



CHELSON GORDON
CONSULTANCY



CHELSON GORDON CONSULTANCY COMPANY PROFILE 2026



Contents

| | |
|-----------------------|----|
| Introduction | 04 |
| RTO Solutions | 05 |
| Academic Operation | 09 |
| Resources | 13 |
| Transnational Program | 16 |
| Depth of Experience | 18 |





INTRODUCTION

Chelson Gordon Consultancy (CG) is a leading consultancy firm specialising in Australia's **Vocational Education (VET) and Training sectors**. With over a decade of industry experience, we deliver practical, high-impact solutions that strengthen compliance and support long-term success.

With a strategic presence and strong human capital across India, the Philippines, Thailand, Fiji, and Australia, we provide a global outlook that empowers our business partners.

CG provides end-to-end support for RTO and CRICOS registration, renewals, and compliance through a streamlined, structured approach. We combine regulatory expertise with legal and specialist support to reduce complexity and risk—so partners can focus on delivering quality education and growing with confidence.



BUSINESS PARTNERS

Some of the business partners we have worked with include:



OVERALL RTO SOLUTIONS

Our services support organisations from initial application through approvals, re-registration, and ongoing regulatory oversight. With integrated legal guidance and specialist audit expertise, we help resolve non-compliance quickly. This ensures you stay audit-ready and minimise regulatory risk at every stage.

By streamlining processes and strengthening compliance foundation, we enable organisations to operate more efficiently, make confident decisions, and focus on delivering quality outcomes and long-term growth.

CG SERVICES UNDER THIS AREA

Registration and Renewal Support

Legal Support

Ongoing compliance Service





RTO Solution: **Registration and Renewal Support**

At Chelson Gordon Consultancy, we support organisations through registration and renewals with a structured and confident approach.

From application preparation and documentation review to curriculum development and staff recruitment, we streamline every stage of the process.

Our goal is to minimise compliance risk so you can focus on delivering quality education.

Areas of services

- Initial Registration & Renewal Application Support
- Application Review and Documentation Preparation
- Compliance Gap Analysis and Rectification
- Pre - Enrolment procedure setup and Optimisation





RTO Solution: Legal Support

Our Legal Team supports RTOs with legal and compliance matters across audits, regulations, and daily operations in VET sectors. We manage ASQA-related matters, Administrative Review Tribunal cases, and internal operational issues.

Our practical, solution-focused approach helps minimise risk, protect your reputation, and support long-term business stability in a highly regulated environment.

Areas of services

- Regulatory compliance advice and legal support
- Regulator enquiry management
- Contract and agreement drafting and review
- Policy and procedure drafting, review and rectification
- Legal letters, notices and formal correspondence
- Student complaints, appeals and dispute handling
- Supplier disputes and commercial matter support
- Non-compliance rectification strategy and advice
- Evidence and submission preparation for regulators
- Tribunal and court document preparation support



RTO Solution:

Ongoing Compliance Supervision

We provide ongoing compliance support to keep your organisation audit-ready and aligned with regulatory requirements.

Our services include reviewing and improving training and assessment practices, interpreting regulatory obligations, supporting mandatory reporting, updating learning and assessment resources, and providing day-to-day compliance advice and guidance.

Areas of services

- Ongoing compliance supervision and monitoring
- Quality assurance reviews and internal compliance checks
- Identification of non-compliance and corrective action planning
- Audit preparation and compliance evidence support
- Mandatory reporting and regulatory documentation support
- Training and assessment practice review for compliance improvement
- Provision of industry experts to support compliance and operational needs
- Practical guidance to align delivery with current industry expectations
- Day-to-day compliance advisory support for continuous improvement

ACADEMIC OPERATION

Our Academic Operations support enhances training quality by refining key documentation and aligning processes with regulatory requirements. We help RTOs stay audit-ready, reduce compliance risk, and deliver high standards with greater efficiency and confidence.

By enhancing student services, strengthening quality assurance, and monitoring attendance and academic progress, we help organisations achieve better learning outcomes with greater efficiency and confidence.

CG SERVICES UNDER THIS AREA

Student Support Services
Course Coordination Support
Academic Management





Academic Operation Student Support Services

Our CG Student Support Team delivers responsive, student-focused assistance that helps learners easily access college systems and services throughout their journey.

We work closely with internal teams to resolve matters quickly, manage access to email and the Student Management System, and maintain accurate, audit-ready records—ensuring seamless support, strong compliance, and a positive student experience.

Areas of services

- Student Enquiry Management
- Student Support Operations (Phone, Email and Live Chat)
- Student Enrolment Administration
- Student Welfare Services (Accommodation Arrangements)
- Legal Support Services
- PRISMS and Compliance Support





Academic Operation

Course Coordination Support

At Chelson Gordon Consultancy, our Course Coordinator Team ensures smooth academic coordination and consistent communication to support student progress and completion.

