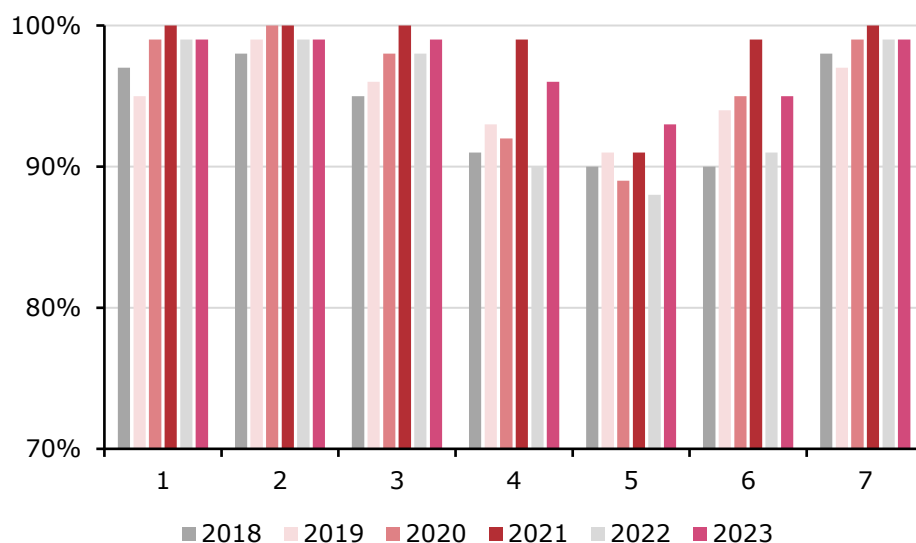


## External experts for the R+D+I external evaluation programme

The overall external experts' satisfaction results for the period 2018-2023 are shown below. During each year different evaluations were made for different entities. Thus, results for each question are an average of all the experts' responses during each year.

### Questions

- 1 Information on the evaluation process provided by AQUIB's staff.
- 2 Effective dialogue with AQUIB for queries related to the evaluation process.
- 3 Presentation of the documentation provided by AQUIB during the evaluation.
- 4 Usefulness of the evaluation Guide.
- 5 Usefulness of the evaluation templates (Excel).
- 6 Usefulness of other documentation provided by AQUIB during the evaluation process.
- 7 Overall level of satisfaction with the relationship with AQUIB.



### Comments

Results for the questions related to the evaluation process, the work of AQUIB's staff, and global satisfaction with the Agency, are very high for the whole period (mean values of 98-99 %). The lowest result (mean of 90 %) corresponds to the question 5, about the evaluation template (excel). This is also recurrent in the expert's comments and suggestions each year. With the aim of optimising the templates, AQUIB redesigned them. Looking at the results for 2023, experts' satisfaction with the templates has slightly increased. Results for 2024 will indicate if this increase is a result of the Agency's efforts.

## Comments from external experts

AQUIB encourages its external experts to share any comments or suggestions in the satisfaction surveys. Normally, these comments are compliments to AQUIB's staff, the atmosphere of cooperation between the Agency and its collaborators, etc. The following table shows other types of comments received over the last few years:

Comment	AQUIB's response	Year
The template is sometimes difficult to fill in, because it is not in the same order as the CVs submitted by the participants.	We will suggest the entities to harmonise the call's criteria with the CV.	2023
A more detailed rubric on the weighting of each merit of the candidate is needed.	The rubric is the criteria established by each entity in its call for proposals.	2023
As an expert, I would like to know the evaluation's final outcome, at least the ones I have evaluated, so that I can learn from the comments of other experts.	This issue is included in the new evaluation protocol.	2023
The Excel template is impractical, especially when it has to be exported to pdf, because the information written in the different sections is often cut off. It also has limited text editing options (summary of comments from 5 evaluators).	AQUIB will consider the creation of templates with Acrobat Pro.	2022
It would be convenient to have an evaluation platform, rather than having to work with excel and pdf files sent by email.	AQUIB is working in that direction.	2022
The excel template is not optimal due to its limitations as a text editor (summary of comments from 3 evaluators).	Excel format is used because there are formulas for weighting the result of the evaluations of the different sections.	2021
Increase expert's remuneration.	A review of the remuneration for the experts of this programme is underway.	2020
The excel template is not optimal and gives some problems when converted to pdf (summary of comments from 3 evaluators).	The format of the template will be reviewed for the next evaluation.	2020

Update the expert's remuneration and bring it into line with that of other agencies.	AQUIB will ask other agencies about their expert's remunerations and, if considered necessary, a proposal will be submitted to the Board of Directors.	2019
Excel templates are not optimal and limited. It would be better to use an evaluation platform (summary of comments from 3 evaluators).	Templates will be revised for future evaluations.	2019