



2018 CLEMSON FOOTBALL STUDENT TICKET POLICY

To be eligible for Football Student Tickets, Clemson students must be: Enrolled full-time student (12+ hours undergraduate; 9+ hours graduate)

Students enrolled in co-op/internship courses are not considered full time students. In order for these students to become eligible for ticketing, they must pay the \$30 Co-Op Activity Fee. Students can pay this University fee at roar.clemson.edu.

ELIGIBLE STUDENTS HAVE THREE OPTIONS FOR STUDENT TICKETS AT MEMORIAL STADIUM:

OPTION 1: UPPER & LOWER DECK SEASON TICKETS

General Information:

- Approximately 3,600 reserved season tickets are available.
- Season tickets are located in the lower and upper deck sections of Memorial Stadium.
- Seating within each section is general admission.
- Any eligible student interested in purchasing a season ticket will submit their request through an online form. Tickets will be assigned based on the Student Point System.
- A reserved season ticket in the lower deck costs \$280 (\$40 per game), and a reserved season ticket in the upper deck costs \$210 (\$30 per game).

Student Point System:

To determine season ticket purchase priority, a Student Point System has been instituted. Students earn points by both credit hour accumulation and IPTAY Collegiate Club membership.

- Credit hour points: Students will earn points based on credit hours as reported by the Clemson University registrar (0-29 hours = 1 point, 30-59 hours = 2 points, 60-89 hours = 3 points, 90+ hours = 4 points).
- Graduate students will receive credit hour points based on hours earned at Clemson, including undergraduate hours (i.e., first-year graduate student, earned 124 hours as an undergraduate at Clemson = 4 points; first-year graduate student, undergraduate hours earned at another institution = 1 point).
- IPTAY Collegiate Club membership points: IPTAY Collegiate Club members will earn one point per year of IPTAY Collegiate Club membership.
- Should the availability of season tickets (~3,600) be cut off within a group of students with the same amount of points (i.e., 5 points), all students with that point level will be grouped and a simple lottery performed in order to allocate the remaining season tickets.

Students will be ranked in priority order as follows:

Credit hour points (max. 4 points)
 + Years of IPTAY membership (max. 4 points)
 = Student point total

Online Registration and Payment Information

- A reserved season ticket in the lower deck costs \$280 (\$40 per game), and a reserved season ticket in the upper deck costs \$210 (\$30 per game).
- Students will only be charged if they receive a season ticket.

The season ticket request period begins at 8 a.m. on August 1 and runs through 11:59 p.m. on August 6. Students will be notified whether or not they received a season ticket on August 10. Should a student not have enough priority points to purchase a season ticket, they still have two free options:

OPTION 2: FREE SINGLE GAME LOTTERY TICKETS

General Information:

- Approximately 5,100 general admission single game tickets are available in all three sections (Hill, lower deck, upper deck).
- Single game tickets are available to students who did not purchase a season ticket.
- Students will submit their request through an online form on which they can select as few as one game or as many as all seven home games that they wish to attend. A randomized lottery nondependent on the Student Point System will be run for IPTAY Collegiate Club and each class according to allotment numbers that were established to provide equity given the varying class sizes.
- Entering for multiple games will not negatively affect lottery chances.
- Single game tickets will be distributed on the Wednesdays, Thursdays and Fridays of each game week at Gate 11 of Memorial Stadium. Distribution runs from 10 a.m. to 4 p.m. on Wednesdays, 10 a.m. to 6 p.m. on Thursdays and 8 a.m. to 2 p.m. on Fridays. Students must present their CUID in order to receive their ticket.

The single game ticket request period begins at 5 p.m. on August 13 and runs through 11:59 p.m. on August 17. Students will be notified of which games they received tickets for on August 24. Tickets will be distributed during the week of each game.



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OPTION 3: FREE SINGLE GAME HILL TICKETS (GAMEDAY DISTRIBUTION)

General Information:

- Approximately 1,500 general admission single game Hill tickets are available each week.
- Single game Hill tickets are available to students who did not purchase a season ticket or win the lottery for a particular game, as well as Bridge students (this is the only option available to Bridge students).
- If any lower or upper deck season or single game tickets are not purchased or picked up, they will also be included in the gameday distribution.
- Single game Hill tickets will be distributed each gameday at the first floor lobby of the Hub Building at Douthitt Hills. With the exception of noon kickoffs, lines will be permitted to form beginning at 6 a.m., and distribution will begin at 8 a.m. and conclude at 10 a.m. For noon kickoffs, lines can still begin to form at 6 a.m., but the distribution will begin at 7 a.m. and conclude at 9 a.m.

OTHER POLICY DETAILS:

WRISTBANDS AS TICKETS

General Information:

- Scannable RFID wristbands will serve as student tickets. To enter Memorial Stadium, students must present their CUID and have their wristband scanned.
- While each wristband is attached to the CUID of the student who picked up the wristband for the purpose of the No-Show Policy (see below), any valid CUID combined with a wristband will allow entrance into Memorial Stadium, enabling students to easily exchange tickets amongst each other. However, only purchased tickets can be resold, whereas free tickets from the lottery or gameday pick-up cannot be exchanged for monetary value.

SECTION BREAKDOWN

General Information:

- HILL: All free. Half of the Hill allotment is available through the lottery, and half is available through gameday distribution.
- LOWER DECK: Half free, through the single-game lottery. Half available for purchase via season tickets.
- UPPER DECK: Half free, through the single-game lottery. Half available for purchase via season tickets.

