

## PROTECTION OF PERSONAL INFORMATION ACT, 4 OF 2013

### INFORMATION EMAIL

Dear Client,

The Protection of Personal Information Act No. 4 of 2013 ("the Act") that was signed into law came into effect on 1 July 2021.

At Infracomm Technology Solutions (Pty) Ltd we respect the privacy of all our clients and the legislation imposed in regards thereto. In order for us to provide you with information regarding our offerings it is of necessity for us to have access to and be able to process Personal Information relating to you.

As a result, we would like to inform you of the way we use your Personal Information.

Please read our Protection of Personal Information Policy on our website [www.infracomm.co.za](http://www.infracomm.co.za) so that you understand our approach towards the use of your Personal Information.

As an existing client and having received prior communication from us, please note, that with effect from 1 July 2021, you hereby consent, on your own behalf, that we may process your Personal Information in terms of Section 11 of the Act and in accordance with our Protection of Personal Information Policy.

Please further note, that you have the following rights in respect of your Personal Information stored and/or processed by us:

1. The right to object to the processing of your Personal Information obtained by the us;
2. The right to withdraw your consent (where granted) to the processing of your Personal information by us, provided that the lawfulness of the processing and the actions required for the conclusion or performance of a contract will not be affected;
3. The right to request access to your Personal Information processed by us;
4. The right to request that your Personal Information be corrected or deleted/destroyed; and
5. The right to lodge any complaints with regard to your Personal Information with the Information Regulator of South Africa.

Should you no longer wish to receive future communication from us and/or wish to withdraw your consent to us processing your Personal Information, please inform us and we will immediately delete your name and Personal Information from our mailing list and, going forward you will no longer receive any communication.

Infracomm Technology Solutions (Pty)Ltd



Tel: +27 31 701 4591  
Fax: +27 31 701 4228  
P.O. Box 313  
Pinetown, 3600  
Unit 5 Pastel Park  
5A Wareing Road  
Pinetown, 3610

Should you have any questions or concerns, please email us at  
[popicompliance@infracomm.co.za](mailto:popicompliance@infracomm.co.za)

Kind Regards,

  
Lucas Johannes Janse Van Vuuren  
Director