

## Update on Fully Vaccinated Travelers

On April 02, 2021, the CDC released updated travel recommendations for international travelers who have been fully vaccinated. These include two changes from its previous recommendations. First, it is no longer recommended that vaccinated international travelers be tested 1-3 days before leaving the country. Second, it is no longer recommended that they self-quarantine after travel.

However, individuals who have been fully vaccinated are still required to have a negative COVID-19 test 72-hours prior to returning to the U.S. and it is still recommended that they be re-tested 3-5 days after their return, self-monitor for symptoms, wear a mask, and take precautions during travel. To facilitate this, AMResorts® offers *CleanComplete+* which includes COVID-19 viral antigen testing at AMResorts®-branded properties at no cost to guests staying a minimum of 3 nights. Additionally, all AMResorts®-branded properties comply with relevant COVID-19 guidance from local and national governments in which resorts are located.

## April 20 update: Curaçao Government Antigen Testing Requirements

As part of our *Clean Complete+* program, all of our guests staying three nights or more at a Curaçao resort will receive a complimentary COVID-19 antigen test during their stay.

Beginning on April 20 and continuing until further notice, the Government of Curaçao is newly requiring a COVID-19 antigen test three days after arriving to Curaçao. This is in addition to the existing requirement that travelers secure a negative COVID-19 PCR test result 72 hours before arriving to Curaçao. For the majority of our guests, the results secured from the antigen test three days after arriving are likely to be able to be used for entry into the U.S., per the existing CDC requirement that travelers entering the U.S. receive a negative COVID-19 test prior to arrival.

Should guest stay longer than six nights and require an additional COVID-19 antigen test, both Sunscape® Curaçao Resort, Spa & Casino and Dreams® Curaçao Resort, Spa & Casino will provide guests with a second antigen test at no additional cost. Please note that tests are administered on-property and do not require travel to an outside testing facility.

THE AMRESORTS® COLLECTION



February 24, 2021

Dear Valued Travel Partner,

We are pleased to announce that, until further notice, AMResorts® branded properties will be extending the recently announced *CleanComplete+* program as long as CDC and government travel regulations require COVID-19 testing prior to entrance after returning from international travel.

As part of *CleanComplete+*, guests may receive COVID-19 viral antigen testing on-property at no cost when traveling to valid countries including the U.S., U.K., Germany and Poland.

Test results will be received the same day in a format consistent with government requirements. Guests should contact the concierge at each resort upon arrival to schedule departure testing. A minimum 3-night stay is required to qualify.

For guests traveling to countries that do not accept the COVID-19 viral antigen test, *CleanComplete+* includes facilitation of the required PCR test with an additional cost to the guest.

### **CleanComplete+ Quarantine Program**

For guests traveling to ANY country with COVID-19 testing regulations in effect to enter the country after international travel, AMResorts® branded properties are also extending the *CleanComplete+* quarantine program. If a guest receives a positive test while on property that prevents departure, the cost of quarantine at the property will be covered for up to 14 days after the original departure date. Extended stay due to quarantine includes the guest plus one travel companion sharing the same room. This program remains valid as long as CDC and government travel regulations are in place.

A complete list of testing information can be viewed below.

*This information was valid on the date this policy was published and is subject to change.*

THE AMRESORTS® COLLECTION



We are pleased to announce the inclusion of COVID-19 antigen testing on-property at no cost to guests traveling to the U.S., as accepted per CDC U.S. travel regulations beginning on January 26, 2021.

