RFP Requirement Detail	Clarification Raised	Clarification Response
Cost Structure and Financial Viability Overall cost-effectiveness of the proposed solution, setup costs, licensing fees	We operate a user based licensing model with two distinct user types: Data Entry Users and Full Users. ***Based on the definitions below, can you confirm the volume of each user type required for the initial phase of this project?*** **Data Entry User** These are employees who are light users of the system, logging in occasionally and who require a very simple user experience. Data Entry users can complete actions or compliance attestations assigned to them, raise incidents, enter data such as key risk indicators or register data, and can access simple reports assigned to their role **Full User** These are employees who regularly interact with the system, such as Risk, Compliance and Operation Resilience Managers. Full users also include Departmental Managers or Risk / Resilience Champions who want to understand and manage the risk & resilience profile of their department. Full users own risks, controls & obligations, have access to a variety of dashboards, receive scheduled reports, can create, review and approve workflows, and can configure the system to fulfill their business requirements in line with their role & the permissions they are granted	430 full users for risk and internal controls element can this be unlimeted? is there any rule of thumb/benchmark that can be used as assumption 30 full users for audit (currently is 40)and unlimited data entry users
Risk Assessment & Quantification This may include links to external databases for geopolitical, suppliers, FX, compliance or other risks	What are the external databases you'd like to connect to?	This may vary across CGIAR entities, we are interested in how the tool could integrate to upload existing data from intenral or external sources as KPIs/KRIs tracked or to provide insights when ratings risks i.e. security risks, fx, other. For secuity and travel for examlpe we use the ISOS tool that provides rating and insights on countries risk. Is there a way to integrate with ISOS for example
Internal Audit Methodology	What is CGIAR audit methodology?	Based on the IIA standards
Internal Audit Assurance Providers	Who are your external assurance providers? Are you expecting them to complete full reviews within the system, or just capture findings?	The following Assurance providers - 1e line - 2e Line Risk management - 3e line (Internal Audit, EBC, Evluatin services) - 4e line - no acces sto the system Funder auditrs, External Auditores etc. provide assurance and should be kept in the system
D&D Criteria Architecture	Are you expecting to be able to author documents directly within the system?	If possible that would be great but not a requirement
1. Technical Clarification: Connectivity & Offline Access	We noticed in Section 3 (Technical Specifications) a requirement for the tool to be "available offline." Cloud-native platform designed to prioritize real-time collaboration, data integrity, and security. Consequently, the core platform operates online. Could you confirm if a native "offline mode" is a strict disqualifying factor (Go/No-Go) ?	the requirement for offline availability is not a strict Go/No-Go criterion. We are open to reviewing how tools manage data entry and fieldwork in low-connectivity environments, including any secure download/upload workflows you support. As long as the solution enables auditors and control owners to perform their tasks reliably when connectivity is limited, we are flexible on the exact technical approach.
2. Scoping & Volumetry	**Risk Assessments:** Can you provide an estimation of the volume of risk assessments and confirm the frequency at which these are undertaken? Can you provide an estimation of the volume of risk assessments and confirm the frequency at which these are undertaken? **Controls:** What is the volume of controls tested each year? Note: We consider the conclusion of design and operating effectiveness on a control as "one." If different conclusions are made across multiple entities, the control count applies to each entity. Additionally, how many controls are part of any self-assessment process, and what is the frequency? **Audit:** What is the total number of audits undertaken in a year?	Scoping & Volumetry Below is the information currently available: Risk Assessments: We estimate approximately 300 risk assessments for 14 legal entities per year, each reviewed at least twice annually. Controls: The exact number of controls tested per year is not yet known, as a clean-up and rationalization exercise is planned. There will be a requirement for self-assessment functionality, but volumes and frequencies are still being defined. Audits: The number of audits conducted annually is roughly 80 for 14 legal entities. FYI we have 7 teams thar are responsible for 14 entities. Each team has their own audit program.