IPTAY COLLEGIATE CLUB BENEFITS

General Information:

- There are benefits for IPTAY Collegiate Club members within the season and single game lottery ticket options.
- For the season ticket lottery, which is based on the Student Point System, Collegiate Club members will receive an extra point for each year of membership. Students can also opt to buy back years of membership should they wish. For example, if a junior wants to join Collegiate Club and still get the two points for their freshman and sophomore years, they can buy those years for \$250 per year. Contact IPTAY at 864-656-2115 for more information.
- For the single-game lottery, in addition to allotments dedicated to each class, there is also a separate allotment for Collegiate Club members. If a Collegiate Club member does not receive a ticket from the Collegiate Club allotment, they will be placed back into their respective class lottery.
- For Collegiate Club priority points to impact season tickets, students must join by 11:59 p.m. on August 6. Students can still join Collegiate Club until August 17 for membership to impact single game lottery tickets.

NO-SHOW POLICY

General Information:

- The no-show policy consists of a two-strike system. If a student picks up a ticket either from the lottery distribution or gameday distribution and does not attend the game, that counts as a strike. Two strikes means that a student will not be eligible for any ticket distribution for the rest of the season.
- If a student was awarded a ticket in the student lottery but does not pick up their ticket during the distribution period, they will not be penalized.
- If a student picks up their single game lottery ticket during the distribution period but then cannot attend the game, they can return their ticket to the Gate 11 ticket office before Friday at 2 p.m. and will not be penalized..
- If wristbands are exchanged with another student, the no-show strike will still be associated to the student who received the original wristband. Please come to the game, or give the wristband to a student that will!
- Students will be notified following each game of a recorded no-show.



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OTHER POLICY DETAILS (CONT.):

AWAY GAME TICKETS

General Information:

- All students eligible for student ticketing may put in a request for one away game ticket per game. This will run during the single game request period of August 13-17.
- To request away game tickets, students should navigate to the single game request form. Every home and away game will be listed as separate items; however, those with season tickets will only be able to see and request away games. Those without season tickets will be able to see and request all games.

IMPORTANT DATES:

AUGUST 1 (8 A.M.) – AUGUST 6 (11:59 P.M.): Season Ticket Request Period

AUGUST 10: Season Ticket Notification

AUGUST 13 (5 P.M.) – AUGUST 17 (11:59 P.M.): Single Game AND Away Game Request Period

AUGUST 24: Single Game AND Away Game Ticket Notification

**The Athletic Ticket Office reserves the right to redistribute any ticket(s) acquired by students who have not satisfied their tuition fees by August 16 and have a hold placed on their account by Financial Services.*

AUGUST 27-28: Season Ticket Pick-Up (students may pick up season tickets during single game pick-up if they are not able to make the initial dates)

SINGLE GAME TICKET DISTRIBUTION DATES: Single game tickets will be distributed as follows at Gate 11 of Memorial Stadium:

OPPONENT	GAMEDAY	DISTRIBUTION DATES & TIMES
FURMAN	SEPT. 1	August 29: 10 a.m. - 4 p.m. August 30: 10 a.m. - 6 p.m. August 31: 8 a.m. - 2 p.m.
GEORGIA SOUTHERN	SEPT. 15	September 12: 10 a.m. - 4 p.m. September 13: 10 a.m. - 6 p.m. September 14: 8 a.m. - 2 p.m.
SYRACUSE	SEPT. 29	September 26: 10 a.m. - 4 p.m. September 27: 10 a.m. - 6 p.m. September 28: 8 a.m. - 2 p.m.
NC STATE	OCT. 20	October 17: 10 a.m. - 4 p.m. October 18: 10 a.m. - 6 p.m. October 19: 8 a.m. - 2 p.m.
LOUISVILLE	NOV. 3	October 31: 10 a.m. - 4 p.m. November 1: 10 a.m. - 6 p.m. November 2: 8 a.m. - 2 p.m.
DUKE	NOV. 17	November 14: 10 a.m. - 4 p.m. November 15: 10 a.m. - 6 p.m. November 16: 8 a.m. - 2 p.m.
SOUTH CAROLINA*	NOV. 24	November 18: Noon - 4 p.m. November 19: 10 a.m. - 6 p.m. November 20: 10 a.m. - 4 p.m.

*Note that South Carolina distribution runs on the Sunday, Monday and Tuesday of game week to account for Thanksgiving break.



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FREQUENTLY ASKED QUESTIONS:

WHY IS THE STUDENT TICKET ALLOCATION PROCESS CHANGING?

Over the past few years, there has been a great deal of discussion surrounding student football ticketing. After receiving many comments and complaints from students, CUSG and Clemson Athletics came together to make adjustments which allow students more control in acquiring tickets. The goal is to get these valuable tickets in the hands of the students who want them the most, while also continuing to provide every student an opportunity to experience the long-standing tradition of Clemson Football gamedays.

CAN I SIT WITH MY FRIENDS?

Yes! Free tickets are available in every student section so regardless of how you receive your ticket, you have the opportunity to sit with your friends. Tickets are fully transferable, enabling students to freely exchange tickets with other students to keep friends together.

CAN I EXCHANGE MY PURCHASED SEASON TICKET WITH ANOTHER STUDENT?

Yes, all tickets can be exchanged with other students. However, only purchased tickets can be resold, whereas free tickets from the lottery or gameday pick-up cannot be exchanged for monetary value. A CUID must be shown to enter the game to ensure only Clemson students are using student tickets.

WHAT IF I NEED ADA ACCESSIBLE STUDENT TICKETS?

Students in need of ADA accessible student tickets should follow the procedure outlined in this document to obtain student ticket(s). If you receive student ticket(s) and have questions regarding ADA access in/around the stadium or your seat assignment, please contact Student Accessibility Services at STUDENTACCESS@LISTS.CLEMSON.EDU or 864-656-6848.