

IT Research & Advisory Services

Questions & Answers

1. Is the CGIAR looking for vendors to provide multiple pricing options via their budget proposal that offer several different pricing and product packages to best suit the needs of the CGIAR's technology department? If so, can individual product/license pricing be also included?

Yes, a tailored approach that best suits the objectives of CGIAR and the new IT organizational structure will be required. Individual product/license pricing should be included if applicable.

2. Can the CGIAR please provide the titles and/or roles of the individuals within the technology department who will be the eventual users of the successful proponent's research services?

The services will be required by the following roles:

- The new global IT director (to be appointed in 2021)
- Global IT leaders for Infrastructure & Operations, Application Development, Enterprise Architecture, Information Security, Data Management & Analytics.
- Enterprise architects for more technical topics.

3. What is the total number of people within your IT team, of that total number how many would like a seat to onsite advisory, standard advisory and website access only?

400 IT staff. Onsite advisory required for the CIO (who will be appointed in 2021). Standard advisory for the IT leadership team (5 seats). Website access for enterprise architects and technical leaders (at least 10 seats).

4. Can the 10-page limit for technical response exclude our analyst bios, company profile or can we provide an appendix of information that doesn't count towards the page limit?

An appendix can be included and would not count towards the page limit.

5. What is the main goal of the One CGIAR reform for IT services?

The primary objective will be the creation of a strategic plan and roadmap for the implementation of a new organization / operating model / service catalog and a unified solutions portfolio for both IT infrastructure and applications.