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Telco Solutions FastFiber broadband internet service from Telco Solutions uses Fiber-to-the-home (FTTH) technology with 100% fiber optic to provide unlimited, fast, stable, reliable and value for money internet service.

For more information or enquiry on Telco Solutions FastFiber broadband internet please visit the website : [FastFiber.telcosolutions.com](http://FastFiber.telcosolutions.com) or email [contact@FastFiber.telcosolutions.com](mailto:contact@FastFiber.telcosolutions.com) or call call center 021 30003000 (press 3 to Telco Solutions FastFiber services) or chatbot Indira for product information (my Telco Solutions LifeApp application) or via authorized Telco Solutions sales person.

The advantages of Telco Solutions FastFiber service is that using Fiber-to-the-home (FTTH) technology with 100% fiber optic to provide reliable internet service. It is unlimited, fast, stable, and reliable internet service that provides value for money for customers by fulfilling current and future needs. It has great customer service with support channels including authorized Telco Solutions outlets, call center, email, social media. FastFiber service also offers digital self-service for payment and other activities for customer convenience.

With respect to FastFiber broadband coverage, starting in September 2022 we have introduced services in the Jakarta area and will soon expand to the Bodetabek, Surabaya and Yogyakarta areas. You can check the latest coverage area at [FastFiber.telcosolutions.com](http://FastFiber.telcosolutions.com).

FastFiber Broadband internet has many unlimited packages that can be suitable for FTTH Broadband Internet, recommended based on residential customer needs.

FastFiber 30 Mbps @ Rp 245,000/month - Ideal for 5 - 7 Devices, Social media with video + streaming on HD + video conference (zoom, Gmeet)

FastFiber 50 Mbps @ Rp 275,000/month - Ideal for 8 - 12 Devices, Social media with video + streaming on laptop in HD quality + Video conference + faster download of film/game of 7GB + 2 internet CCTV Home

FastFiber 100 Mbps @ Rp 345,000/month - Ideal for 16 - 20 Devices, Social media with video + streaming on laptop/smart TV in 4K quality + Video conference + faster download of film/game of max 20GB + 3 internet CCTV home + online gaming in HD

FastFiber 300 Mbps @ Rp 555,000/month - Ideal for 20 devices with Smart Home Device, Social media with video + streaming on laptop/smart TV 4K quality+Video conference + Screen Sharing+ Audio+Online Gaming Experience (Sony, PS4, Xbox One, Nintendo Switch, PC/Mac/Mobile)+Smart Home

FastFiber 500 Mbps @ Rp 655,000/month - Ideal for 24 devices with Smart Home Device, Social media with video + streaming on laptop/Smart TV 4K quality+ Online Gaming + Video Conference + 4K video streaming + Multiple Smart Home Device

Includes FREE installation and WiFi Router device! T&C apply more info. Price exclude tax 11%. Installation and ONT (Wi-Fi) is included in the price up to 200m

You can make Telco Solutions FastFiber broadband internet payments on the following channels:

- Telco Solutions outlets
- Banks (ATM, Virtual Account, Debit Card/Credit)
- Digital Payments (Gopay, OVO, Dana, Shopeepay, Marketplace)
- Payment Points (Alfamart, Indomaret)

You may subscribe to Telco Solutions FastFiber broadband internet by visiting the website [FastFiber.telcosolutions.com](https://FastFiber.telcosolutions.com) or contacting authorized Telco Solutions sales outlets listed on our websites. Check this link for more information - <https://FastFiber.telcosolutions.com/#/faq>

For information on latest mobile prepaid starter pack options available, please visit website <https://telcosolutions.com/portal/en/pskartuperdana> or our nearest store (store locator link - <https://telcosolutions.com/portal/en/bsstorelocator>). You can also order via our online store <https://telcosolutions.com/portal/en/storeonline>

For information on our online store, please check the myLifeApp selfcare app or our website <https://telcosolutions.com/portal/en/storeonline>.

For information on roaming while traveling outside Indonesia, please check the myLifeApp selfcare app or our website <https://telcosolutions.com/portal/en/psoutbondroamer>. You can also buy via our online store <https://telcosolutions.com/portal/en/storeonline>

For information on IDD / international call and SMS, please check the myLifeApp selfcare app or our website <https://telcosolutions.com/portal/en/psinternationalcallandsms>. You can also buy via our online store <https://telcosolutions.com/portal/en/storeonline>

For information on VoLTE (Voice over LTE), please check our website <https://telcosolutions.com/portal/en/psvolte>

For information on recharge / reload balance / top up prepaid account balance, please check the myLifeApp selfcare app or our website <https://telcosolutions.com/portal/en/pstopup>. You can also buy via our online store <https://telcosolutions.com/portal/en/storeonline>

To order a starter pack or SIM card online, please check the myLifeApp selfcare app or our website <https://lifeappshop.telcosolutions.com/>. You can also buy via our online store <https://telcosolutions.com/portal/en/storeonline>

High Five for Indonesia! Telco Solutions launches 5G to advance Indonesia! With 5G technology, Telco Solutions also supports digital economic policies that can provide great opportunities for the Indonesian people to innovate and develop. By presenting high speed connectivity & the best digital experiences, Telco Solutions provides flexibility for the Indonesian people to utilize Telco Solutions products & services with the latest technology. You can check the updated 5G location & device on the following page <https://telcosolutions.com/5g> for Indonesia!

You can change your SIM card at the nearest Telco Solutions outlet (<http://telcosolutions.com/booking>). The required documents include:

1. Bring Original Identity Card (KTP/KITAS/Passport)
2. Bringing an Old SIM Card

3. If represented, bring a Power of Attorney with a stamp of IDR 10,000 and Original Identity Cards from both parties.

Especially for reasons of loss, requests cannot be represented and must bring additional documents:

1. Original Loss Letter from the Police
2. Original Family Card

Check your SIM Card Active Period on the myLifeApp app right now

1. If your SIM Card's active period has ended, your number will enter a grace period of 30 days until your number cannot be used again or is forfeited.

2. To extend the active period, please top up according to the choice of denomination you want.

Tips so you can use access services (Internet/Call/SMS) smoothly!

1. Make sure your number is still active / not blocked
2. Make sure your Credit (Prepaid)/ Limit (Postpaid) is sufficient
3. Make sure you have registered the appropriate data package (Internet/Telephone/SMS) and sufficient remaining quota
4. For internet use, make sure the network & device mode settings support 4G and the APN settings are 'telcosolutionsgprs'
5. For SMS usage, make sure the message service center number is correct, namely +62816124. If it is appropriate, please refresh the network by on-off airplane mode or restart the cellphone

LIVESMART is the best postpaid package from Telco Solutions for all your priorities with various advantages. With LIVESMART, you can get:

1. Various package options at affordable prices

2. Large internet quota
3. Call all operators
4. Free access to a variety of popular applications
5. And many others. Check complete info: <https://telcosolutions.com/portal/id/livesmart>

For bill payment, customers can make payments for the monthly postpaid usage bill easily through: myLifeApp Application, WhatsApp Official Telco Solutions (<http://telcosolutions.com/whatsapp>), Nearest ATM, Retail Stores (Indomaret, Alfamart), E-Commerce (Tokopedia, Shopee) , Bukalapak). Complete info: <https://telcosolutions.com/portal/id/pspostpaidbillpaymentchannel>

If you are a Postpaid customer, you can request a LIMIT change via Call Center 185, Twitter @telcosolutionscare (<https://twitter.com/telcosolutionscare>) or the nearest Telco Solutions outlet (<http://telcosolutions.com/booking>).