



Company	Service Stream Ltd
Code	SSM
Meeting	AGM
Date	21 October 2020
Venue	Online lumi platform
Monitor	Alan Hardcastle, assisted by Christine Haydon

Number attendees at meeting	Not known
Number of holdings represented by ASA	49
Value of proxies	\$1.6m
Number of shares represented by ASA	0.73m (0.17% of total shares issued)
Market capitalisation	\$901m
Were proxies voted?	Yes, on a poll
Pre AGM Meeting?	Yes, with chair Brett Gallagher

Remuneration scheme and board diversity to be addressed

To view the Service Stream (SSM) annual general meeting go to: <https://edge.media-server.com/mmc/p/po3p5g2p>.

Having suffered significant votes against its remuneration report as well as against the issuance of performance rights to its managing director, SSM is to 'proactively engage with proxy advisors to obtain qualitative feedback on proposed amendments to the incentive plans in an effort to reach an appropriate balance.' stated chair Brett Gallagher. There was a 17% vote against (including the ASA) the remuneration scheme and a 19% vote against (including the ASA) the issue of performance rights.

The other resolution, for the re-election of Peter Dempsey as a non-executive director (NED), was passed with a 92% for (including the ASA) vote. That NED spoke of his credentials and commitment to the company.

On another front, SSM has also recognised the need for board regeneration. It acknowledged that with three long standing directors, appropriate succession planning will need to be a key

consideration for the board in FY21. 'Returning to a board composition of at least 30% female representation will be a focal point of the board's succession plan,' noted the chair.

The AGM, held on the Lumi platform but with no video, worked well technically. However, despite this ASA monitor having sent questions and comments in advance to the company secretary, for each of the three resolutions, none were tabled by the chair. That is, until after voting and after the monitor had sent through a reminder live on Lumi about those questions and comments. Even then the chair was dismissive and said they had been addressed in his chair's address.

On a positive note, the fact that SSM will review its remuneration scheme and focus on board regeneration reflects the ASA's voting intentions' thrusts.

The AGM included just two other shareholder questions, one referring to the long term incentive scheme, the other regarding political donations - to which the chair confirmed SSM does not make any political donations.

An update on FY21 trading by the managing director Leigh Mackender revealed that earnings are expected to be resilient but with the better figures generated in the second half. There's a strong new business pipeline, much predicated on replacing Australia's ageing infrastructure.

The chair and managing directors' AGM presentations can be found at:

<https://www.servicestream.com.au/investors/asx-announcements>.