We manage student enquiries, distribute timetables, monitor course progression, and coordinate with trainers and support teams to ensure timely grading, certification, and intervention when required.

Areas of services

- Academic Timetable Management
- Student Academic Course Progress Tracking
- Certificate Issuance & Verification Support
- Assessment Grading Coordination
- Intervention Strategy Plan (ISP) Documentation & Tracking





Academic Operation Academic Management

CG's Academic Management Team supports the smooth delivery of training by managing coordination, documentation, and quality processes across day-to-day academic activities. We help providers maintain organised systems, meet regulatory expectations, and deliver consistent learning experiences.

This support allows your team to focus on delivering quality training while we streamline operations, strengthen compliance, and help your organisation scale with confidence and efficiency.

Areas of services

- Management for Attendance & Course Progress
- Student Learning Management Systems
- Language, Literacy, Numeracy & Digital (LLND) Management Portal



RESOURCES

We create engaging, fully compliant training and assessment resources for Australian qualifications, including workbooks, videos, presentations, and learner materials designed to meet unit competency requirements.

Our expert team reviews and refines existing resources to ensure quality, compliance, and real industry relevance.

This approach helps organisations deliver consistent, high-quality learning experiences while saving time, reducing risk, and strengthening student outcomes.

CG SERVICES UNDER THIS AREA

Learning Material Development

Marketing Resource Design





Resources

Marketing Resource Design

At Chelson Gordon Consultancy, we develop compliant training and assessment materials for Australian qualifications, including workbooks, videos, and presentations aligned with industry and regulatory standards.

Our team also reviews and refines existing resources to ensure unit competency compliance.

Areas of services

- Development of Training & Assessment Resources
- RPL (Recognition of Prior Learning) Kits
- Assessment Validation & Mapping
- Audit-Ready Resource Preparation





Resources

Marketing Resource Design

At Chelson Gordon Consultancy, our Marketing Resource support encompasses the development and provision of compliant promotional materials, including flyers, student handbooks, orientation slides, and website content that enhances brand presence and student engagement across all training programs.

Marketing resources are designed to strengthen your market positioning with confidence and full compliance.

Areas of services

- Marketing Material Development
- Student Handbook and Flyer Design
- Website Content Development
- Student Engagement Marketing Materials





TRANSNATIONAL PROGRAMS

BACKGROUND

Our **transnational program** is designed to be flexible and accessible for students across different countries, offering online, face-to-face, and blended learning options.

We deliver end-to-end transnational project management that enables organisations to expand and deliver training across borders with confidence.

From train-the-trainer programs to training and assessment design and quality assurance, we provide the expertise and structure needed to ensure consistent quality, strong compliance, and successful international delivery.



TRANSNATIONAL PROGRAMS

EMPLOYABILITY

Attaining a globally recognised **Vocational Education and Training (VET) Australian qualification framework** through transnational programs. Accessing a high-quality training and assessment system from your home country.

Achieving an Australian qualification for globally recognised knowledge and practical skills to elevate your employability and to get more job opportunities at an international level.

This transnational program will be a strong connecting point between academic excellence and international credibility for your broader career opportunities. Take a chance and step into the professional world.





Depth of Experience



In the past year, I have supported numerous RTO owners with successful registration and renewal outcomes. With practical regulatory knowledge and a structured approach, I simplify compliance, reduce risk, and save time. I am committed to delivering audit-ready support that helps providers achieve success in the VET sector.

Vedic Yadav
RTO Registration and
Renewal Support Manager



With extensive experience across the RTO and CRICOS sector, I support clients' colleges through student support, enrolment and administration services. Together with my team, I help strengthen daily operations, improve the student experience, and maintain audit-ready systems, giving RTO owners greater confidence in quality and compliance outcomes every day

CG Yi Jing Ong
Academic Operation and
Student Support Services Manager

With expertise in legal affairs and transnational project management, I support RTO owners and college directors with clear, practical guidance. I liaise with regulators, manage sensitive compliance matters, and prepare legal correspondence to help protect clients from disputes involving students, suppliers, and authorities. I also support transnational projects to strengthen cross-border delivery, stability, and long-term growth.

Isaac Lallawmsanga
Senior Consultant - Transnational/RPL Project Management
and Legal Affairs



I help colleges strengthen audit outcomes by developing high-quality learning and assessment materials that are compliant, practical, and aligned with VET training package requirements. Together with my team, I create, review, and refine resources that support audit readiness, meet regulatory expectations, and give providers greater confidence in the quality and compliance of their training systems.

Abhik Purkayastha
Senior Consultant - Learning Material Development

Strong workforce compliance is essential for quality delivery, and that is where I add value. I help colleges strengthen HR recruitment and compliance by ensuring they have suitable trainers, compliant workforce records, and the evidence required for audits. My work helps providers meet regulatory expectations, protect delivery continuity, and maintain confidence in the capability and readiness of their training teams.

Ritraj Banerjee
Senior Consultant - On-Going Compliance Support



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