAR IAU' ends on 31/12/2017
   Centers using 'CGIAR IAU' for Center-own engagements to put new arrangements in place from 2018.

### Part 6 – <u>More detailed explanation</u> of Internal Audit Function arrangement



#### **Purpose:**

- One element of System's assurance needs for CGIAR System Risk Management Framework
- Provide strategic recommendations to improve System-wide operations/processes, achievable only by reason that it looks across the System.

#### How it works:

- By no means a 'controlling function', operates largely as a consolidator of information to formulate "System" messages and recommendations, rather than focusing on Center-specific considerations.
- Messaging up to the System Council is through the SMB to ensure a strategic view and that the
  appropriate filtering occurs so it's a System issue that is reported up and not something that should
  be de-escalated to an individual Center's management.
- Draws on existing information from Center-own internal audit reviews (consolidates and anonymizes) and/or commissions new work drawing on within-System resources (supported by System funds) or external providers

#### Level of effort:

- Variable depending on 3 to 4 year cycles of overall assurance needs
- To be linked into a 'CGIAR System' business plan concept so its fully demand driven

#### Size of effort:

- Depends on organizational context (reviewed typically each 3 years by the SMB with Center inputs).
- When the model is a 'System employee': expectation is experienced professional + admin support





Appendix	Title	Decision maker after consultations	Timing	Pages	
A.1	Risk Management Framework of the CGIAR System	SC	November 2017		
A.2	CGIAR System 'top' risks	SC	November 2017		
A.3	Risk Appetite Statement of the CGIAR System	SC	November 2017		
A.4	TOR for Assurance Oversight Committee of the System Council	SC	November 2017		
B.1	CGIAR System Risk Management Guidelines	SMB	December 2017		
B.2	TOR for the CGIAR System Internal Audit Function arrangements	SMB	December 2017		
N/A	TOR for Internal Audit Support Service small team	SMB	Interim – Dec 2017 Final - mid-Feb 2018	Three items not Included – To be drafted after	
N/A	CGIAR System-wide Escalation and Whistleblowing guidelines	SMB	December 2017	consultations on Appendices A1-A4,	
N/A	TOR for Centers' Internal Audit Community of Practice	Center Audit Committee Chairs and DGs	By mid-February 2018	and B1-2 to ensure appropriate context	



#### Part 8 – Moving to updated arrangements

- 1. <u>Planned</u> 11-12 December 2017 SMB8 meeting, Washington, D.C. after taking into account inputs of System Council November 2017 + Centers:
  - Approve TOR for Internal Audit Function
  - Approve System-wide Risk Management Guidelines + System-wide Escalation Guidelines
  - <u>Endorse</u> Interim TOR for small Internal Audit Support Services team based on draft consulted across the System post System Council meeting
- **2.** <u>Planned</u> **1 January 2018 start**: CGIAR System Risk Management Framework (from SC5) + new Internal Audit Function arrangements.
- **Optimally** by 1 January 2018: Center-specific Internal Audit plans for 2018 could be approved by Center Boards to inform 2018 System planning
- 4. Proposed by Mid-February 2018: Center Audit Committee Chairs meeting with the SMB ARC to: (i) agree scope of Internal Audit Function work for 2018 to deliver on assurance needs, (ii) refine final TOR for Internal Audit Support Services small team; and (iii) set out plans for rolling 3-year assurance needs for Internal Audit Function taking into account Center-own multi-year Internal Audit (or Combined Assurance plans where these might exist)