# Agència de Qualitat Universitària de les Illes Balears

## QUALITY POLICY

The Board of Directors expresses its absolute commitment to the quality of the activities, services, and functioning of the BALEARIC AGENCY FOR QUALITY ASSURANCE IN HIGHER EDUCATION (AQUIB), an entity at the service of society that prioritises a close, agile, and efficient approach in the services it provides.

#### **MISSION**

AQUIB takes a proactive role in enhancing the quality of the Higher Education and Research Area in the Balearic Islands. This is achieved through the Agency's evaluation, certification, and accreditation processes in the areas of teaching, research, management, and knowledge transfer. The Agency's commitment is to align these processes with rigorous international quality standards.

#### **VISION**

AQUIB's vision is to become a referent in quality assurance within Higher Education and Research, contributing to the ongoing enhancement and development of society. The Agency's path to realising this vision includes obtaining full membership in the European Association for Quality Assurance in Higher Education (ENQA) and registration in the European Quality Assurance Register for Higher Education (EQAR) to foster collaborations with national and international institutions.

To achieve this, AQUIB is guided by the following core values, which are intrinsic to the actions of all those associated with the Agency:

- Autonomy: respecting the autonomy of the institutions we collaborate with.
- Transparency: conducting our activities with clarity and providing transparent information about our management.
- Independence: working independently to fulfil our mission, vision, and objectives.
- Commitment to quality, innovation, and excellence: these principles underpin our culture, driving continuous improvement in all that we do.
- Integrity: building trust through responsible actions by our organization and its members.
- Stakeholder orientation: our management focuses on meeting the needs and expectations of all stakeholders.
- Rigour: carrying out our activities with precision and technical excellence.
- Efficient management: achieving our goals through ethical, economical, and equitable use of resources.
- Social responsibility: acknowledging our commitments to sustainable development and our impact on society.

The Board of Directors has tasked AQUIB's Management with updating the quality assurance system to comply with the ISO 9001 standard. The aim is to align the strategy with international standards, promote continuous improvement, and ensure compliance with legal requirements. This commitment applies to all staff and professionals representing AQUIB.

### President of the Board of Directors

[Sebastián Massanet Massanet signature]