

Fit for Purpose Assessment of CGIAR Performance and Results Management System (PRMS)

What we are seeking:

CGIAR seeks a qualified service provider to deliver a detailed description of One CGIAR's desired Performance and Results Management System (PRMS), an assessment of CGIAR's current PRMS against One CGIAR requirements, and a set of pragmatic, costed options and recommendations on how best to deliver a fit for purpose PRMS for One CGIAR.

Background:

In 2020, CGIAR is embarking on **an ambitious reform: One CGIAR**. One CGIAR is a dynamic reformulation of CGIAR's partnerships, knowledge, assets, and global presence, aiming for greater integration in the face of the interdependent challenges facing today's world. It comprises (i) a sharper mission statement and impact focus to 2030, aligned with the Sustainable Development Goals; (ii) unified governance under a 'One CGIAR Common Board'; (iii) institutional integration, including more aligned management under an empowered Executive Management Team, common policies and services, and a unified country presence; (iv) a new research modality; as well as (v) more, and pooled, funding. For further details, please refer to CGIAR web page.

A key aspect of the transition to One CGIAR is institutional integration, including harmonization of CGIAR's policies and internal business services in Human Resources, Information Technology, Finance, Procurement, Communications and Resource Mobilization, and **Research Performance and Results Management.**

Consultancy Purpose and Deliverables:

1. Defining One CGIAR Performance and Results Management needs

A general description of One CGIAR's Performance and Results Management Framework¹, including desired system functions, is summarized here <u>(further detail in Annex 1)</u>:

¹ The PRM Framework contains the CGIAR results chain, key indicators, details on theory of change and stage-gating, and Management Information System (MIS) requirements. The PRM System refers specifically to the MIS.

Key features:

The One CGIAR Performance and Results Management System (PRMS) will feature:

- A common system housing plan of work and budget, theory of change management, stage-gate decision points, data quality assessment, and annual reporting. It will allow real-time data collection and day-to-day portfolio and Project management².
- Key data sets (results, plan of work and budget, grant, finance, stage-gate specific e.g. Scaling Readiness) will be increasingly linked through <u>CLARISA</u> (CGIAR Level Agricultural Results Interoperable System Architecture), a web service that harmonizes data from across the CGIAR. Interface and exchange with CGIAR Platform for Big Data and partner data sets (e.g. <u>WIPO Green</u> and the <u>International Treaty on Plant Genetic Resources for Food and Agriculture</u>) will increase.
- An enterprise Knowledge Graph will provide the basis for One CGIAR's digital knowledge base, and increasingly will leverage global standards for data such as the AGROVOC controlled vocabulary from the Food and Agriculture Organization, and reference data ontologies such as the Agronomy Ontology (AgrO), Envrironment Ontology (EnvO), and the Sustainable Development Goal Interface Ontology (SDGIO) to better link its contribution to impact with that of partners, and make better use of linked data.
- An integrated dashboard will draw from relevant data sets to provide transparent access to data and in-depth insights on One CGIAR geographic and thematic presence, achievements, spend and partner network.
- One CGIAR will also publish relevant data through the <u>International Aid Transparency</u> <u>Initiative</u> (IATI).

Users:

Target users of the PRMS include:

- CGIAR staff for day-to-day Project management, activity planning, reporting, and portfolio management,
- Funders and partners to access evidence of One CGIAR thematic and geographic presence, and progress against stated objectives such as the SDGs.

Security, hosting, maintenance and support:

The PRMS will incorporate:

- Secured infrastructure
- Cloud hosting
- CGIAR Active Directory integration for user provisioning and account management
- Access control through Multi-Factor Authentication (MFA)
- Single Sign On (SSO)
- Tiered support and maintenance approach aligned with One CGIAR IT support model.

 $^{^{\}rm 2}$ Projects are the research delivery mechanism under One CGIAR.

This general Statement of Requirements for One CGIAR's PRMS will be further elaborated through this consultancy in coordination with the CGIAR System Organization, in order to establish a detailed technical description of desired functionalities.

2. Assessing current system against One CGIAR requirements

CGIAR's current planning and reporting system comprises two main sub-systems: Managing Agricultural Research for Learning and Outcomes (MARLO) and Monitoring, Evaluation, & Learning (MEL). These sub-systems have limited interoperability. A core set of results planning and reporting data through is shared through CLARISA, used to generate CGIAR Annual Performance Report data during the period 2017-2020. Results data is accessible through the <u>CGIAR results dashboard</u> (Figure 1).



Figure 1: CGIAR Program and Platform planning and results data is managed through MEL, MARLO and CLARISA – and is accessible through the results dashboard

This consultancy will assess the fitness of CGIAR's current PRMS relative to One CGIAR's requirements. We anticipate this will require a detailed mapping and costing of current data flow and capacity versus a desired future state.

