



COVID-19:

THE WUHAN CORONAVIRUS

Cases were initially identified in Wuhan, capital of Hubei province in China in December 2019. Coronavirus disease 2019 (COVID-19) is an infectious disease caused by SARS-CoV-2, a virus closely related to the SARS virus. The disease is the cause of the 2019–20 coronavirus outbreak. It is primarily spread between people via respiratory droplets from infected individuals when they cough or sneeze. Time from exposure to onset of symptoms is generally between 2 and 14 days. Spread can be limited by handwashing and other hygiene measures.

TREATMENT

There is no vaccine or specific antiviral treatment. Research into potential treatments for the disease was initiated in January 2020, and several antiviral drugs are already in clinical trials.

THE PROBLEM

The emergence of this new virus in Wuhan, China, has been well reported in the media and has spread in news, social media, etc. causing a certain concern. The situation is rapidly developing and is being closely monitored by the WHO and health departments around the world.

WHAT SHOULD I DO IN CASE OF SUSPECT OR OUTBREAK IN MY HOTEL?

- **Keep calm** (it is necessary to act properly).
- The suspected case and companions should **remain in their room**.
- **Contact medical advise.**
- **Activate POSI** procedures according to ABTA guidelines. They should be followed in a very efficient manner.
- Remind to all staff and guests about the importance of **good personal hygiene** (wash your hands very often, cover your cough or sneeze with a tissue, avoid contact with sick people...)
- Follow any specific **recommendations** given by your local **public health authorities**.

SYMPTOMS:

FEVER
HEADACHE
COUGHING
SHORTNESS
OF BREATH

CAN PROGRESS TO:

PNEUMONIA

IN SOME CASES:
DEATH



These symptoms are usually associated with many common chest infections, but in case they appear in someone who has recently returned from China or has been in contact with a confirmed case of the new virus elsewhere, they should seek medical help immediately.



HOW TO ACT IN THE TOURISM INDUSTRY?

- **BE AWARE AND FOLLOW THE LOCAL PUBLIC HEALTH ADVICE.**
- **PROVIDE TRAINING REFRESH TO THE STAFF ON:**
 - POSI procedures
 - Brief summary of the illness and how it spreads and basic hygiene preventive measures
- **BE PREPARED TO COMMUNICATE TO THE GUESTS THE IMPORTANCE OF GOOD PERSONAL HYGIENE.**
- **ONLY TRUST NEWS FROM AUTHORITIES AND RECOGNISED ENTITIES.**
- **THERE ARE A LOT OF FAKE NEWS ABOUT THIS SUBJECT.**

RISK AREAS

CONTACT SURFACES.

EVERYTHING THAT CUSTOMERS AND STAFF TOUCH VERY REGULARLY

ROOMS THAT HAVE BEEN CONTAMINATED: deep disinfection regime for 3 days after leaving room. The rooms have to be cleaned in the following order:

balcony / terrace, bedroom, bathroom.

PUBLIC BATHROOMS: Clean and disinfect every 30 - 60 minutes, or even more if appropriate.