**CDC U.S. TRAVEL REGULATIONS DETAIL**

updated as of 2/24/21

Destination	Resorts	U.S. Travel CDC Required Antigen Test Available	On-Property Testing Available	Cost of Antigen Test	When Test Results are Available	Test Provider	If Antigen Test Positive, Guest + One Eligible for Quarantine On-Resort?
Cozumel	All resorts in destination	Yes	Yes	Free Antigen Test	Same day/on-site	International Hospital	Free - up to 14 days
Cancun	All resorts in destination	Yes	Yes	Free Antigen Test	Same day/on-site	Hospiten Cancún	Free - up to 14 days
Riviera Maya	All resorts in destination	Yes	Yes	Free Antigen Test	Same day/on-site	Hospiten Riviera Maya	Free - up to 14 days
Huatulco	Secrets Huatulco Resort & Spa and Dreams Huatulco Resort & Spa	Yes	Yes	Free Antigen Test	Same day/on-site	Farmacias del Ahorro	Free - up to 14 days
Acapulco	Dreams Acapulco Resort & Spa	Yes	Yes	Free Antigen Test	Same day/on-site	Farmacias del Ahorro	Free - up to 14 days
Ixtapa	Sunscape Dorado Pacifico Ixtapa	Yes	Yes	Free Antigen Test	Same day/on-site	Laboratorio Clinico Integral	Free - up to 14 days
Puerto Vallarta & Nuevo Vallarta	Secrets Vallarta Bay Puerto Vallarta, Dreams Villamagna Nuevo Vallarta, and Sunscape Puerto Vallarta Resort & Spa	Yes	Yes	Free Antigen Test	Same day/on-site	Hospiten Puerto Vallarta	Free - up to 14 days
Los Cabos	Secrets Puerto Los Cabos Golf & Spa Resort, Breathless Cabo San Lucas Resort & Spa, and Dreams Los Cabos Suites Golf Resort & Spa	Yes	Yes	Free Antigen Test	Same day/on-site	Hospiten	Free - up to 14 days
Jamaica	All resorts in destination	Yes	Yes	Free Antigen Test	Same day/on-site	Microlabs	Free - up to 14 days
Panama	All resorts in destination	Yes	Yes	Free Antigen Test	Same day/on-site	Syslab Panama and Vidateclab	Free - up to 14 days
Punta Cana	All resorts in destination	Yes	Yes	Free Antigen Test	Same day/on-site	Medical / Clinical Laboratory Reference	Free - up to 14 days
Puerto Plata	All resorts in destination	Yes	Yes	Free Antigen Test	Same day/on-site	Centro medico Bournigal	Free - up to 14 days
La Romana	All resorts in destination	Yes	Yes	Free Antigen Test	Same day/on-site	Medical / Clinical Laboratory Reference	Free - up to 14 days
Curaçao	All resorts in destination	Yes	Yes	Free Antigen Test	Same day/on-site	Medical Laboratory Services	Free - up to 14 days
St. Martin	Secrets St. Martin Resort & Spa	Yes	Yes	Free Antigen Test	48-72 hours after test	Laboratory Bio Poles	Free - up to 14 days

*This information was valid on the date this policy was published and is subject to change*

07/13/2021

Dear Valued Travel Partner,

AMResorts® would like to share an important update to COVID-19 testing procedures at Secrets® Papagayo Costa Rica and Dreams® Las Mareas Costa Rica.

Following the new government restrictions of 75% maximum occupancy in Costa Rica, AMResorts® branded properties have amended their antigen testing requirements for guests. Beginning July 15, all new bookings to both Secrets Papagayo Costa Rica and Dreams Las Mareas Costa Rica will be offered the COVID-19 antigen tests at an added cost, with the exception of guests staying 7 nights or more, who will continue to have the COVID-19 antigen test offered at no cost.

COVID-19 antigen tests can be scheduled with the concierge at each resort upon arrival. Test results will be received the same day in a format consistent with government requirements.

Any booking prior to July 15 will honor the free COVID-19 antigen tests for guests staying a minimum of three nights. Additionally, following the announcement from the Costa Rica government on July 9, fully vaccinated travelers will not need to pay the mandatory insurance previously requested as of August 1, 2021.

Please join us in sharing this important update with your teams. We appreciate your support and partnership, and look forward to continuing to welcome guests to AMResorts® branded properties.

Sincerely,

Gonzalo del Peón  
Group President, AMResorts® Americas & Global Commercial

THE AMRESORTS® COLLECTION

