

# Certificate of Covid-19 Hygiene Response: Helping hotels recover in the new landscape

## What hotels need to do to re-open safely after Covid-19

### Pre-Opening Checks

After a period of closure, a hotel must undergo a list of procedures to ensure it is safe to re-open. An example of such a list would be:



Fire Safety



Gas Safety



Food Hygiene



Staff Policies



Water Systems



Pool Hygiene and Safety



Sewage Plant and Irrigation System



Laundry



Pest Control

## Covid-19 Specific Control Measures

The following recommendations and protocols are specifically addressed to prevent or mitigate the potential spread of Covid-19 amongst holidaymakers and staff.



Crisis management team is up and running (adequately trained).



General staff training regarding new protocols to prevent spread of the Covid-19 is in place.



Internal and external communication plans are established.



Control measures for transfers, arrivals and departures are prepared.



Early mechanisms for detection of symptoms by both staff and guests are in place.



Procedures are prepared for a suspected case with a guest or staff member.



Normal and enhanced cleaning procedures and implemented.



Stocks of materials used in the control of infections are up to date.



Enhanced procedures for food and beverage, for example enforcing social distancing, are implemented.



Enhanced protocols around children facilities are followed.



Confinement protocols are followed.



Medical support is available if needed.



Waste management for potentially infected materials is correctly implemented.



An emergency plan has been designed and can be followed in case of any outbreak.

# Certificate of Covid-19 Hygiene Response



**Access link**  
We'll send you an email with a link to access your **Responsible Self-Assessment Questionnaire**.



**Complete your questionnaire**  
Provide your information using our online platform (30min).



**Obtain a grading**  
The platform will give you instant feedback and provide recommendations to improve your grade.



**Validate your questionnaire**  
A Preverisk consultant will support you on the issues identified and validate your questionnaire



**Receive your certificate**  
Your certificate will be issued electronically if you meet the required standard.

## Why Certify My Hotel?

- **Help restore market** confidence and demonstrate a **commitment to your customers'** health and safety.
- **Show compliance** with global and local Public Health Authorities recommendations and industry guidelines (WHO, ESGLI, CDD, HPA, ICTE, and National regulations).
- Convey **security and confidence** to your partners (TTOO, bed banks) complying with international standards.

## Physical certificate



Information on the procedures applied

Scan the QR code to access further information regarding procedures and protocols that have been applied.



Preverisk Group

For more information and next steps, contact [covid19@preverisk.com](mailto:covid19@preverisk.com) or visit [www.preverisk.com](http://www.preverisk.com).