3. Recommendations on meeting One CGIAR requirements

Based on the assessed fitness of CGIAR's current PRMS, this consultancy will provide a set of pragmatic costed options and recommendations on how best to deliver a fit for purpose PRMS for One CGIAR. The recommendations will specifically incorporate cost aspects of different options and take into account existing versus needed capacities.

Knowledge, skills, and abilities:

The applicants must demonstrate prior experience and technical knowledge of conducting similar reviews within a context of a complex international organization with distributed structures.

Required format of response to RFP:

Your response should be prepared in accordance with the following table:

Contents		
Cover page, Include the project title, primary contact name, mailing address, e-mail address,		
and telephone number		
1. Your understanding of our requirements		
(informed by completing comparable assignments)		
2. Your suggested Approach		
 Methodology for conducting the engagement including delivery on the engagement's objectives 		
b. Detailed Proposed Work Plan including staffing/hours		
c. How you will maximize the value add and minimize risk/fees		
d. Proposed milestone timetable		
3. Project team		
 Overview of your proposed team (organogram and primary point of contact, if applicable) 		
 b. Overview of qualifications and relevant experience of proposed team (indicating whether any are contractors/sub-contractors) (detailed resumés may be included as Appendices) 		
c. Knowledge and experience of CGIAR/its Centers and similar organizations in agriculture and science sector.		
 Examples of no more than three projects of similar size to the one described in this RFP, which the firm has completed during the past five years; 		
 References from the project examples provided, including telephone and e mail contact information 		
4. Other Information		
a. A statement disclosing whether the proposed team members have any real, potential or perceived conflict of interest and how it will be addressed.		
5. Appendices (any other/supplementary information you wish to submit)		
6. Proposed fee (to be sent as a separate Annex)		
a. Quote in the form of a fixed fee (i.e. US\$ amount) with a breakdown by activity; setting out expenses separately and the basis for calculation.		

Address all queries and clarifications to System Organization Procurement Email: <u>smo-procurement@cgiar.org</u>

Evaluation Criteria:

All proposals will be evaluated on a two-step basis with the technical proposals and the financial proposals being evaluated separately to determine the best value for money. Bidders whose proposals are short-listed may be contacted with questions for clarification.

The evaluation criteria will be as follows:

Technical Proposal	80%
• Quality and completeness of the RFP	10%
responses	
Quality of the proposed service	30%
• Strategic, functional, and technical fit	10%
• Experience with similar engagements	20%
Customer service	10%
Financial proposal	20%
Total cost of service	

Schedule and Dates

The following schedule includes key milestones and their associated completion dates and is provided primarily for planning purposes. CGIAR System Organization may modify the project timeline at its discretion

Milestone	Target dates
RFP issued	October 23 2020
End of inquiry period for RFP clarification (bidder)	October 30 2020
Response to inquiries shared and FAQs published on CGIAR website	November 03 2020
RFP submission due (bidder)	November 20 2020
Notification to the successful bidder	December 04, 2020
Contract execution with CGIAR System Organization	December 10 2020
Commencement of the engagement	December 11 2020
Completion of assignment	February 28, 2021

Consultancy Details:

- No on-site visits are envisaged as part of this review; all work will need to be carried out remotely;
- Virtual consultations are expected to be undertaken by Microsoft Teams and/or Zoom. Access to the latter will be facilitated by the CGIAR System Organization;

Draft contract terms are provided as <u>Annex 2</u> to this request for proposals.

How to submit a proposal:

Please submit a narrative proposal and a budget proposal as two separate documents to <u>smo-bidding@cgiar.org</u>. Both documents can be attached to the same email.

Narrative proposal will consist of no more than 10 pages (excluding cover page and table of contents) using Microsoft Word or similar format, font size 11pt., margins no smaller than one inch.

Budget proposal will be presented using Microsoft Excel or similar format and consist of, at a minimum, the following line items: consultant time, resources, travel. The budget will be presented in US dollars.

<u>All proposals must be received no later than 24:00 midnight (CET), November 20, 2020.</u> Only electronically submitted proposals will be considered. Late proposals will not be considered. Shortlisted bidders will be contacted no later than November 27, 2020.

Who we are:

CGIAR is a global research partnership for a food-secure future. CGIAR science is dedicated to reducing poverty, enhancing food and nutrition security, and improving natural resources and ecosystem services. Its research is carried out by 14 CGIAR Centers in close collaboration with hundreds of partners, including national and regional research institutes, civil society organizations, academia, development organizations, and the private sector. These 14 Centers have close to 10,000 staff based in over 50 countries.

The CGIAR System Organization, which is an international organization headquartered in Montpellier, France, provides governance to the CGIAR System in collaboration with the System Council and has about 40 staff. The Organization is committed to cultivating a work environment that reflects teamwork, gender equality, and respect for diversity. We endeavor to foster a multi-cultural environment that is free of any form of harassment and discrimination; and that embraces and values individuals regardless of age, ethnicity, race, gender, national or social origin, marital status or any other form of personal identity.

Please find more information about CGIAR at <u>www.cgiar.org</u>